



Baylor Scott & White Health Community Health Needs Assessment

Dallas Metropolitan Health Community

Baylor Scott & White Institute for Rehabilitation - Dallas

Baylor Scott & White Heart & Vascular Hospital - Dallas

Baylor Scott & White Medical Center - Uptown

Baylor University Medical Center

North Central Surgical Center

Baylor Scott & White Medical Center - Sunnyvale

Approved by: Baylor Scott & White Health – North Texas Operating, Policy and Procedure Board on June 25, 2019

Posted to [BSWHealth.com/CommunityNeeds](https://www.bswhealth.com/CommunityNeeds) on June 30, 2019

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Baylor Scott & White Health Mission Statement

Our Mission

Founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.

Our Ambition

To be the trusted leader, educator and innovator in value-based care delivery, customer experience and affordability.

Our Values

- We serve faithfully
- We act honestly
- We never settle
- We are in it together

Our Strategies

- Health – Transform into an integrated network that ambitiously and consistently provides exceptional quality care
- Experience – Achieve the market-leading brand by empowering our people to design and deliver a customer-for-life experience
- Affordability – Continuously improve our cost discipline to invest in our Mission and reduce the financial burden on our customers
- Alignment – Ensure consistent results through a streamlined leadership approach and unified operating model
- Growth – Pursue sustainable growth initiatives that support our Mission, Ambition, and Strategy

WHO WE ARE

As the largest not-for-profit healthcare system in Texas and one of the largest in the United States, Baylor Scott & White Health was born from the 2013 combination of Baylor Health Care System and Scott & White Healthcare. Today, Baylor Scott & White includes 50 hospitals, more than 900 patient care sites, more than 7,500 active physicians, and over 47,000 employees and the Scott & White Health Plan.



Executive Summary

As the largest not-for-profit health care system in Texas, Baylor Scott & White Health (BSWH) understands the importance of serving the health needs of its communities. In order to do that successfully, we must first take a comprehensive look at the systemic and local issues our patients, their families and neighbors face when it comes to having the best possible health outcomes and well-being.

Beginning in June of 2018, a BSWH task force led by the Community Health, Tax Services, and Marketing Research departments began the process of assessing the current health needs of the communities served for all BSWH hospital facilities. IBM Watson Health (formerly Truven Health Analytics) collected and analyzed the data for this process and compiled a final report made publicly available in June of 2019.

BSWH owns and operates multiple individual licensed hospital facilities serving the residents of north and central Texas. Six hospitals with overlapping communities have collaborated to conduct this joint community health needs assessment. This joint community health needs assessment applies to the following BSWH hospital facilities:

- Baylor Scott & White Institute for Rehabilitation – Dallas
- Baylor Scott & White Heart & Vascular Hospital – Dallas
- Baylor Scott & White Medical Center – Uptown
- Baylor University Medical Center
- North Central Surgical Center
- Baylor Scott & White Medical Center – Sunnyvale

For the 2019 assessment, the community includes the geographic area where at least 70% of the hospital facilities' admitted patients live. These hospital facilities collaborated to conduct a joint CHNA report in accordance with Treasury Regulations and 501(r) of the Internal Revenue Code. All of the collaborating hospital facilities included in this joint CHNA report define their community, for purposes of the CHNA report, to be the same.

The hospital facilities and IBM Watson Health (Watson Health) examined over 102 public health indicators and conducted a benchmark analysis of the data comparing the community to overall state of Texas and United States (U.S.) values. A qualitative analysis included direct input from the community through focus groups and key informant interviews. Interviews included input from state, local, or regional governmental public health departments (or equivalent department or agency) with knowledge, information, or expertise relevant to the health needs of the community and individuals or organizations serving and/or representing the interests of medically underserved, low-income, and minority populations in the community.

Needs were first identified when an indicator for the community served was worse than the Texas state benchmark. A need differential analysis conducted on all the low performing indicators determined relative severity by using the percent difference from benchmark. The outcome of this quantitative analysis aligned with the qualitative findings of the community input sessions to create a list of health needs in the community. Each

health need received assignment into one of four quadrants in a health needs matrix, which clarified the assignment of severity rankings to the needs. The matrix shows the convergence of needs identified in the qualitative data (interview and focus group feedback) and quantitative data (health indicators) and identifies the top health needs for this community.

Hospital leadership and other invited community leaders reviewed the top health needs in a meeting to select and prioritize the list of significant needs in this health community. The meeting, moderated by Watson Health, included an overview of the CHNA process for BSWH, the methodology for determining the top health needs identified, the BSWH prioritization approach, and the top health needs identified for the community.

Participants identified the significant health needs through review of data driven criteria for the top health needs, discussion, and a multi-voting process. Once the significant health needs were established, participants rated the needs using prioritization criteria recommended by the focus groups. The sum of the criteria scores for each need created an overall score that became the basis of the prioritized order of significant health needs. The resulting prioritized health needs for this community include:

Priority	Need	Category of Need
1	Ratio of Population to One Primary Care Physician	Access to Care
2	Ratio of Population to One Non-Physician Primary Care Provider	Access to Care
3	Ratio of Population to One Mental Health Provider	Mental Health
4	No Vehicle Available	Access to Care
5	Ratio of Population to One Dentist	Access to Care
6	Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse

The assessment process identified and included community resources able to address significant needs in the community. These resources, located in the appendix of this report, will be included in the formal implementation strategy to address needs identified in this assessment. The approved report is publicly available by the 15th day of the 5th month following the end of the tax year.

An evaluation of the impact and effectiveness of interventions and activities outlined in the implementation strategy drafted after the prior assessment is included in **Appendix F** of this document.

The prioritized list of significant health needs approved by the hospitals' governing body and the full assessment is available to anyone at no cost. To download a copy, visit **BSWHealth.com/CommunityNeeds**.

This assessment and corresponding implementation strategy meet the requirements for community benefit planning and reporting as set forth in state and federal laws, including but not limited to: Texas Health and Safety Code Chapter 311 and Internal Revenue Code Section 501(r).

Community Health Needs Assessment Requirement

As a result of the Patient Protection and Affordable Care Act (PPACA), all tax-exempt organizations operating hospital facilities are required to assess the health needs of their community through a Community Health Needs Assessment (CHNA) once every three years.

The written CHNA Report must include descriptions of the following:

- The community served and how the community was determined
- The process and methods used to conduct the assessment including sources and dates of the data and other information as well as the analytical methods applied to identify significant community health needs
- How the organization took into account input from persons representing the broad interests of the community served by the hospital, including a description of when and how the hospital consulted with these persons or the organizations they represent
- The prioritized significant health needs identified through the CHNA as well as a description of the process and criteria used in prioritizing the identified significant needs
- The existing healthcare facilities, organizations, and other resources within the community available to meet the significant community health needs
- An evaluation of the impact of any actions that were taken, since the hospital facility(s) most recent CHNA, to address the significant health needs identified in that last CHNA

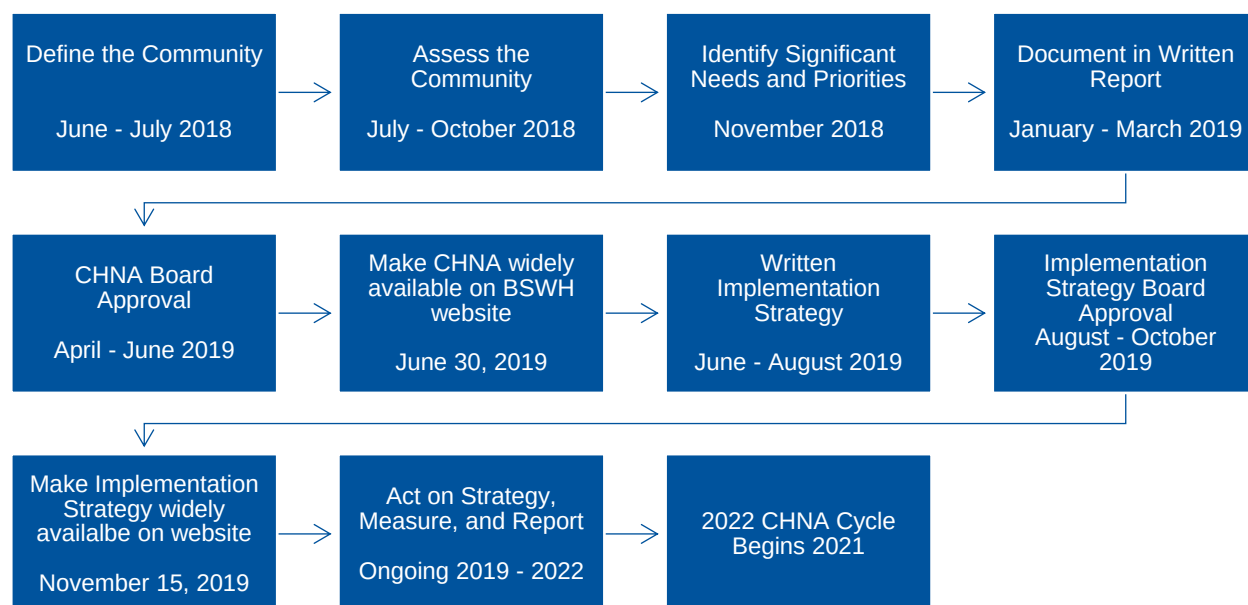
PPACA also requires hospitals to adopt an Implementation Strategy to address prioritized community health needs identified through the assessment. An Implementation Strategy is a written plan that addressing each of the significant community health needs identified through the CHNA in a separate but related document to the CHNA report.

The written Implementation Strategy must include the following:

- List of the prioritized needs the hospital plans to address and the rationale for not addressing other significant health needs identified
- Actions the hospital intends to take to address the chosen health needs
- The anticipated impact of these actions and the plan to evaluate such impact (e.g. identify data sources that will be used to track the plan's impact)
- Identify programs and resources the hospital plans to commit to address the health needs
- Describe any planned collaboration between the hospital and other facilities or organizations in addressing the health needs

CHNA Overview, Methodology and Approach

BSWH began the 2019 CHNA process in June of 2018; the following is an overview of the timeline and major milestones.



BSWH partnered with Watson Health to complete a CHNA for qualifying BSWH hospital facilities.

Consultant Qualifications & Collaboration

Watson Health delivers analytic tools, benchmarks, and strategic consulting services to the healthcare industry, combining rich data analytics in demographics, including the Community Needs Index, planning, and disease prevalence estimates, with experienced strategic consultants to delivering comprehensive and actionable Community Health Needs Assessments.

Collaboration

BSWH owns and operates multiple individually licensed hospital facilities serving the residents of north and central Texas. Six hospital facilities with overlapping communities have collaborated to conduct this joint community health needs assessment. This joint community health needs assessment applies to the following BSWH hospital facilities:

- Baylor Scott & White Institute for Rehabilitation – Dallas
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- Baylor University Medical Center
- North Central Surgical Center

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Assessment of Health Needs

To identify the health needs of the community, the hospital facilities established a comprehensive method of accounting for all available relevant data including community input. The basis of identification of community health needs was the weight of qualitative and quantitative data obtained when assessing the community. Surveyors conducted interviews and focus groups with individuals representing public health, community leaders/groups, public organizations, and other providers. Data collected from several public sources compared to the state benchmark indicated the level of severity.

Quantitative Assessment of Health Needs – Methodology and Data Sources

Quantitative data collection and analysis in the form of public health indicators assessed community health needs, including collection of 102 data elements grouped into 11 categories, and evaluated for the counties where data was available. Since 2016, the identification of several new indicators included: addressing mental health, health care costs, opioids, and social determinants of health. The categories and indicators are included in the table below, the sources are in **Appendix A**.

ZIP codes defined this community. Public health indicators are most commonly available by county. Therefore, a patient origin study was conducted to determine which counties principally represent the community's residents receiving hospital services. The principal counties for the Dallas Metropolitan Health Community needs analysis are Dallas, Ellis, Kaufman, Denton, and Collin counties.

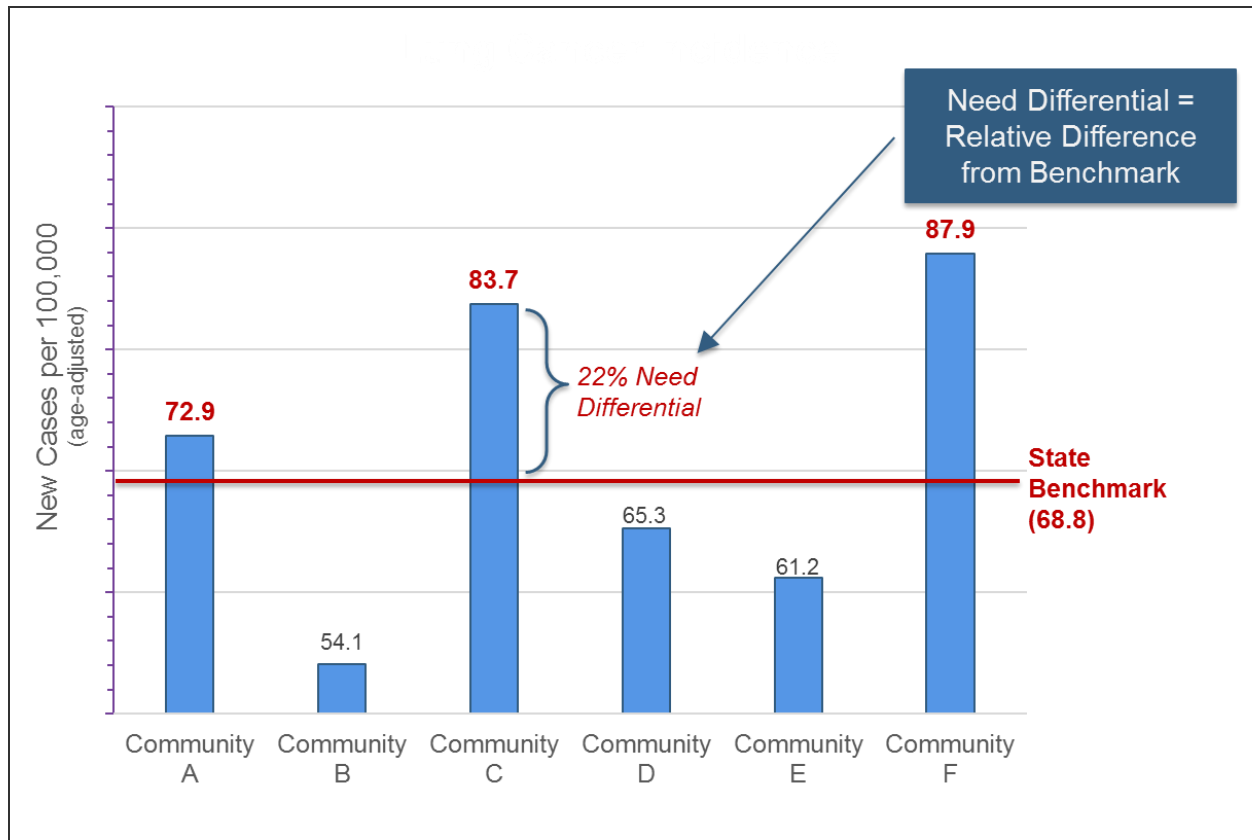
A benchmark analysis conducted for each indicator collected for the community served, determined which public health indicators demonstrated a community health need from a quantitative perspective. Benchmark health indicators collected included (when available): overall U.S. values; state of Texas values; and goal setting benchmarks such as Healthy People 2020.

