



Baylor Scott & White Medical Center – Lake Pointe
Annual Report of Community Benefits
6800 Scenic Drive
Rowlett, TX 75088
Taxpayer ID #260194016
For the Fiscal Year Ended June 30, 2020

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Dear Fellow Texan:

Since opening in 1987, Baylor Scott & White Medical Center – Lake Pointe continues to provide compassionate, quality care in a safe and efficient manner to our diverse population that includes adults and children residing in Rockwall County, Dallas County and surrounding areas. It has also been our mission to work towards increasing the public's knowledge about their health risks and the services offered at the hospital to help meet these needs.

Baylor Scott & White Medical Center – Lake Pointe serves thousands of patients annually for cardiovascular care, orthopedics and sports medicine, gastroenterology, neuroscience, women's services, neonatal intensive care, vascular surgery, wound care, all digital imaging, rehabilitation and more. The hospital is committed to fulfilling its mission: *Founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.*

By appropriately delegating resources within our hospital, strengthening local partnerships, and creating innovative programs at both the hospital campus and in the community, the hospital seeks to make a positive impact on the identified community needs:

- Ratio of Population to One Primary Care Physician
- Ratio of Population to One Non-Physician Primary Care Provider
- Percentage of Population Under Age 65 without Health Insurance

Based on our Community Health Needs Assessment (CHNA), Baylor Scott & White Medical Center – Lake Pointe participates annually in several health fairs and supports local not-for-profit organizations. Additionally, the hospital hosts several educational seminars and support groups. As a preferred community partner, we provide advanced health care for the ever-changing needs of our community.

I encourage you to give me feedback for this report. Please address comments to me, in care of Niki Shah:

Mr. Donas Cole,
C/O Niki Shah, Vice President of Care Redesign and Equitable Care,
Baylor Scott and White Health,
300 North Washington Avenue | Dallas, Texas 75246

Sincerely,



Donas Cole, President
Baylor Scott & White Medical Center – Lake Pointe

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I. Effective Dates of the Report

The annual report of community benefits provided is for the fiscal year ended June 30, 2020 (Fiscal Year 2020).

II. Hospital Description

Baylor Scott & White Medical Center – Lake Pointe (Hospital), acquired as a wholly owned entity of Baylor Scott & White Health System on May 1, 2019, has been serving the region's healthcare needs since 1987. The 148-bed acute care hospital is a Level III trauma facility and provides a wide spectrum of medical services.

The Hospital uses its revenue after expenses to improve the health of Rowlett and surrounding communities through patient care, education, research, and community service. In the fiscal year ending June 30, 2020, the Hospital had 7,117 total adult and special care nursery admits resulting in a total of 29,223 days of care; there were 1,575 babies delivered, and 41,182 emergency department visits.

As part of the Hospital's commitment to the community, the Hospital provides financial assistance in the form of charity care to patients who are indigent and satisfy certain requirements. Additionally, the Hospital is committed to treating patients who are eligible for means tested government programs such as Medicaid and other government sponsored programs including Medicare, provided regardless of the reimbursement shortfall, and thereby relieves the state and federal government of the burden of paying the full cost of care for these patients. Often, patients are unaware of the federal, state and local programs open to them for financial assistance, or they are unable to access them due to the cumbersome enrollment process required to receive these benefits. The Hospital offers assistance in enrollment to these government programs or extends financial assistance in the form of charity care through the Hospital's Financial Assistance Policy, which can be located on the Hospital's website at **bswhealth.com/patient-tools/patient-registration-and-billing/financial-assistance/pages/financial-assistance-documents.aspx**.

In addition to the Hospital's Financial Assistance Policy, as part of a large faith based integrated health care delivery System the areas of medical education, research, subsidized services and community health education and screenings are initiatives that take place across the System, and comprise a significant portion of the Hospital's community benefit program.

The Hospital is also committed to assisting with the preparation of future nurses at entry and advanced levels of the profession to establish a workforce of qualified nurses. The Hospital provides medical education to students other than nursing education and residency program

students to assist in attaining medical degrees, certifications or licenses. In fiscal year 2020, the hospital provided education for 136 allied health students affiliated with six area schools at a total cost of \$229,753. These education programs include students of ancillary service lines such as Echo techs and radiology students and require 100% of a supervisor's time. Like physicians, nursing graduates trained at a System entity are not obligated to join the staff although many remain in the North Texas area to provide top quality nursing services to many health care institutions.

III. Hospital Mission Statement

Founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.

IV. Description of the Community Served

The hospital facilities have defined its community to be the geographical area of Dallas, Kaufman and Rockwall counties. The community served was determined based on the counties that make up at least 75 percent of each hospital facility's inpatient and outpatient discharges.

V. Identified Community Health Needs by Priority

During the fiscal year ending June 30, 2019, the Hospital conducted a CHNA to assess the health care needs of the community. The CHNA took into account input from persons who represent the broad interest of the community served by the Hospital, including those with special knowledge of or expertise in public health. The CHNA is widely available to the public and is located on the website at the following address, **[BSWHealth.com/CommunityNeeds](https://www.bswhealth.com/CommunityNeeds)**.