According to America's Health Rankings 2018 Annual Report, Texas ranks 37th out of the 50 states. The health status of Texas compared to other states in the nation identified many opportunities to impact health within local communities, including opportunities for those communities that ranked highly. Therefore, the benchmark for the community served was set to the state value.

When the community benchmark was set to the state value, it was determined which indicators for the community did not meet the state benchmarks. This created a subset of indicators for further analysis. A need differential analysis clarified the relative severity of need for these indicators. The need differential standardized the method for evaluating the degree each indicator differed from its benchmark; this measure is called the need differential. Health community indicators with need differentials above the 50th percentile, ordered by severity, and the highest ranked indicators, were the highest health needs from a quantitative perspective. These data are available to the community via an interactive Tableau dashboard at **BSWHealth.com/CommunityNeeds**.

The outcomes of the quantitative data analysis were compared to the qualitative data findings.

Health Indicator Benchmark Analysis Example



Source: IBM Watson Health, 2018

Qualitative Assessment of Health Needs and Community Input – Approach

In addition to analyzing quantitative data, two (2) focus groups with a total of 53 participants, and five (5) key informant interviews gathered the input of persons representing the broad interests of the community served. The focus groups and interviews solicited feedback from leaders and representatives who serve the community and have insight into community needs. Prioritization sessions held with hospital clinical leadership and other community leaders identified significant health needs from the assessment and prioritized them.

Focus groups familiarized participants with the CHNA process and solicited input to understand health needs from the community's perspective. Focus groups, formatted for individual as well as small group feedback, helped identify barriers and social determinants influencing the community's health needs. Barriers and social determinants were new topics added to the 2019 community input sessions.

Watson Health conducted key informant interviews for the community served by the hospital facilities. The interviews aided in gaining understanding and insight into participants concerns about the general health status of the community and the various drivers contributing to health issues.

Participation in the qualitative assessment included at least one state, local, or regional governmental public health department (or equivalent department or agency) with knowledge, information, or expertise relevant to the health needs of the community, as well as individuals or organizations serving or representing the interests of medically underserved, low-income and minority populations in the community.

Participation from community leaders/groups, public health organizations, other healthcare organizations, and other healthcare providers (including physicians) ensured that the input received represented the broad interests of the community served. A list of the names of organizations providing input are in the table below.

Community Input Participants

Participant Organization Name	Public Health	Medically Under-served	Low-income	Chronic Disease Needs	Minority Populations	Governmental Public Health Dept.	Public Health Knowledge/Expertise
Agape Clinic		X	X	X	X		X
Baylor Scott & White Health	X	X	X	X	X		X
Baylor Quality Alliance	X	X	X	X	X		X
Bridge Breast Network		X	X		X		X
Cancer Care Services	X	X	X	X	X		X
Catholic Charities of Dallas		X	X		X		X
City of Denton			X	X	X		
City of Plano	X	X	X	X	X		
City of Waxahachie		X	X	X	X		
Citysquare	X	X	X	X	X		X
Community Council		X	X	X			
Community Lifeline Center		X	X	X	X		
Cornerstone Baptist Church	X	X	X	X	X		X
Dallas Area Interfaith		X	X		X		X
Dallas County Health and Human Services	X		X				
Dallas/Ft. Worth Hindu Temple Society					X		
Daniel's Den			X				
Denton Community Food Center			X				
Denton County Public Health	X	X	X	X	X	X	X

Participant Organization Name	Public Health	Medically Under-served	Low-income	Chronic Disease Needs	Minority Populations	Governmental Public Health Dept.	Public Health Knowledge/Expertise
Family Promise of Irving		X	X				
First Refuge Ministries		X	X	X			
Frisco Family Services		X	X				
Genesis Women's Shelter & Support		X	X		X		X
Giving Hope, Inc.		X	X	X			X
Goodwill Industries of Dallas			X	X			
Goodwill Industries of Fort Worth		X	X		X		
Health Services of North Texas		X	X	X	X		
Hope Clinic		X	X	X	X		
Hope Clinic of McKinney		X	X	X	X		
Legal Aid of Northwest Texas			X				
Lifepath Systems	X		X	X			X
Los Barrios Unidos Community Clinic	X	X	X	X	X		X
Manna House			X				
Many Helping Hands Ministry	X	X	X	X			
McKinney City Council					X		
Meals on Wheels of Johnson and Ellis Counties	X	X	X	X	X		
Metrocare	X	X	X	X	X		X
North Texas Food Bank			X				X
Office of The County Judge - Dallas County	X	X	X	X	X		X
Our Daily Bread		X	X				
PCI Procomp Solutions, LLC		X	X				
Plano Fire-Rescue	X	X	X	X	X		X
Presbyterian Children's Homes and Services			X	X	X		
Project Access-Collin County			X				
Refuge for Women North Texas					X		
Salvation Army			X				
Serve Denton			X				

Participant Organization Name	Public Health	Medically Under-served	Low-income	Chronic Disease Needs	Minority Populations	Governmental Public Health Dept.	Public Health Knowledge/Expertise
Sharing Life Community Outreach Inc			X				
Society of St. Vincent De Paul of North Texas		X	X	X	X		
Texas Muslim Women's Foundation					X		
The Samaritan Inn			X				
Thriving Families		X	X		X		
United Surgical Partners Int.	X	X	X	X	X		
United Way Metropolitan Dallas		X	X	X	X		
University of North Texas	X		X		X		X
University of Texas - Dallas		X	X				
Urban Inter-Tribal Center of Texas		X	X	X	X		X
Veterans Center of North Texas			X				X
Waxahachie Care Services			X				X
Waxahachie Senior Center					X		
W. Metroplex Skills Org. LLC		X	X		X		
YMCA	X	X	X	X	X		X

Note: multiple persons from the same organization may have participated

In addition to soliciting input from public health and various interests of the community, the hospital facilities were also required to consider written input received on their most recently conducted CHNA and subsequent implementation strategies. The assessment is available to receive public comment or feedback on the report findings on the BSWH website ([BSWHealth.com/CommunityNeeds](https://www.bswhealth.com/CommunityNeeds)) or by emailing CommunityHealth@BSWHealth.org. To date BSWH has not received such written input but continues to welcome feedback from the community.

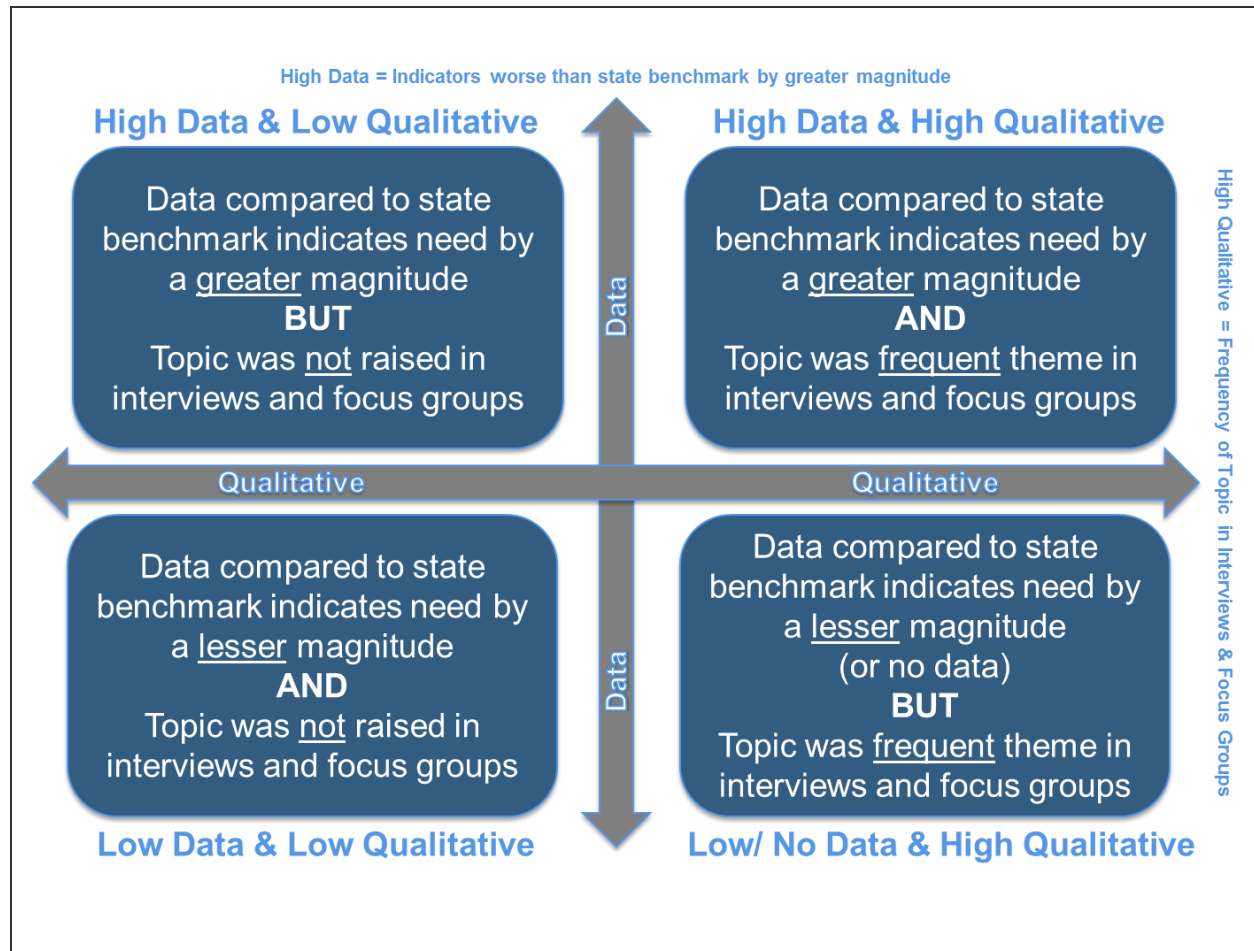
Community input from interviews and focus groups organized the themes around community needs and compared them to the quantitative data findings.

Methodology for Defining Community Need

Using qualitative feedback from the interviews and focus group, and the health indicator data, the consolidated issues currently affecting the community served assembled in the Health Needs Matrix below helps identify the health needs for each community. The upper

right quadrant of the matrix is where the needs identified in the qualitative data (interview and focus group feedback) and quantitative data (health indicators) converge to identify the top health needs for this community.

The Health Needs Matrix



Source: IBM Watson Health, 2018

Information Gaps

In some areas of Texas, health indicators were not available due to the impact small population size has on reporting and statistical significance. Most public health indicators were available only at the county level. In evaluating data for entire counties versus more localized data, made it difficult to understand the health needs for specific population pockets within a county. It could also be a challenge to tailor programs to address community health needs, as placement and access to specific programs in one part of the county may or may not affect the population who truly need the service.

Approach to Identify and Prioritize Significant Health Needs

In a session held on November 6, 2018, Baylor Scott & White hospital facility leadership met with community leaders, and identified and prioritized significant health needs.

The meeting, moderated by Watson Health, included an overview of the CHNA process for BSWH, the methodology for determining the top health needs, the BSWH prioritization approach, and discussion of the top health needs identified for the community.

Prioritization of the health needs took place in two steps. In the first step, participants reviewed the top health needs for their community with associated data-driven criteria to evaluate. The criteria included: health indicator value(s) for the community, how the indicator compared to the state benchmark, and potentially preventable ED visit rates for the community (if available). Participants then leveraged the professional experience and community knowledge of the group via discussion about which needs were most significant. With the data-driven review criteria and the discussion completed, a multi-voting method identified the significant health needs. Participants voted individually for the five (5) needs they considered as the most significant for this community. With votes tallied, six (6) identified needs ranked as significant health needs, based on the number of votes.

In the second step, participants ranked the significant health needs based on prioritization criteria recommended by the focus groups conducted for this community:

1. Magnitude: the need impacts a large number of people, actually or potentially
2. Root Cause: the need is a root cause of other problems, thereby addressing it could possibly impact multiple issues
3. Severity: the problem results in disability or premature death or creates burdens on the community, economically or socially
4. Vulnerable Populations: there a high need among vulnerable populations and/or vulnerable populations are adversely impacted

Through discussion and consensus, the group rated each of the six (6) significant health needs on each of the four (4) identified criteria utilizing a scale of one (low) to 10 (high). The criteria scores summed for each need created an overall score and became the basis for prioritizing the significant health needs. For the scores resulting in a tie, the need with the greater negative difference from the benchmark ranked above the other need. The outcome of this process (the list of prioritized health needs for this community) is located in the “**Prioritized Significant Health Needs**” section of the assessment.

The prioritized list of significant health needs approved by the hospitals’ governing body and the full assessment is available to anyone at no cost. To download a copy, visit **[BSWHealth.com/CommunityNeeds](https://www.bswhealth.com/CommunityNeeds)**.

Existing Resources to Address Health Needs

Part of the assessment process included gathering input on community resources available to address the significant health needs identified through the CHNA. BSWH Community Resource Guides and input from qualitative assessment participants, identified community resources that may assist in addressing the health needs identified for this community. A description of these resources is in **Appendix B**. An interactive asset map of various resources identified for all BSWH communities is located at **BSWHealth.com/CommunityNeeds**.

Dallas Metropolitan Health Community CHNA

Demographic and Socioeconomic Summary

According to population statistics, the community served was similar to Texas in terms of projected population growth; both of which outpace the country. The median age was younger than Texas overall and younger than the United States. Median income was above both the state and the country. The community served had a smaller proportion of Medicaid beneficiaries and uninsured individuals than Texas but had a greater proportion of uninsured individuals than the U.S..

Demographic and Socioeconomic Comparison: Community Served and State/U.S. Benchmarks

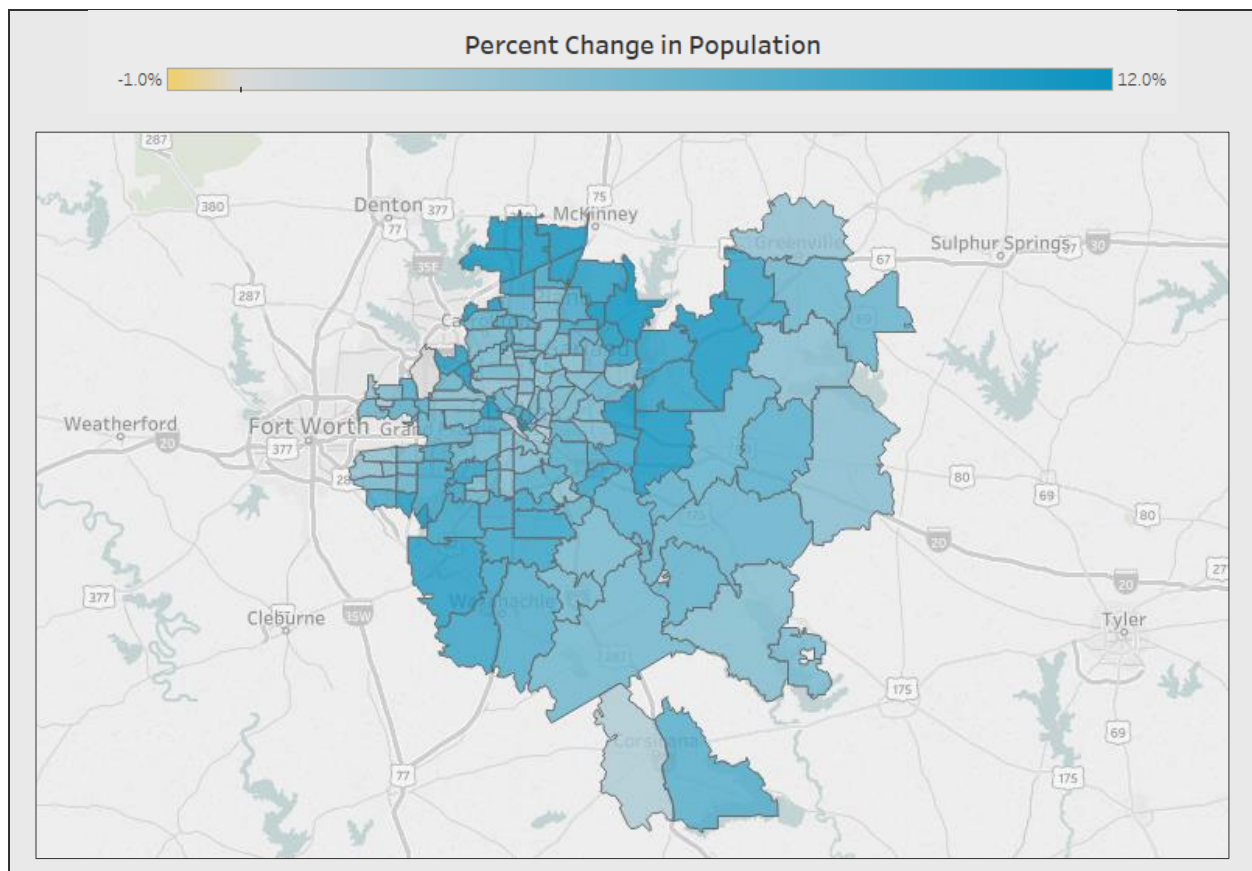
Geography		Benchmarks		Community Served
		United States	Texas	Dallas Metropolitan Health Community
Total Current Population		326,533,070	28,531,631	4,643,844
5 Yr Projected Population Change		3.5%	7.1%	7.4%
Median Age		42.0	38.9	35.9
Population 0-17		22.6%	25.9%	26.0%
Population 65+		15.9%	12.6%	11.2%
Women Age 15-44		19.6%	20.6%	21.2%
Non-White Population		30.0%	32.2%	43.2%
Hispanic Population		18.2%	39.4%	31.3%
Insurance Coverage	Uninsured	9.4%	19.0%	16.3%
	Medicaid	14.9%	13.4%	12.6%
	Private Market	9.6%	9.9%	9.8%
	Medicare	16.1%	12.5%	11.2%
	Employer	45.9%	45.3%	50.1%
Median HH Income		\$61,372	\$60,397	\$68,149
Limited English		26.2%	39.9%	39.9%
No High School Diploma		7.4%	8.7%	8.3%
Unemployed		6.8%	5.9%	5.5%

Source: IBM Watson Health / Claritas, 2018; US Census Bureau 2017 (U.S. Median Income)

The population of the community served projects a growth of 7.4% by 2023, an increase by more than 341,000 people. The 7.4% projected population growth is slightly higher than the state's 5-year projected growth rate (7.1%) and higher still when compared to the national projected growth rate (3.5%). The ZIP Codes expecting the most growth in five years are:

- 75070 McKinney Westside – 12,270 people
- 75052 South Grand Prairie – 9,059 people

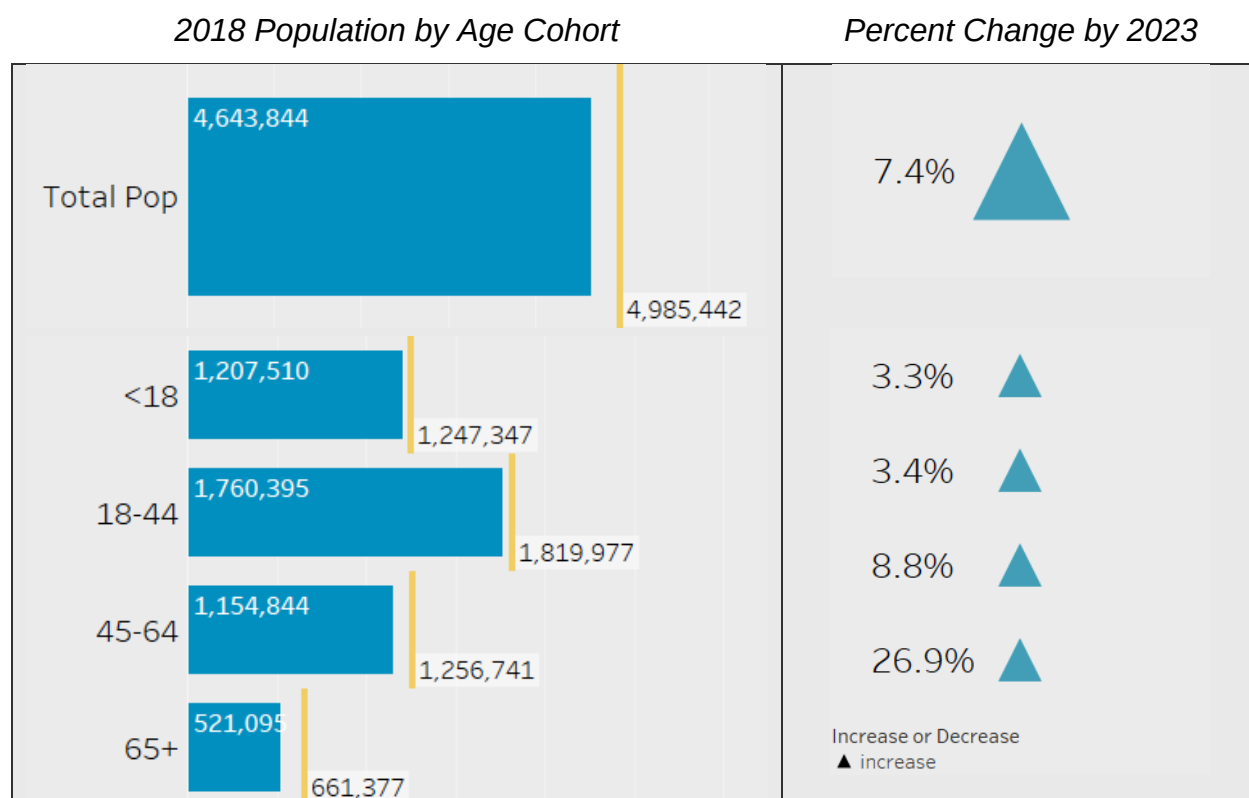
2018 - 2023 Total Population Projected Change by ZIP Code



Source: IBM Watson Health / Claritas, 2018

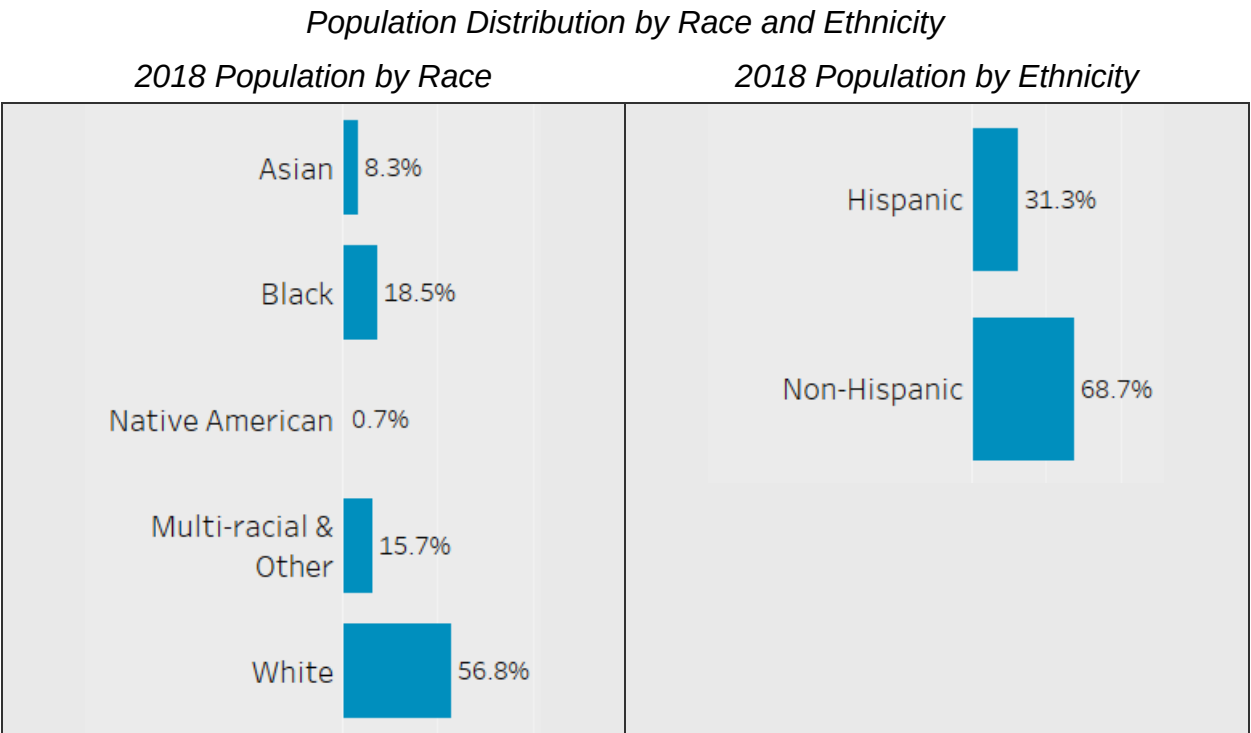
The community's population skewed younger with 37.9% of the population ages 18-44 and 26.0% under age 18. The largest cohort (ages 18-44) projects to grow by 59,582 people by 2023. Meanwhile, the 65 plus cohort was the smallest, but is expected to experience the fastest growth (26.9%) over the next five years, adding 140,282 seniors to the community. Growth in the senior population will likely contribute to increased utilization of services as the population continues to age.

Population Distribution by Age



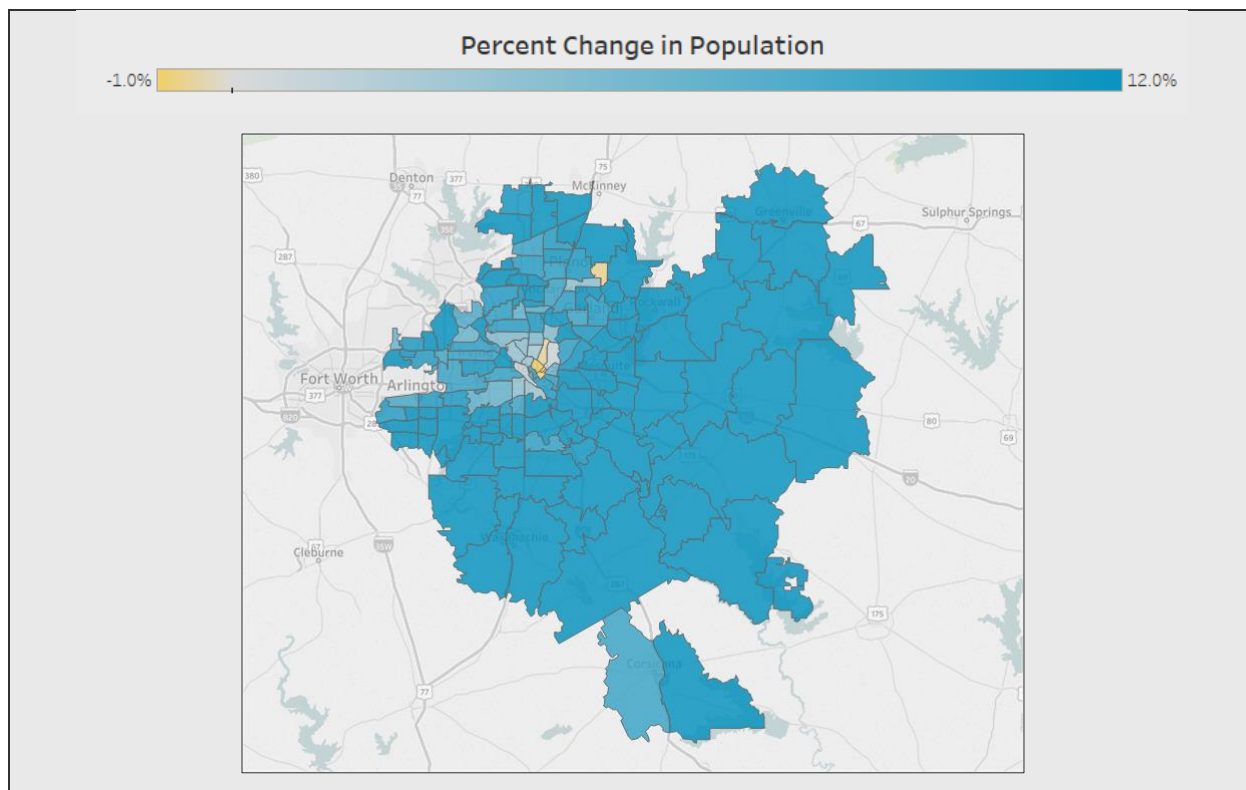
Source: IBM Watson Health / Claritas, 2018

Population statistics are analyzed by race and by Hispanic ethnicity. The largest groups in this diverse health community were Non-Hispanic White (40.0%), non-Hispanic Black (18.1%), Hispanic White (16.9%), other Hispanic (12.3%), and Asian (8.2%). The Asian population is expected to have to highest growth rate of 22.4% and increase by more than 85,000 people by 2023. The Hispanic population (all races) will increase by more than 161,000 people by 2023.