By addressing the prioritized needs via an implementation strategy, the Hospital aims to affect and elevate the overall health status of the community.

Identified Community Needs:

- A. No Vehicles Available
- B. Percentage of Population Under Age 65 Without Health Insurance
- C. Ratio of Population to One Primary Care Physician
- D. Ratio of Population to One Non-Physician Primary Care Provider
- E. Ratio of Population to One Dentist
- F. Severe Housing Problems
- G. Corona Virus Pandemic (ancillary to FY 2020 CHNA)

VI. Programs Addressing Identified Community Health Needs

Community benefit services include programs or activities providing treatment to promote health and healing as response to identified community need and meet at least one of these objectives:

- A. Improve access to health care services
- B. Enhance public health
- C. Advance/increase general knowledge
- D. Relieve or reduce the burden of government to improve health.

VII. Charity Care and Government-Sponsored Indigent Health Care Provided

For Fiscal Year 2020, Baylor Scott & White Medical Center – Lake Pointe provided \$8,968,281 in unreimbursed costs of charity care and government-sponsored indigent health care.

VIII. Government-Sponsored Health Care Provided

For Fiscal Year 2020, Baylor Scott & White Medical Center – Lake Pointe provided \$15,441,776 in unreimbursed costs of government-sponsored health care.

IX. Other Types of Community Benefits Provided \$1,485,453

Baylor Scott & White Medical Center – Lake Pointe is committed to improving the quality of life for the many citizens living and working in its area. Baylor Scott & White Medical Center – Lake Pointe was pleased to allocate funds to the following community benefit activities:

A. Community Health and Wellness Improvement Services \$1,213,044

These activities improve community health, extend beyond patient care activities and receive hospital subsidy. Such services do not generate patient care bills and may include community health education activities; community based clinical services for under-insured and uninsured persons; support groups; enrollment services; transportation efforts; and self-help programs; community-based chaplaincy programs and spiritual care.

B. Financial & In-kind Donations \$ 42,656

These donations include funds and in-kind services donated to community organizations or to the community at large to address an identified need or serve a community benefit purpose. In-kind services could include hours contributed by staff while on hospital work time; the cost of meeting space provided to community groups and the donation of food, equipment, and supplies.

C. Medical Education \$ 229,753

This category includes educational program for physician, interns and residents, medical students, nurse and nursing students, and other health professionals when that education is necessary for a degree, certificate or training that is required by state law, accrediting body or health profession society. It may also include a clinical

setting for student training and internships for dietary professionals, technicians, physical therapists, social workers, pharmacists and other health professionals.

X. Total Operating Expenses and Calculation of the Ratio of Cost to Charge

As required by Section 311.046 (a) (4), Baylor Scott & White Medical Center – Lake Pointe reports \$165,502,407 in total operating expenses. As required by Section 311.046(1) (5), the ratio of cost to charges was 16.88%. Please see the attached worksheet for the full calculation.

XI. Report of Community Benefits Provided During Fiscal Year 2020

In a commitment to fulfill its mission, Baylor Scott & White Medical Center – Lake Pointe benefit to the community, conservatively estimated, was \$25,895,510 for Fiscal Year 2020.

Through community benefit activities, BSWH-affiliated hospitals provided: quality patient care and subsidized services otherwise not available in the community; medical education, training for medical technicians, hospital chaplains, nurses, and future physicians; and medical research that will speed the time between scientific finding and its application to improving medical care.

Your feedback for this report is encouraged. Please address comments to me, in care of Niki Shah:

Mr. Donas Cole,
c/o Niki Shah, Vice President of Care Redesign and Equitable Care,
Baylor Scott and White Health,
300 North Washington Avenue | Dallas, Texas 75246

Baylor Scott & White Medical Center - Lake Pointe

**Total Operating Expenses
Section 311.046(a)(4)**

For the Fiscal Year Ended June 30, 2019 165,502,407

**Calculation of the Ratio of Cost to Charge
Section 311.046(a)(5)**

Total Patient Revenues (from 2019 Medicare Cost Report, Worksheet G-3, Line 1)	(a)	<u>802,860,573</u>
Total Operating Expenses (from 2019 Medicare Cost Report, Worksheet A, Line 118, Col. 7)	(b)	<u>128,733,142</u>
Initial Ratio of Cost to Charge ((b) divided by (a))	(c)	<u>16.03%</u>
Application of Initial Ratio of Cost to Charge to Bad-Debt Expense		
Bad Debt Expense (from 2020 audited financial statements)	(d)	<u>42,133,362</u>
Multiply "Bad Debt Expense" by "Initial Ratio of Cost to Charge" ((d)*(c))	(e)	<u>6,753,977</u>
Add the allowable "Bad-Debt Expense" to "Total Operating Expenses" ((b) + (e))	(f)	<u>135,487,119</u>
Calculation of Ratio of Cost to Charge ((f) divided by (a))	(g)	<u>16.88%</u>