Source: IBM Watson Health / Claritas, 2018

2018 - 2023 Hispanic Population Projected Change by ZIP Code

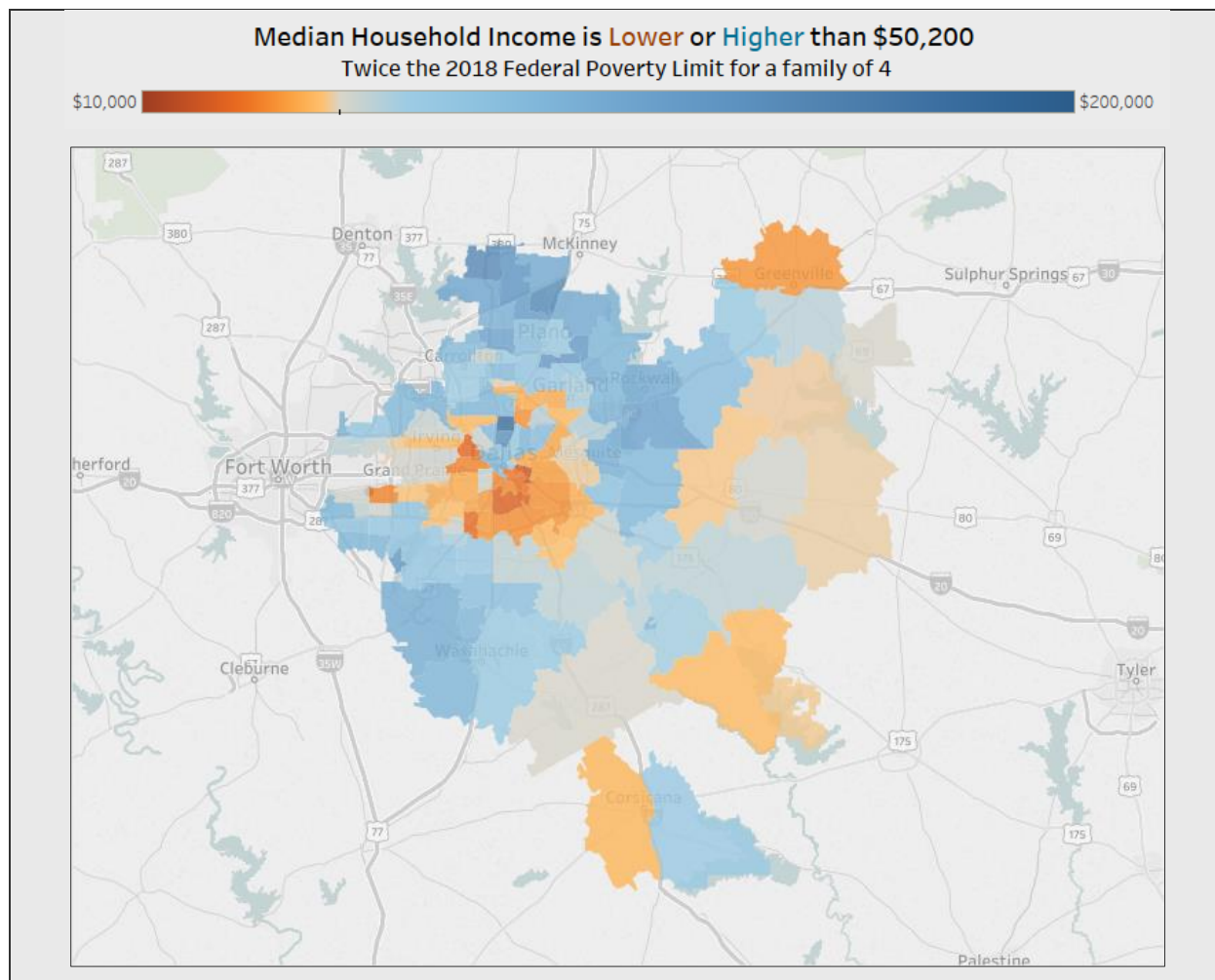


Source: IBM Watson Health / Claritas, 2018

The 2018 median household income for the United States was \$61,372 and \$60,397 for the state of Texas. The median household income for the ZIP codes within this community ranged from \$21,940 for 75210 – Southeast Dallas to \$169,738 for 75225 – Park Cities. There were 42 ZIP Codes with median household incomes less than \$50,200 – twice the 2018 Federal Poverty Limit for a family of four:

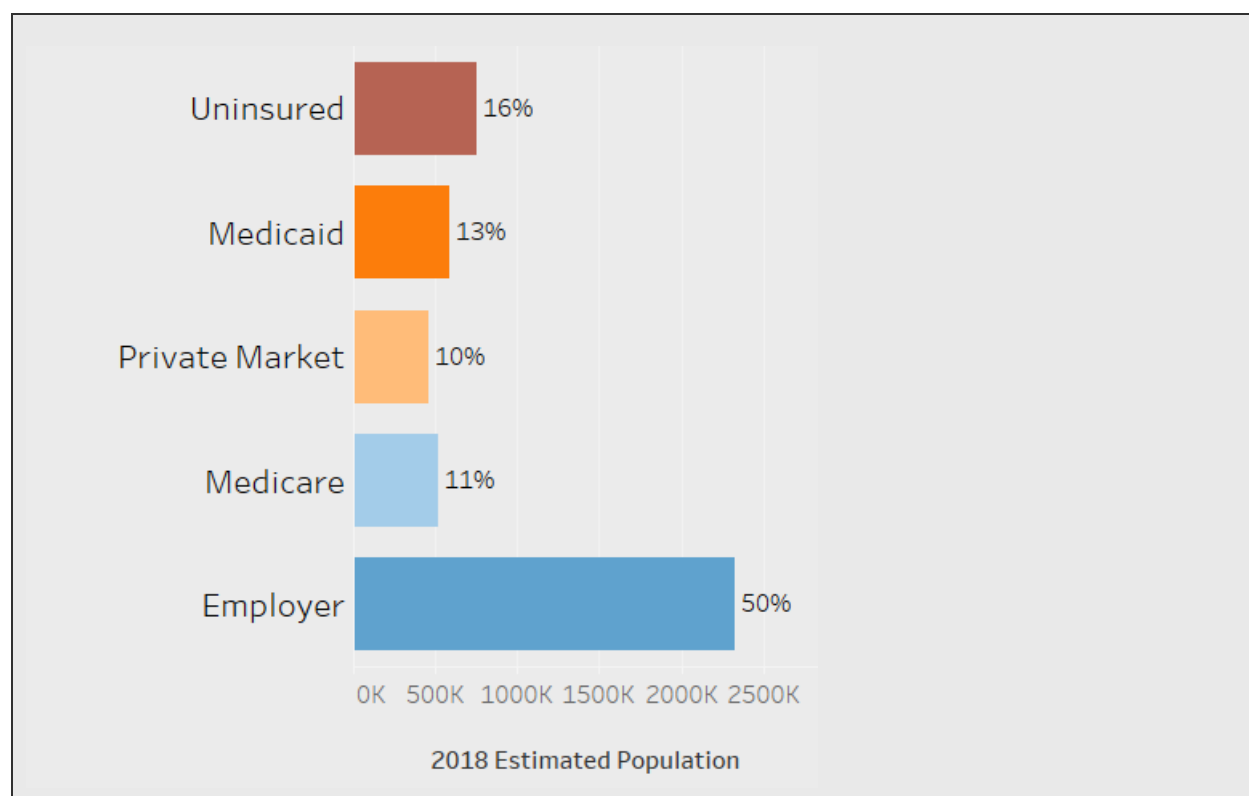
- 75254 Far North Dallas - \$49,817
- 75150 North Mesquite - \$49,678
- 75169 Wills Point - \$48,779
- 76155 HEB - \$48,452
- 75149 West Mesquite - \$48,436
- 75474 Quinlan-Caddo Mills - \$48,370
- 75156 Mabank - \$47,939
- 75160 Terrell - \$47,506
- 75051 Central Grand Prairie - \$46,798
- 75236 Southwest Dallas - \$45,849
- 75172 Lancaster - \$45,833
- 75143 Kemp - \$45,095
- 75220 West Dallas - \$45,016
- 75061 Irving - \$44,965
- 75041 Garland - \$44,881
- 75110 Corsicana - \$44,045
- 75246 Southeast Dallas - \$43,992
- 75141 Lancaster - \$43,968
- 75253 Seagoville - \$43,956
- 75240 Far North Dallas - \$43,473
- 75180 Balch Springs - \$43,055
- 75243 North Dallas - \$42,441
- 75042 Garland - \$42,226
- 75211 Oak Cliff - \$42,165
- 75223 Southeast Dallas - \$41,798
- 75228 East Dallas - \$41,081
- 75233 Oak Cliff - \$40,741
- 75227 Southeast Dallas - \$39,505
- 75224 Oak Cliff - \$39,096
- 75232 Southwest Dallas - \$38,650
- 75401 Greenville - \$37,708
- 75231 North Dallas - \$37,253
- 75217 Southeast Dallas - \$36,886
- 75241 Southeast Dallas - \$36,316
- 75203 Southeast Dallas - \$35,177
- 75212 West Dallas - \$34,787
- 76010 Central Arlington - \$34,718
- 75215 Southeast Dallas - \$31,213
- 75237 Southwest Dallas - \$29,606
- 75247 West Dallas - \$28,750
- 75216 Southeast Dallas - \$26,240
- 75210 Southeast Dallas - \$21,940

2018 Median Household Income by ZIP Code



A majority of the population (50%) were insured through employer sponsored health coverage. By insurance type, the second largest number of people were uninsured (16%). The remainder of the population was fairly equally divided between Medicaid, Medicare, and private market (the purchasers of coverage directly or through the health insurance marketplace).

2018 Estimated Distribution of Covered Lives by Insurance Category



Source: IBM Watson Health / Claritas, 2018

The community includes forty (40) Health Professional Shortage Areas and twenty-four (24) Medically Underserved Areas as designated by the U.S. Department of Health and Human Services Health Resources Services Administration.¹ **Appendix C** includes the details on each of these designations.

Health Professional Shortage Areas and Medically Underserved Areas and Populations

	Health Professional Shortage Areas (HPSA)				Medically Underserved Area/Population (MUA/P)
NTX Dallas Metropolitan Health Community	Dental Health	Mental Health	Primary Care	Grand Total	MUA/P
Collin	1	1	1	3	1
Dallas	10	9	12	31	19
Denton	1	1	1	3	1
Ellis	1	1	1	3	1
Kaufman	0	0	0	0	2
Total	13	12	15	40	24

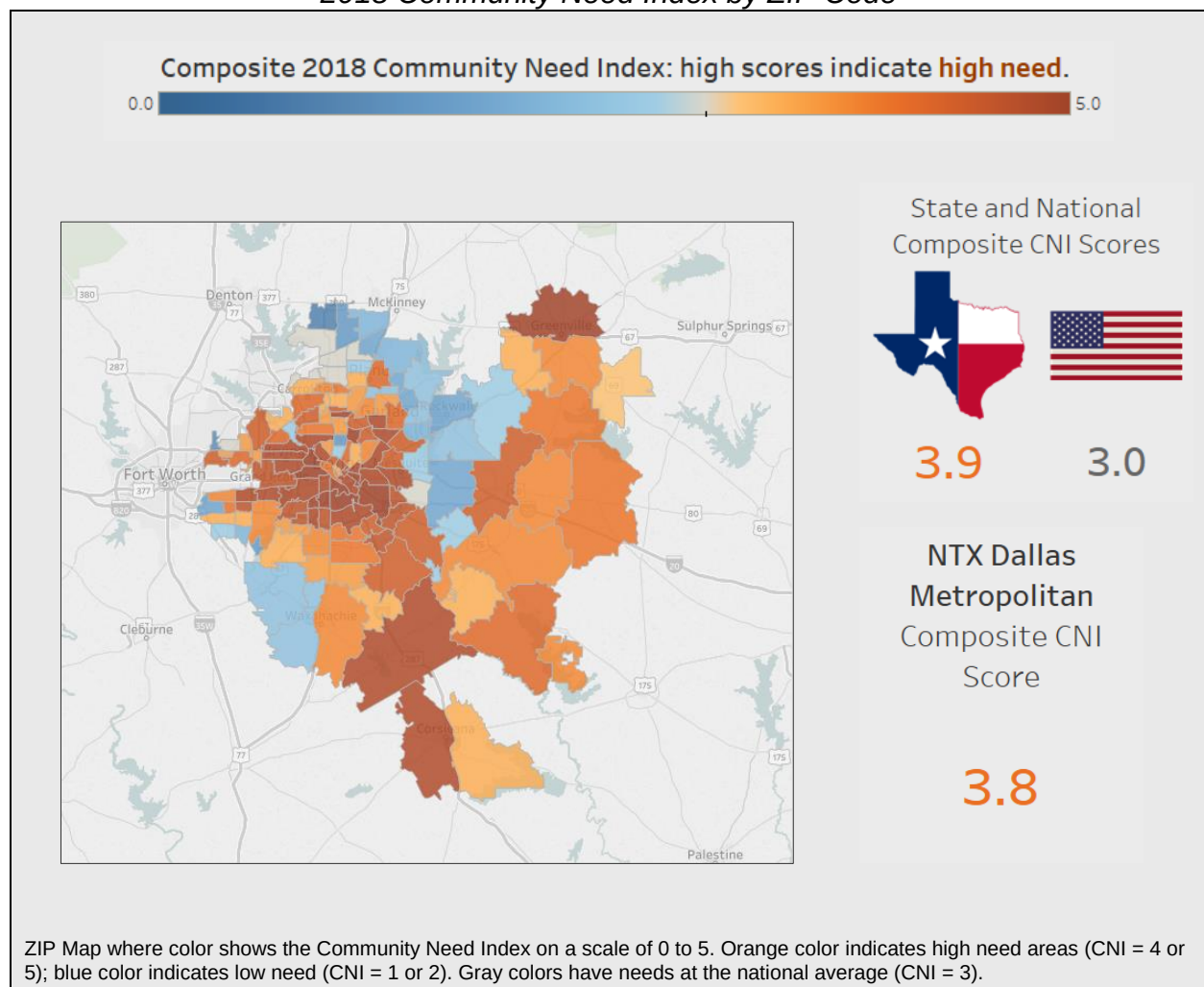
Source: U.S. Department of Health and Human Services, Health Resources and Services Administration, 2018

¹ U.S. Department of Health and Human Services, Health Resources and Services Administration, 2018

The Watson Health Community Need Index (CNI) is a statistical approach to identifying areas within a community where health disparities may exist. The CNI accounts for vital socio-economic factors (income, cultural, education, insurance and housing) about a community to generate a CNI score for every populated ZIP code in the United States. The CNI strongly linked to differences in community healthcare needs, and is an indicator of a community's demand for various healthcare services. The CNI score by ZIP code identifies specific areas within a community where healthcare needs may be greater.

Overall, the CNI score for the community served was 3.8, higher than the CNI national average of 3.0, potentially indicating greater health care needs in this community. In 42 ZIP codes of this health community (Balch Springs, Cent Bus. District Dallas, Central Arlington, Central Grand Prairie, Corsicana, Duncanville, East Dallas, Ennis, Far North Dallas, Garland, Greenville, Irving, Lancaster, North Dallas, North Grand Prairie, Oak Cliff, Seagoville, Southeast Dallas, Southwest Dallas, West Dallas, and West Mesquite) the CNI score was greater than 4.5, pointing to potentially more significant health needs among the population.

2018 Community Need Index by ZIP Code



CNI High Need ZIP Codes

City	Community	County	ZIP Code	2018 CNI Score
Dallas	Far North Dallas	Dallas	75240	5.0
Dallas	North Dallas	Dallas	75231	5.0
Dallas	Oak Cliff	Dallas	75224	5.0
Dallas	Oak Cliff	Dallas	75233	5.0
Dallas	Southeast Dallas	Dallas	75203	5.0
Dallas	Southeast Dallas	Dallas	75210	5.0
Dallas	Southeast Dallas	Dallas	75216	5.0
Dallas	Southeast Dallas	Dallas	75217	5.0
Dallas	Southeast Dallas	Dallas	75246	5.0
Dallas	West Dallas	Dallas	75212	5.0
Dallas	West Dallas	Dallas	75247	5.0
Greenville	Greenville	Hunt	75401	5.0
Arlington	Central Arlington	Tarrant	76010	4.8
Corsicana	Corsicana	Navarro	75110	4.8
Dallas	East Dallas	Dallas	75228	4.8
Dallas	Oak Cliff	Dallas	75208	4.8
Dallas	Oak Cliff	Dallas	75211	4.8
Dallas	Southeast Dallas	Dallas	75215	4.8
Dallas	Southeast Dallas	Dallas	75223	4.8
Dallas	Southeast Dallas	Dallas	75227	4.8
Dallas	Southeast Dallas	Dallas	75241	4.8
Dallas	Southwest Dallas	Dallas	75237	4.8
Dallas	West Dallas	Dallas	75220	4.8
Dallas	West Dallas	Dallas	75235	4.8
Ennis	Ennis	Ellis	75119	4.8
Garland	Garland	Dallas	75041	4.8
Garland	Garland	Dallas	75042	4.8
Grand Prairie	Central Grand Prairie	Dallas	75051	4.8
Irving	Irving	Dallas	75060	4.8
Irving	Irving	Dallas	75061	4.8
Irving	Irving	Dallas	75062	4.8
Mesquite	West Mesquite	Dallas	75149	4.8
Arlington	Central Arlington	Tarrant	76014	4.6
Balch Springs	Balch Springs	Dallas	75180	4.6
Dallas	Cent Bus. District Dallas	Dallas	75204	4.6
Dallas	Seagoville	Dallas	75253	4.6
Dallas	Southeast Dallas	Dallas	75226	4.6
Dallas	Southwest Dallas	Dallas	75232	4.6
Dallas	Southwest Dallas	Dallas	75236	4.6
Duncanville	Duncanville	Dallas	75116	4.6
Grand Prairie	North Grand Prairie	Dallas	75050	4.6
Wilmer	Lancaster	Dallas	75172	4.6
Dallas	Cent Bus. District Dallas	Dallas	75219	4.4
Dallas	East Dallas	Dallas	75238	4.4
Dallas	Far North Dallas	Dallas	75254	4.4
Dallas	Farmers Branch	Dallas	75234	4.4
Dallas	Irving	Tarrant	75261	4.4

City	Community	County	ZIP Code	2018 CNI Score
Dallas	North Dallas	Dallas	75243	4.4
Ferris	Red Oak	Ellis	75125	4.4
Garland	Garland	Dallas	75043	4.4
Hurst	HEB	Tarrant	76053	4.4
Hutchins	Lancaster	Dallas	75141	4.4
Mesquite	North Mesquite	Dallas	75150	4.4
Seagoville	Seagoville	Dallas	75159	4.4
Terrell	Terrell	Kaufman	75160	4.4
Carrollton	Carrollton	Dallas	75006	4.2
Dallas	East Dallas	Dallas	75206	4.2
Euless	HEB	Tarrant	76040	4.2
Garland	Garland	Dallas	75040	4.2
Irving	Las Colinas	Dallas	75038	4.2
Kemp	Kemp	Henderson	75143	4.2
Plano	East Plano	Collin	75074	4.2
Arlington	Central Arlington	Tarrant	76015	4.0
Dallas	Cent Bus. District Dallas	Dallas	75207	4.0
Dallas	Far North Dallas	Collin	75252	4.0
Dallas	West Dallas	Dallas	75229	4.0
Lancaster	Lancaster	Dallas	75134	4.0
Lancaster	Lancaster	Dallas	75146	4.0
Quinlan	Quinlan-Caddo Mills	Hunt	75474	4.0
Wills Point	Wills Point	Van Zandt	75169	4.0

Source: IBM Watson Health / Claritas, 2018

Public Health Indicators

The analysis of Public health indicators assessed community health needs. Evaluation for the community served used 102 indicators. For each health indicator, a comparison between the most recently available community data and benchmarks for the same/similar indicator serving as the basis of benchmarks was available data for the U.S. and the state of Texas.

Where the community indicators showed greater need when compared to the state of Texas comparative benchmark, the difference between the community values and the state benchmark was calculated (need differential). Those highest ranked indicators with need differentials in the 50th percentile of greater severity pinpointed community health needs from a quantitative perspective. These indicators are located in **Appendix D**.

Watson Health Community Data

Watson Health supplemented the publicly available data with estimates of localized disease prevalence of heart disease and cancer and emergency department visit estimates. This information is located in **Appendix E**.

Focus Groups & Interviews

BSWH worked jointly with Parkland Health & Hospital System, Texas Health Resources, and Methodist Health hospital facilities in collecting and sharing qualitative data (community input) on the health needs of this community.

In the focus group sessions and interviews, participants identified and discussed the factors that contributed to the current health status of the community, and then identified the greatest barriers and strengths that contribute to the overall health of the community. For this health community there were 53 focus group participants, combined from two (2) focus group sessions, and five (5) interviews conducted July through September 2018.

This health community contained many disparate populations and included urban areas with high poverty levels, wealthy suburbs, historical small towns, and agricultural areas. Dallas County contained growth areas, concentrated poverty and segregation. Dallas County, described as a culturally and economically diverse area, has strong community and networks, and deals with the challenges of high poverty levels and growing homelessness. Collin County was a fast-growing, increasingly diverse area with a high cost of living. Ellis County participants described a growing community with a strong sense of history and strong connection to area churches. Participants discussed how these factors and changes in the community impacted the health of residents.

Public transportation was extremely limited in most of the health community, and compounded challenges to residents without a car. The focus groups described community poverty, generational habits, and limited knowledge about healthy eating habits. Participants suggested that it is difficult to prioritize healthcare education over basic needs like food and shelter. The food pantries were working to alleviate hunger and to provide healthier and fresh food options, but language and culture were barriers to developing trust and increased access. Food deserts exist in all three counties, and some residents used local convenience stores and inexpensive fast food frequently - both poor nutrition options. Denton County lacked affordable housing for its vulnerable populations, especially low-income families, seniors on a fixed income, and people with disabilities.

Focus groups shared that diversity in the community also presented barriers to good health. Cultural and historic habits in the immigrant populations and lack of cultural sensitivity in providers contributed to a culture of distrusting outsiders. Combined with very limited public transportation, food deserts and lack of insurance, many residents had no access to preventive services or primary care and used the ED for medical services.

One of the primary barriers to good health in Dallas County and other parts of this health community was the lack of living wage jobs to pay for insurance, health services, and healthy food. Many residents worked but had no health insurance (part of the “working poor” population). Participants identified gaps in service in all clinical areas - primary, maternal, vision, dental, specialty, and behavioral health care were the most acute. In Ellis County, health care clinics for low-income residents were available, including Hope Clinic, a federally mandated clinic, but required appointments and offered no access to specialty care.

The need for more mental health services were frequently mentioned as a high need area, especially for low income residents, and there was limited coordination of available services. The topic was highly stigmatized with very few services available, affecting all age groups. Interview participants shared that drug issues disproportionately affected the younger people in the community, and frequently linked to mental health needs. There were very few treatment options for substance abuse and addiction in the community for seniors, the uninsured, and the incarcerated population.

Community Health Needs Identified

A Health Needs Matrix identified the health needs that resulted from the community health needs assessment (see Methodology for Defining Community Need section). The matrix shows the convergence of needs identified in the qualitative data (interview and focus group feedback) and quantitative data (health indicators) and identifies the top health needs for this community.

Top Community Health Needs Identified

Dallas Metropolitan Health Community		
Top Needs Identified	Category of Need	Public Health Indicator
Accidental poisoning deaths where opioids were involved	Health Behaviors - Substance Abuse	Annual Estimates Accidental Poisoning Deaths where Opioids Were Involved
Cancer Incidence - Lung	Cancer	2011-2015 Age-Adjusted Lung & Bronchus Cancer Incidence Rate Cases per 100,000
Children Eligible for Free Lunch Enrolled in Public Schools	SDH - Income	2015-2016 Percentage of Children Enrolled in Public Schools that are Eligible for Free or Reduced Price Lunch
Drug Poisoning Deaths Rate	Health Behaviors - Substance Abuse	2014-2016 Number of Drug Poisoning Deaths (Drug Overdose Deaths) per 100,000 Population
Motor Vehicle Driving Deaths with Alcohol Involvement	Health Behaviors - Substance Abuse	2012-2016 Percentage of Motor Vehicle Crash Deaths that had Alcohol Involvement
No vehicle available	Access To Care	2017 Households with no vehicle available (percent of households)
Ratio of Population to One Dentist	Access To Care	2016 Ratio of Population to Dentists
Ratio of Population to one Mental Health Provider	Mental Health	2017 Ratio of Population to Mental Health Providers
Ratio of Population to One Non-Physician Primary Care Provider	Access To Care	2017 Ratio of Population to Primary Care Providers Other than Physicians
Ratio of Population to One Primary Care Physician	Access To Care	2015 Number of Individuals Served by One Physician in a County, if the Population was Equally Distributed Across Physicians
Renter-occupied housing	Environment - Housing	2017 Renter-occupied housing (percent of households)
Uninsured Children	Access To Care	2015 Percentage of Children Under Age 19 Without Health Insurance

Note: Listed alphabetically, not in order of significance

Source: IBM Watson Health, 2018

Prioritized Significant Health Needs

Using the prioritization approach outlined in the overview section of this report, the following needs from the proceeding list were determined to be significant and then prioritized.

The resulting prioritized health needs for this community were:

Priority	Need	Category of Need
1	Ratio of Population to One Primary Care Physician	Access to Care
2	Ratio of Population to One Non-Physician Primary Care Provider	Access to Care
3	Ratio of Population to One Mental Health Provider	Mental Health
4	No Vehicle Available	Access to Care
5	Ratio of Population to One Dentist	Access to Care
6	Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse

Description of Health Needs

The Dallas Metropolitan Health Community focus group identified several significant community health needs that can be categorized as issues related to: access to care, mental health, and health behaviors. Regionalized health needs affect all age levels to some degree. It is often however, that the most vulnerable populations are negatively affected. Community health gaps help to define the resources and access to care within the county or region. Health and social concerns were validated through key informant interviews, focus groups and county data. Access to care - specifically, primary care providers (MD/non-MD), dentists, and lack of transportation, are a significant area of concern. Additionally, access to mental health providers and drug poisoning deaths involving opioids emerged as significant health needs for this health community. These needs were noted in the data results for the principal counties within the Dallas Metropolitan Health Community, which includes Dallas, Ellis, Kaufman, Denton and Collin counties.

Note: The difference between county and state values are relative. The calculation is (county-state)/state. This creates a standard comparison across indicators of the county value relative to the state.

Primary Care Physician Providers

Primary care includes family medicine, internal medicine, nursing, nurse practitioners, pharmacy, pediatrics, general Ob/Gyn, gerontology, behavioral health, community health, and the other people and professions who fulfill the general medical needs of patient populations.

Primary care professionals serve on the front lines of healthcare. For many individuals, they are the first point of contact with the healthcare system. They are often the first to recognize signs of depression, early signs of cancer, chronic diseases, and other health concerns. Primary care providers ensure patients get the right care, in the right setting, by the most appropriate provider, and in a manner consistent with the patient's desires and values. Primary care is important because it lowers costs. Access to primary care helps keep people out of emergency rooms, where care costs are much higher than outpatient care. Annual check-ups can catch and treat problems earlier, which is also less costly than treating severe or advanced illness.²

The focus group participants expressed a perceived lack of primary care providers within the Dallas Metropolitan Health Community. Kaufman and Ellis counties had a primary care physician to population ratios that are higher than the overall Texas benchmark of one primary care physician to every 1,670 residents. Kaufman County's ratio was one primary care physician to every 3,277 residents while the Ellis County ratio was 1:2,406. This was a difference of 96.2% and 44.1% (respectively) relative to the state value (relative difference).³

Non-Physician Primary Care Providers

There is a national wide scarcity of physicians across the United States, while particularly challenging in small towns and cities, metropolitan areas are not exempt. Demographic shifts, such as growth in the elderly or near elderly populations increase the need for primary care access. Estimates of the scope of the provider shortage in America vary, however, it is generally agreed upon that thousands of additional Primary Care Providers (PCPs) are needed to meet the current demand and that tens of thousands of additional caregivers will be needed to meet the growing aging population across the country.

Primary care physician extenders (e.g. nurse practitioners, physician assistants, and clinical nurse specialists) can help close the gap in access to primary care services when available in a community. Non-physician providers or physician extenders are typically licensed professionals such as Physician Assistants, Nurse Practitioners who treat and see patients, many in independent or physician run practices. Physician extenders expand the scope of primary care providers within a geographic area and can help to bridge the gap to both accesses to care and management of healthcare costs.

Three of principal counties that make up the Dallas Metropolitan Health Community have a significant shortage of non-physician primary care providers when compared to the overall Texas state benchmark of one provider to 1,497 residents. Kaufman County had one provider to every 2,752 residents, Ellis County had one provider to every 2,308 residents, while Denton County had one provider to every 1,966 residents.⁴ These differences are 83.8%, 54.2%, and 31.3% higher relative to the overall state of Texas.

² **Primary Care Progress**, The Case for Primary Care, 2019

³ Area Health Resource File/American Medical Association, County Health Rankings and Roadmaps **National Statistics**, 2018

⁴ CMS, National Provider Identification Registry (NPDES), County Health Rankings & Roadmaps, 2018

The defined need for both primary care physicians and non-physician primary care providers exists in Dallas Metropolitan Health Care Community.

Dentist

Economic disparity, whether through poor diet, food deserts, lack of insurance or funding, can result in dental hygiene. Lack of appropriate dental hygiene and bad teeth also reinforce economic disadvantage. People with poor dental hygiene find it difficult find employment or impossible to get past the interview stages. Entry level jobs require service attitude and nice smiles, and immediate and often unfavorable assumptions, are made when encountering persons with poor dentition.

According to the US Census, Texas County Health Rankings and Roadmaps 2018, Ellis and Kauffman counties within the Dallas Metropolitan Health Community face challenges regarding access to dentists. The Ellis County dentist to population ratio (1:3,179) was nearly two times higher than the overall Texas ratio (1:1,792) and 2.5 times higher than the 90th percentile of U.S. counties (1:1,280). The Kauffman County ratio was 1:2,466.⁵ Social and economic constraints, such as insurance, transportation, etc. compound the access to dental care issue in the community.

No Vehicle Available

One issue which impacts access to care is transportation. While there are many means of transportation available to residents of a community, there is limited data on the availability and effectiveness of the various modes of transportation. One way to understand the impact of transportation on a population is to understand a household's access to a vehicle.

Within the Dallas County portion of the Dallas Metropolitan Health Community, 6.6% of the households did not have access to a vehicle which was 24.5% higher than the value for the state.⁶ While there are other options for transportation available to those without access to a vehicle, the findings from community input sessions validated the impact lack of adequate transportation has on access to health care services for community residents.

Mental Health Provider Access

Access to mental health providers and services is an issue nationally. Nine million adults (or 1 in 5) report having an unmet mental health need and mental health provider shortages across the country continue to exist.⁷

Both cities and rural areas both face with accessing mental health care services. Primary Care Providers (PCP's), often relied upon to treat patients with mental health needs, find lack of expertise, time, and financial reimbursement constraints. Communities that have a lack of primary care providers are particularly vulnerable.

⁵ Area Health Resource File/National Provider Identification file (CMS), County Health Rankings & Roadmaps, 2018

⁶ U.S. Census Bureau, American Community Survey 1-Year Estimates, 2017

⁷ **Mental Health America**, 2019

Ellis County had the most significant shortage of mental health providers when compared to the state overall. The Texas state benchmark for mental health care providers was one provider to every 1,012 residents; Ellis County had one provider to 1,636 residents.⁸ This is a relative difference of 61.7% when compared to Texas overall and ranked among the top three needs for the Dallas Metropolitan Health Community. The data indicates a greater relative need and a vulnerable population potentially not accessing needed treatment.

Accidental Poisoning Deaths Where Opioids Were Involved

Opioids were involved in 47,600 overdose deaths in 2017 (67.8% of all drug overdose deaths). Twenty-three of the 50 states in the U.S. have seen a statistically significant increase in opioid drug deaths from 2016 to 2017. Texas was not one of the states with a statistically significant increase, however one accidental drug-overdose death is one too many for a community. The realization that over half of the overdose deaths are opioid related is a key reason for states to address this issue in their community. There were 70,237 drug overdose deaths in the United States in 2017. The age-adjusted rate of overdose deaths increased significantly by 9.6% from 2016 (19.8 per 100,000) to 2017 (21.7 per 100,000). Opioids, mainly synthetic opioids (other than methadone), are currently the main driver of drug overdose deaths.⁹

Dallas County data indicated a greater relative need when compared to the Texas benchmark of 4.3 deaths per 100,000. Dallas County had 6.3 deaths per 100,000, 45.7% higher compared to the state value.¹⁰ Opioid deaths remain a growing and significant concern across both Texas, and the nation. The social service agencies are feeling the stress of the opioid epidemic and are struggling to meet the demands across all socioeconomic groups.

Summary

BSWH conducted its Community Health Needs Assessments beginning June 2018 to identify and begin addressing the health needs of the communities they serve. Using both qualitative community feedback as well as publicly available and proprietary health indicators, BSWH was able to identify and prioritize community health needs for their healthcare system. With the goal of improving the health of the community, implementation plans with specific tactics and time frames will be developed for the health needs BSWH chooses to address for the community served.

⁸ CMS, National Provider Identification Registry (NPPES), County Health Rankings & Roadmaps, 2018

⁹ U.S. Center for Disease Control and Prevention, 2019

¹⁰ Texas Health and Human Services Center for Health Statistics, 2015

Appendix A: Key Health Indicator Sources

Category	Public Health Indicator	Source
Access to Care	Hospital Stays for Ambulatory-Care Sensitive Conditions- Medicare	2018 County Health Rankings & Roadmaps; Dartmouth Atlas of Health Care, CMS
	Percentage of Population under age 65 without Health Insurance	2018 County Health Rankings & Roadmaps; Small Area Health Insurance Estimates (SAHIE), United States Census Bureau
	Price-Adjusted Medicare Reimbursements per Enrollee NEW 2019	2018 County Health Rankings & Roadmaps; Dartmouth Atlas of Health Care, CMS
	Ratio of Population to One Dentist	2018 County Health Rankings & Roadmaps; Area Health Resource File/National Provider Identification file (CMS)
	Ratio of Population to One Non-Physician Primary Care Provider	2018 County Health Rankings & Roadmaps; CMS, National Provider Identification Registry (NPPES)
	Ratio of Population to One Primary Care Physician	2018 County Health Rankings & Roadmaps; Area Health Resource File/American Medical Association
	Uninsured Children	2018 County Health Rankings & Roadmaps; Small Area Health Insurance Estimates (SAHIE), United States Census Bureau
Conditions/Diseases	Adult Obesity (Percent)	2018 County Health Rankings & Roadmaps; CDC Diabetes Interactive Atlas, The National Diabetes Surveillance System
	Arthritis in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Atrial Fibrillation in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Cancer Incidence - All Causes	2011-2015 State Cancer Profiles, National Cancer Institute (CDC)
	Cancer Incidence - Colon	2011-2015 State Cancer Profiles, National Cancer Institute (CDC)
	Cancer Incidence - Female Breast	2011-2015 State Cancer Profiles, National Cancer Institute (CDC)
	Cancer Incidence - Lung	2011-2015 State Cancer Profiles, National Cancer Institute (CDC)
	Cancer Incidence - Prostate	2011-2015 State Cancer Profiles, National Cancer Institute (CDC)
	Chronic Kidney Disease in Medicare Population	CMS.gov Chronic conditions 2007-2015
	COPD in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Diabetes Diagnoses in Adults	CMS.gov Chronic conditions 2007-2015
	Diabetes prevalence	2018 County Health Rankings (CDC Diabetes Interactive Atlas)
	Frequent physical distress	2016 Behavioral Risk Factor Surveillance System (BRFSS)
	Heart Failure in Medicare Population	CMS.gov Chronic conditions 2007-2015
	HIV Prevalence	2018 County Health Rankings & Roadmaps; National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention (NCHHSTP)
	Hyperlipidemia in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Hypertension in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Ischemic Heart Disease in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Osteoporosis in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Stroke in Medicare Population	CMS.gov Chronic conditions 2007-2015

Category	Public Health Indicator	Source
Environment	Air Pollution - Particulate Matter daily density	2018 County Health Rankings & Roadmaps; Environmental Public Health Tracking Network (CDC)
	Drinking Water Violations (Percent of Population Exposed)	2018 County Health Rankings & Roadmaps; Safe Drinking Water Information System (SDWIS), United States Environmental Protection Agency (EPA)
	Driving Alone to Work	2018 County Health Rankings & Roadmaps; American Community Survey, 5-Year Estimates, United States Census Bureau
	Elderly isolation. 65+ Householder living alone NEW 2019	U.S. Census Bureau, 2012-2016 American Community Survey 5-Year Estimates
	Food Environment Index	2018 County Health Rankings & Roadmaps; USDA Food Environment Atlas, Map the Meal Gap from Feeding America, United States Department of Agriculture (USDA)
	Food Insecure	2018 County Health Rankings & Roadmaps; Map the Meal Gap, Feeding America
	Limited Access to Healthy Foods (Percent of Low Income)	2018 County Health Rankings & Roadmaps; USDA Food Environment Atlas, United States Department of Agriculture (USDA)
	Long Commute Alone	2018 County Health Rankings & Roadmaps; American Community Survey, 5-Year Estimates, United States Census Bureau
	No vehicle available NEW 2019	U.S. Census Bureau, 2017 American Community Survey 1-Year Estimates
	Population with Adequate Access to Locations for Physical Activity	2018 County Health Rankings & Roadmaps; Business Analyst, Delorme map data, ESRI, & US Census Tigerline Files (ArcGIS)
	Renter-occupied housing NEW 2019	U.S. Census Bureau, 2017 American Community Survey 1-Year Estimates
	Residential segregation - black/white NEW 2019	2018 County Health Rankings (American Community Survey, 5-year estimates)
	Residential segregation - non-white/white NEW 2019	2018 County Health Rankings (American Community Survey, 5-year estimates)
	Severe Housing Problems	2018 County Health Rankings & Roadmaps; Comprehensive Housing Affordability Strategy (CHAS) data, U.S. Department of Housing and Urban Development (HUD)
Health Behaviors	Adult Smoking	2018 County Health Rankings & Roadmaps; The Behavioral Risk Factor Surveillance System (BRFSS)
	Adults Engaging in Binge Drinking During the Past 30 Days	2018 County Health Rankings & Roadmaps; The Behavioral Risk Factor Surveillance System (BRFSS)
	Disconnected youth NEW 2019	2018 County Health Rankings (Measure of America)
	Drug Poisoning Deaths Rate	2018 County Health Rankings & Roadmaps, CDC WONDER Mortality Data
	Insufficient sleep NEW 2019	2016 Behavioral Risk Factor Surveillance System (BRFSS)
	Motor Vehicle Driving Deaths with Alcohol Involvement	2018 County Health Rankings & Roadmaps; Fatality Analysis Reporting System (FARS)
	Physical Inactivity	2018 County Health Rankings & Roadmaps; CDC Diabetes Interactive Atlas, The National Diabetes Surveillance System
	Sexually Transmitted Infection Incidence	2018 County Health Rankings & Roadmaps; National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention (NCHHSTP)
	Teen Birth Rate per 1,000 Female Population, Ages 15-19	2018 County Health Rankings & Roadmaps; National Center for Health Statistics - Natality files, National Vital Statistics System (NVSS)
Health Status	Adults Reporting Fair or Poor Health	2018 County Health Rankings & Roadmaps; The Behavioral Risk Factor Surveillance System (BRFSS)
	Average Number of Physically Unhealthy Days Reported in Past 30 days (Age-Adjusted)	2018 County Health Rankings & Roadmaps; The Behavioral Risk Factor Surveillance System (BRFSS)

Category	Public Health Indicator	Source
Injury & Death	Cancer Mortality Rate	2013 Texas Health Data, Center for Health Statistics, Texas Department of State Health Services
	Child Mortality Rate	2018 County Health Rankings & Roadmaps, CDC WONDER Mortality Data
	Chronic Lower Respiratory Disease (CLRD) Mortality Rate	2013 Texas Health Data, Center for Health Statistics, Texas Department of State Health Services
	Death rate due to firearms NEW 2019	2018 County Health Rankings (CDC WONDER Environmental Data)
	Heart Disease Mortality Rate	2013 Texas Health Data, Center for Health Statistics, Texas Department of State Health Services
	Infant Mortality Rate	2018 County Health Rankings & Roadmaps, CDC WONDER Mortality Data
	Motor Vehicle Crash Mortality Rate	2018 County Health Rankings & Roadmaps, CDC WONDER Mortality Data
	Number of deaths due to injury NEW 2019	2018 County Health Rankings & Roadmaps, CDC WONDER Mortality Data
	Premature Death (Potential Years Lost)	2018 County Health Rankings & Roadmaps; National Center for Health Statistics - Mortality Files, National Vital Statistics System (NVSS)
	Stroke Mortality Rate	2013 Texas Health Data, Center for Health Statistics, Texas Department of State Health Services
Maternal & Child Health	First Trimester Entry into Prenatal Care	2016 Texas Health and Human Services - Vital statistics annual report
	Low Birth Weight Percent	2018 County Health Rankings & Roadmaps; National Center for Health Statistics - Natality files, National Vital Statistics System (NVSS)
	Low Birth Weight Rate	2016 Texas Health and Human Services - Vital statistics annual report - Preventable Hospitalizations
	Preterm Births <37 Weeks Gestation	2015 Kids Discount Data Center
	Very Low Birth Weight (VLBW)	Centers for Disease Control and Prevention WONDER
Mental Health	Accidental poisoning deaths where opioids were involved NEW 2019	U.S. Census Bureau, Population Division and 2015 Texas Health and Human Services Center for Health Statistics Opioid related deaths in Texas
	Alzheimer's Disease/Dementia in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Average Number of Mentally Unhealthy Days Reported in Past 30 days (Age-Adjusted)	2018 County Health Rankings & Roadmaps; The Behavioral Risk Factor Surveillance System (BRFSS)
	Depression in Medicare Population	CMS.gov Chronic conditions 2007-2015
	Frequent mental distress	2016 Behavioral Risk Factor Surveillance System (BRFSS)
	Intentional Self-Harm; Suicide NEW 2019	2015 Texas Health Data Center for Health Statistics
	Ratio of Population to one Mental Health Provider	2018 County Health Rankings & Roadmaps; CMS, National Provider Identification Registry (NPPES)
	Schizophrenia and Other Psychotic Disorders in Medicare Population	CMS.gov Chronic conditions 2007-2015

Category	Public Health Indicator	Source
Population	Children Eligible for Free Lunch Enrolled in Public Schools	2018 County Health Rankings & Roadmaps, The National Center for Education Statistics (NCES)
	Children in Poverty	2018 County Health Rankings & Roadmaps; Small Area Health Insurance Estimates (SAHIE), United States Census Bureau
	Children in Single-Parent Households	2018 County Health Rankings & Roadmaps; American Community Survey (ACS), 5 Year Estimates (United States Census Bureau)
	Civilian veteran population 18+ NEW 2019	U.S. Census Bureau, 2012-2016 American Community Survey 5-Year Estimates
	Disabled population, civilian noninstitutionalized	U.S. Census Bureau, 2012-2016 American Community Survey 5-Year Estimates
	High School Dropout	2016 Texas Education Agency
	High School Graduation	2017 Texas Education Agency
	Homicides	2018 County Health Rankings & Roadmaps, CDC WONDER Mortality Data
	Household income, median NEW 2019	2018 County Health Rankings (2016 Small Area Income and Poverty Estimates)
	Income Inequality	2018 County Health Rankings & Roadmaps; American Community Survey (ACS), 5 Year Estimates (United States Census Bureau)
	Individuals Living Below Poverty Level	2012-2016 US Census Bureau - American FactFinder
	Individuals Who Report Being Disabled	2012-2016 US Census Bureau - American FactFinder
	Non-English-speaking households NEW 2019	U.S. Census Bureau, 2012-2016 American Community Survey 5-Year Estimates
	Social/Membership Associations	2018 County Health Rankings & Roadmaps; 2015 County Business Patterns, United States Census Bureau
	Some College	2018 County Health Rankings & Roadmaps; American Community Survey (ACS), 5 Year Estimates (United States Census Bureau)
	Unemployment	2018 County Health Rankings & Roadmaps; Local Area Unemployment Statistics (LAUS), Bureau of Labor Statistics
	Violent Crime Offenses	2018 County Health Rankings & Roadmaps; Uniform Crime Reporting (UCR) Program, United States Department of Justice, Federal Bureau of Investigation (FBI)
Preventable Hospitalizations	Asthma Admission: Pediatric (Risk-Adjusted-Rate)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Diabetes Lower-Extremity Amputation Admission: Adult (Risk-Adjusted-Rate)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Diabetes Short-term Complications Admission: Pediatric (Risk-Adjusted-Rate)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Gastroenteritis Admission: Pediatric (Risk-Adjusted-Rate)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Perforated Appendix Admission: Adult (Risk-Adjusted-Rate per 100 Admissions for Appendicitis)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Perforated Appendix Admission: Pediatric (Risk-Adjusted-Rate for Appendicitis)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Uncontrolled Diabetes Admission: Adult (Risk-Adjusted-Rate)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations
	Urinary Tract Infection Admission: Pediatric (Risk-Adjusted-Rate)	2016 Texas Health and Human Services Center for Health Statistics Preventable Hospitalizations

Category	Public Health Indicator	Source
Prevention	Diabetic Monitoring in Medicare Enrollees	2018 County Health Rankings & Roadmaps; Dartmouth Atlas of Health Care, CMS
	Mammography Screening in Medicare Enrollees	2018 County Health Rankings & Roadmaps; Dartmouth Atlas of Health Care, CMS

Appendix B: Community Resources Identified to Potentially Address Significant Health Needs

Below is a list of resources available in the community with the ability to address the significant health needs identified in the assessment. For a continually updated list of the resources available to address these needs as well as other social determinants of health, please visit our website (BSWHealth.com/CommunityNeeds).

Resources Identified

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
No Vehicle Available	Access to Care	Community Transportation Programs	123EasyRides	1111 W Mockingbird Ln	Dallas	214-972-1493
No Vehicle Available	Access to Care	Community Transportation Programs	Community Services, Inc.	401 E. 4th Ave.	Corsicana	903- 872-240
No Vehicle Available	Access to Care	Community Transportation Programs	White Rock Center of Hope	10021 Garland Road #A	Dallas	214-324-8996
No Vehicle Available	Access to Care	Food Delivery	Meals on Wheels -Ellis	1311 Ferris Avenue, Suite C	Waxahachie	972-350-9943
No Vehicle Available	Access to Care	Food Delivery	Meals on Wheels of Dallas County	1440 W Mockingbird Ln	Dallas	214-631-7554
No Vehicle Available	Access to Care	Food Delivery	Metrocrest Services	13801 Hutton Drive #150	Farmers Branch	972-446-2100
No Vehicle Available	Access to Care	Grocery Delivery	BBMOI Crisis Ministries	114 E. Second St	Irving	972-891-8783
No Vehicle Available	Access to Care	Grocery Delivery	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
No Vehicle Available	Access to Care	Social Services	Baylor Family Medicine at Worth Street	4001 Worth Street	Dallas	214-828-1746
No Vehicle Available	Access to Care	Social Services	Baylor Scott & White Health and Wellness Center's Family Hea	4500 Spring Ave	Dallas	214-915-3200
No Vehicle Available	Access to Care	Social Services	Foremost Family Health Center - MLK Jr.	2922 Martin Luther King Jr Blvd	Dallas	214-670-8418
No Vehicle Available	Access to Care	Social Services	Hope's Door	860 F Avenue, Suite 100	Plano	972-286-0423

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
No Vehicle Available	Access to Care	Social Services	Hope's Door	218 North Tenth Street	Garland	972-276-0423
No Vehicle Available	Access to Care	Social Services	Housing Crisis Center	4210 Junius Street	Dallas	214-828-4244
No Vehicle Available	Access to Care	Social Services	Irving Community Clinic	1302 Lane Street	Irving	469-800-1000
No Vehicle Available	Access to Care	Social Services	Jewish Family Services	6910 Dallas Parkway, Suite 116	Dallas	972-437-9950
No Vehicle Available	Access to Care	Social Services	Metrocare at Grand Prairie — Center & Pharmacy	832 S. Carrier Pkwy	Grand Prairie	214-330-2488
No Vehicle Available	Access to Care	Social Services	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
No Vehicle Available	Access to Care	Social Services	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
No Vehicle Available	Access to Care	Social Services	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
No Vehicle Available	Access to Care	Social Services	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
No Vehicle Available	Access to Care	Social Services	Metrocare at Westmoreland — Center & Pharmacy	1350 N. Westmoreland	Dallas	214-330-0036
No Vehicle Available	Access to Care	Social Services	Metrocare Child & Adolescent Center at Westmoreland	1353 N. Westmoreland	Dallas	214-331-0107
No Vehicle Available	Access to Care	Social Services	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
No Vehicle Available	Access to Care	Social Services	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
No Vehicle Available	Access to Care	Social Services	QuestCare Clinic	9780 LBJ Freeway Suite 124	Dallas	469-317-0028
No Vehicle Available	Access to Care	Subsidized Public Transportation	White Rock Center of Hope	10021 Garland Road #A	Dallas	214-324-8996
Ratio of Population to One Dentist	Access to Care	Dental Care	Agape Clinic	4104 Junius St	Dallas	972-707-7782
Ratio of Population to One Dentist	Access to Care	Dental Care	Baylor College of Dentistry	3302 Gaston Ave,	Dallas	214-828-8100

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Ratio of Population to One Dentist	Access to Care	Dental Care	Christ's Family Clinic	6409 Preston Road	Dallas	214-261-9500
Ratio of Population to One Dentist	Access to Care	Dental Care	Community Dental Care- East Dallas	3910 Gaston Ave Ste 175	Dallas	214-257-1082
Ratio of Population to One Dentist	Access to Care	Dental Care	Community Dental Care- Farmers Branch	13551 Dennis Lane	Farmers Branch	972-241-2259
Ratio of Population to One Dentist	Access to Care	Dental Care	Community Dental Care- Vickery Meadows	8224 Park Lane Suite 125	Dallas	214-987-1131
Ratio of Population to One Dentist	Access to Care	Dental Care	Dallas Life Foundation	1100 Cadiz Street	Dallas	214-421-1380
Ratio of Population to One Dentist	Access to Care	Dental Care	Daybreak Community Service Inc.	3901 North Dallas Avenue	Lancaster	972-228-5830
Ratio of Population to One Dentist	Access to Care	Dental Care	Ellis County Coalition for Health Options (Hope Clinic)	411 E Jefferson St	Waxahachie	972-923-2440
Ratio of Population to One Dentist	Access to Care	Dental Care	Foremost Family Health Center - MLK Jr.	2922 Martin Luther King Jr Blvd	Dallas	214-670-8418
Ratio of Population to One Dentist	Access to Care	Dental Care	Healing Hands Ministries - Greenville	8515 Greenville Avenue Ste N-108	Dallas	214-221-0855
Ratio of Population to One Dentist	Access to Care	Dental Care	Healing Hands Ministries - Vickery	5750 Pineland Dr Ste 150	Dallas	214-379-4393
Ratio of Population to One Dentist	Access to Care	Dental Care	Jefferson Dental Clinic	814 E Irving Blvd	Irving	972-259-4200
Ratio of Population to One Dentist	Access to Care	Dental Care	Los Barrios Unidos Community Clinic	809 Singleton Blvd	Dallas	214-651-8739
Ratio of Population to One Dentist	Access to Care	Dental Care	Mission Arlington Medical Clinic	210 W. South Street	Arlington	817-227-6620
Ratio of Population to One Dentist	Access to Care	Dental Care	Mission East Dallas	4550 Gus Thomasson Road Suite 46	Mesquite	972-682-8917
Ratio of Population to One Dentist	Access to Care	Dental Care	North Dallas Shared Ministries	2875 Merrell Rd	Dallas	214-358-8700
Ratio of Population to One Dentist	Access to Care	Dental Care	QuestCare Clinic	9780 LBJ Freeway Suite 124	Dallas	469-317-0028
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Agape Clinic	4104 Junius St	Dallas	972-707-7782
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	AIDS Interfaith Network	2707 North Stemmons Fwy Suite 120	Dallas	214-943-4444

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Baylor Family Medicine at Worth Street	4001 Worth Street	Dallas	214-828-1746
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Baylor Scott & White Health and Wellness Center's Family Hea	4500 Spring Ave	Dallas	214-915-3200
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Bluett Flowers Health Center	303 E. Overton Road	Dallas	214-266-4200
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Christ's Family Clinic	6409 Preston Road	Dallas	214-261-9500
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Community Medical Clinic	1901 W Irving Blvd	Irving	214-570-0006
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Dallas Life Foundation	1100 Cadiz Street	Dallas	214-421-1380
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	deHaro-Saldivar Health Center	1400 N. Westmoreland Rd	Dallas	214-266-0500
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	E. Carlyle Smith, Jr. Health Center	801 Conover Dr.	Grand Prairie	214-266-3400
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Ellis County Coalition for Health Options (Hope Clinic)	411 E Jefferson St	Waxahachie	972-923-2440
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Foremost Family Health Center - MLK Jr.	2922 Martin Luther King Jr Blvd	Dallas	214-670-8418
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Forest Clinica	9550 Forest Lane, Suite 606	Dallas	469-804-7929
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Garland Health Center	802 Hopkins Street	Garland	214-266-0700
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Geriatrics Center & Senior Services - Amelia Court	1936 Amelia Court, 2nd floor	Dallas	214-590-8369
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Hatcher Station Health Center	4600 Scyene Road	Dallas	214-266-1000
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Healing Hands Ministries - Greenville	8515 Greenville Avenue Ste N-108	Dallas	214-221-0855
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Healing Hands Ministries - Vickery	5750 Pineland Dr Ste 150	Dallas	214-379-4393
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Irving Community Clinic	1302 Lane Street	Irving	469-800-1000
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Irving Health Center - Parkland	1800 N Britain Rd	Irving	214-266-3000

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Los Barrios Unidos Community Clinic	809 Singleton Blvd	Dallas	214-651-8739
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Metrocare at Westmoreland — Center & Pharmacy	1350 N. Westmoreland	Dallas	214-330-0036
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Metrocare Child & Adolescent Center at Westmoreland	1353 N. Westmoreland	Dallas	214-331-0107
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Gus Thomasson	2207 Gus Thomasson Rd	Dallas	214-466-7323
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Ross Clinic	5334 Ross Ave. Ste 900 A	Dallas	214-884-1584
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Cockrell Hill	4444 W. Jefferson Blvd. Suite 618	Dallas	972-498-1925
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Irving	506 S. Nursery Rd. Ste. 101	Dallas	972-573-3288
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Skillman Clinic	6751 Abrams Rd., Ste. 108	Dallas	214-466-6375
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Spring Valley Clinic	8112 Spring Valley Rd	Dallas	214-884-1705
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Webb Chapel Clinic	9753 Webb Chapel Rd. Ste. 900	Dallas	214-622-6048
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mi Doctor Family Clinic - Westmoreland Clinic	3247 Dawes Dr.	Dallas	214-330-7767
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mission Arlington Medical Clinic	210 W. South Street	Arlington	817-227-6620
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Mission East Dallas	4550 Gus Thomasson Road Suite 46	Mesquite	972-682-8917

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	My Children at Bachman Lake	3701 W. Northwest Highway Ste 112	Dallas	214-654-0007
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	My Children at Irving	1111 W. Airport Fwy, #143	Irving	469-488-4500
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	North Dallas Shared Ministries	2875 Merrell Rd	Dallas	214-358-8700
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Oak West Health Center	4201 Brook Spring Drive	Dallas	214-266-1450
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Open Arms Health Clinic	3921 W. Green Oaks Boulevard	Arlington	817-496-1919
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Parkland Family Medicine Clinic	5920 Forest Park Road	Dallas	214-266-0312
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Pediatric Primary Care Center	6300 Harry Hines Blvd., Suite 110	Dallas	214-266-0100
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	PediPlace - Spring Creek Village	7989 Belt Line Rd, #120 Dallas	Dallas	214-420-8008
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Primary Care Clinic of North Texas	7515 Greenville, Suite 801	Dallas	214-378-6005
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Primary Care Clinic of North Texas	3900 American Drive, #201	Plano	214-378-6005
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	QuestCare Clinic	9780 LBJ Freeway Suite 124	Dallas	469-317-0028
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Senior Source	3910 Harry Hines Blvd	Dallas	214-823-5700
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Southeast Dallas Health Center	9202 Elam Road	Dallas	214-266-4000
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	The Gladney Center for Adoption	1920 McKinney	Fort Worth	817-922-6000
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Valley Ranch Islamic Center	9940 Valley Ranch Pkwy W	Irving	972-827-7041
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Vickery Health Center - Parkland	8224 Park Lane, Suite 130	Dallas	214-266-0350
Ratio of Population to One Non-Physician Primary Care Provider	Access to Care	Primary Care	Women, Infants, Children	1111 W. Airport Frwy	Irving	214-670-7200
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Agape Clinic	4104 Junius St	Dallas	972-707-7782
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	AIDS Interfaith Network	2707 North Stemmons Fwy Suite 120	Dallas	214-943-4444

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Baylor Family Medicine at Worth Street	4001 Worth Street	Dallas	214-828-1746
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Baylor Scott & White Health and Wellness Center's Family Hea	4500 Spring Ave	Dallas	214-915-3200
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Bluett Flowers Health Center	303 E. Overton Road	Dallas	214-266-4200
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Christ's Family Clinic	6409 Preston Road	Dallas	214-261-9500
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Community Medical Clinic	1901 W Irving Blvd	Irving	214-570-0006
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Dallas Life Foundation	1100 Cadiz Street	Dallas	214-421-1380
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	deHaro-Saldivar Health Center	1400 N. Westmoreland Rd	Dallas	214-266-0500
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	E. Carlyle Smith, Jr. Health Center	801 Conover Dr.	Grand Prairie	214-266-3400
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Ellis County Coalition for Health Options (Hope Clinic)	411 E Jefferson St	Waxahachie	972-923-2440
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Foremost Family Health Center - MLK Jr.	2922 Martin Luther King Jr Blvd	Dallas	214-670-8418
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Forest Clinica	9550 Forest Lane, Suite 606	Dallas	469-804-7929
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Garland Health Center	802 Hopkins Street	Garland	214-266-0700
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Geriatrics Center & Senior Services - Amelia Court	1936 Amelia Court, 2nd floor	Dallas	214-590-8369
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Hatcher Station Health Center	4600 Scyene Road	Dallas	214-266-1000
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Healing Hands Ministries - Greenville	8515 Greenville Avenue Ste N-108	Dallas	214-221-0855
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Healing Hands Ministries - Vickery	5750 Pineland Dr Ste 150	Dallas	214-379-4393
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Irving Community Clinic	1302 Lane Street	Irving	469-800-1000
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Irving Health Center - Parkland	1800 N Britain Rd	Irving	214-266-3000

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Los Barrios Unidos Community Clinic	809 Singleton Blvd	Dallas	214-651-8739
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Metrocare at Westmoreland — Center & Pharmacy	1350 N. Westmoreland	Dallas	214-330-0036
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Metrocare Child & Adolescent Center at Westmoreland	1353 N. Westmoreland	Dallas	214-331-0107
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Mi Doctor Family Clinic - Gus Thomasson	2207 Gus Thomasson Rd	Dallas	214-466-7323
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Mi Doctor Family Clinic - Ross Clinic	5334 Ross Ave. Ste 900 A	Dallas	214-884-1584
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Mi Doctor Family Clinic - Cockrell Hill	4444 W. Jefferson Blvd. Suite 618	Dallas	972-498-1925
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Mi Doctor Family Clinic - Irving	506 S. Nursery Rd. Ste. 101	Dallas	972-573-3288
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Mi Doctor Family Clinic - Skillman Clinic	6751 Abrams Rd., Ste. 108	Dallas	214-466-6375
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Mi Doctor Family Clinic - Spring Valley Clinic	8112 Spring Valley Rd	Dallas	214-884-1705
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Mi Doctor Family Clinic - Webb Chapel Clinic	9753 Webb Chapel Rd. Ste. 900	Dallas	214-622-6048
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Mi Doctor Family Clinic - Westmoreland Clinic	3247 Dawes Dr.	Dallas	214-330-7767
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Mission Arlington Medical Clinic	210 W. South Street	Arlington	817-227-6620
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Mission East Dallas	4550 Gus Thomasson Road Suite 46	Mesquite	972-682-8917

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	My Children at Bachman Lake	3701 W. Northwest Highway Ste 112	Dallas	214-654-0007
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	My Children at Irving	1111 W. Airport Fwy, #143	Irving	469-488-4500
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	North Dallas Shared Ministries	2875 Merrell Rd	Dallas	214-358-8700
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Oak West Health Center	4201 Brook Spring Drive	Dallas	214-266-1450
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Open Arms Health Clinic	3921 W. Green Oaks Boulevard	Arlington	817-496-1919
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Parkland Family Medicine Clinic	5920 Forest Park Road	Dallas	214-266-0312
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Pediatric Primary Care Center	6300 Harry Hines Blvd., Suite 110	Dallas	214-266-0100
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	PediPlace - Spring Creek Village	7989 Belt Line Rd, #120 Dallas	Dallas	214-420-8008
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Primary Care Clinic of North Texas	7515 Greenville, Suite 801	Dallas	214-378-6005
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Primary Care Clinic of North Texas	3900 American Drive, #201	Plano	214-378-6005
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	QuestCare Clinic	9780 LBJ Freeway Suite 124	Dallas	469-317-0028
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Senior Source	3910 Harry Hines Blvd	Dallas	214-823-5700
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Southeast Dallas Health Center	9202 Elam Road	Dallas	214-266-4000
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	The Gladney Center for Adoption	1920 McKinney	Fort Worth	817-922-6000
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Valley Ranch Islamic Center	9940 Valley Ranch Pkwy W	Irving	972-827-7041
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Vickery Health Center - Parkland	8224 Park Lane, Suite 130	Dallas	214-266-0350
Ratio of Population to One Primary Care Physician	Access to Care	Primary Care	Women, Infants, Children	1111 W. Airport Frwy	Irving	214-670-7200
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Homeward Bound	5300 University Hills Blvd	Dallas	214-941-3500

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Turtle Creek Manor	2707 Routh Street	Dallas	214-871-2483
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Turtle Creek Recovery Center	2707 Routh Street	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Addiction Outpatient Treatment	Youth 180	7777 Forest Lane, Suite C-410	Dallas	972-566-4680
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	1st Step Counseling	900 East Park Boulevard, Suite 15	Plano	972-633-5544
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	1st Step Counseling	2750 Northaven Road, Suite 107	Dallas	972-239-4440
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	1st Step Counseling	219 Sunset Ave, Suite 101B	Dallas	214-942-8808
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	ABC Behavioral Health	2626 Grove Hill Rd.	Dallas	214-275-850
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Counseling Institute of Texas	3200 Southern Drive, Suite 100	Garland	972-271-4300
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Ellis County Coalition for Health Options (Hope Clinic)	411 E Jefferson St	Waxahachie	972-923-2440
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Foremost Family Health Center - MLK Jr.	2922 Martin Luther King Jr Blvd	Dallas	214-670-8418
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Galaxy Counseling Center	1025 South Jupiter Road	Garland	972-272-4429
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Genesis Outreach	4411 Lemmon Avenue, Suite 201	Dallas	214-389-7700
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Genesis Women's Shelter	4411 Lemmon Avenue, Suite 201	Dallas	214-946-4357

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Hope Counseling Center	13720 Midway Road, Suite 106	Dallas	214-674-3091
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Hope's Door	860 F Avenue, Suite 100	Plano	972-286-0423
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Hope's Door	218 North Tenth Street	Garland	972-276-0423
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Jewish Family Services	6910 Dallas Parkway, Suite 116	Dallas	972-437-9950
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Medical City Green Oaks Hospital	7808 Clodus Fields Drive	Dallas	972-991-9504
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Grand Prairie — Center & Pharmacy	832 S. Carrier Pkwy	Grand Prairie	214-330-2488
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Midway — Center & Pharmacy	5580 LBJ Freeway, Suite 615	Dallas	972-331-6363
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare at Westmoreland — Center & Pharmacy	1350 N. Westmoreland	Dallas	214-330-0036

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Metrocare Child & Adolescent Center at Westmoreland	1353 N. Westmoreland	Dallas	214-331-0107
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Mosaic Services	12225 Greenville Avenue, Suite 800	Dallas	214-821-5393
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	National Alliance for the Mentally Ill (NAMI)	2812 Swiss Ave	Dallas	800-950-6264
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	New Beginnings	109 North Shore Drive	Dallas	800-487-8758
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Open Arms Health Clinic	3921 W. Green Oaks Boulevard	Arlington	817-496-1919
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Pastoral Counseling Center	4525 Lemmon Avenue #200	Dallas	214-526-4525
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Richland Oaks	1221 Abrams Road, Suite 325	Richardson	469-619-7622
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Salvation Army - Crisis Hotline	250 E. Grauwylar Road	Irving	214-424-7208
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Texas Health Springwood Behavioral Health Hospital	2717 Tibbetts	Bedford	214-274-7373
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	The Counseling Place	375 Municipal Drive, Suite 222	Richardson	469-283-0242
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	The Family Place	PO Box 7999	Dallas	214-559-1991
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	The Family Place	7424 Greenville Avenue #202	Dallas	214-559-2170
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Trauma Support Services of North Texas	210 South Cedar Ridge	Duncanville	972-709-4904

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Turtle Creek Manor	2707 Routh Street	Dallas	214-871-2483
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Behavioral Health Services	Turtle Creek Recovery Center	2707 Routh Street	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Daily Life Skills Training	Ability Connection Texas	8802 Harry Hines Blvd	Dallas	214-247-4543
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Daily Life Skills Training	Our Children's House Dallas	1340 Empire Central	Dallas	214-867-6700
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Daily Life Skills Training	Union Gospel Mission - UGM Center of Hope	4815 Cass Street	Dallas	214-638-2988
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Daily Life Skills Training	Union Gospel Mission-UGM RiverPointe	9823 Summerwood Circle	Dallas	214-637-6117
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Daily Life Skills Training	Youth 180	7777 Forest Lane, Suite C-410	Dallas	972-566-4680
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Catholic Charities	1421 Mockingbird Lane	Dallas	866-223-7500
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Genesis Outreach	4411 Lemmon Avenue, Suite 201	Dallas	214-389-7700
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Hope Counseling Center	13720 Midway Road, Suite 106	Dallas	214-674-3091
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Pastoral Counseling Center	4525 Lemmon Avenue #200	Dallas	214-526-4525
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Family Counseling	Trauma Support Services of North Texas	210 South Cedar Ridge	Duncanville	972-709-4904

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Short Term Detoxification	Solace Counseling Associates	1475 Prudential Dr	Dallas	214-522-4640
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Baylor Family Medicine at Worth Street	4001 Worth Street	Dallas	214-828-1746
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Baylor Scott & White Health and Wellness Center's Family Hea	4500 Spring Ave	Dallas	214-915-3200
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Foremost Family Health Center - MLK Jr.	2922 Martin Luther King Jr Blvd	Dallas	214-670-8418
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Hope's Door	860 F Avenue, Suite 100	Plano	972-286-0423
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Hope's Door	218 North Tenth Street	Garland	972-276-0423
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Housing Crisis Center	4210 Junius Street	Dallas	214-828-4244
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Irving Community Clinic	1302 Lane Street	Irving	469-800-1000
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Jewish Family Services	6910 Dallas Parkway, Suite 116	Dallas	972-437-9950
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Metrocare at Grand Prairie — Center & Pharmacy	832 S. Carrier Pkwy	Grand Prairie	214-330-2488
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Metrocare at Westmoreland — Center & Pharmacy	1350 N. Westmoreland	Dallas	214-330-0036
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Metrocare Child & Adolescent Center at Westmoreland	1353 N. Westmoreland	Dallas	214-331-0107
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Social Services	QuestCare Clinic	9780 LBJ Freeway Suite 124	Dallas	469-317-0028
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Ellis County Coalition for Health Options (Hope Clinic)	411 E Jefferson St	Waxahachie	972-923-2440
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Drive Suite 800	Dallas	214-522-8600
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Dr #800	Dallas	214-522-8600
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Homeward Bound	5300 University Hills Blvd	Dallas	214-941-3500
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Homeward Bound-Outpatient Counseling and Support Services	315 Sunset Avenue	Dallas	214-941-3500
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Legacy Counseling Center	4054 McKinney Ave, Suite 102	Dallas	214-520-6308
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Salvation Army Adult Rehabilitation Center	5554 Harry Hines Blvd	Dallas	214-630-5611
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Salvation Army Adult Rehabilitation Center	5302 Harry Hines Blvd	Dallas	214-424-7050
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Solace Counseling Associates	1475 Prudential Dr	Dallas	214-522-4640
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Counseling	Welcome House	921 North Peak Street	Dallas	214-887-0696
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Recovery Home	24 Hour Club	4636 Ross Avenue	Dallas	214-823-3200
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Recovery Home	Homeward Bound	5300 University Hills Blvd	Dallas	214-941-3500
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Recovery Home	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Recovery Home	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Recovery Home	Welcome House	921 North Peak Street	Dallas	214-887-0696
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Austin Street Shelter	2929 Hickory Street	Dallas	214-428-4242
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Ellis County Coalition for Health Options (Hope Clinic)	411 E Jefferson St	Waxahachie	972-923-2440
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Drive Suite 800	Dallas	214-522-8600

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Greater Dallas Council on Alcohol and Drug Abuse	1349 Empire Central Dr #800	Dallas	214-522-8600
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Homeward Bound	5300 University Hills Blvd	Dallas	214-941-3500
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Legacy Counseling Center	4054 Mckinney Ave, Suite 102	Dallas	214-520-6308
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Grand Prairie — Center & Pharmacy	832 S. Carrier Pkwy	Grand Prairie	214-330-2488
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare at Westmoreland — Center & Pharmacy	1350 N. Westmoreland	Dallas	214-330-0036
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Metrocare Child & Adolescent Center at Westmoreland	1353 N. Westmoreland	Dallas	214-331-0107
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	New Beginnings	109 North Shore Drive	Dallas	800-487-8758
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Richland Oaks	1221 Abrams Road, Suite 325	Richardson	469-619-7622
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Salvation Army Adult Rehabilitation Center	5302 Harry Hines Blvd	Dallas	214-424-7050
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Salvation Army Adult Rehabilitation Center	5554 Harry Hines Blvd	Dallas	214-630-5611
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Solace Counseling Associates	1475 Prudential Dr	Dallas	214-522-4640
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Texas Health Springwood Behavioral Health Hospital	2717 Tibbetts	Bedford	214-274-7373
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Welcome House	921 North Peak Street	Dallas	214-887-0696
Accidental Poisoning Deaths Where Opioids Were Involved	Health Behaviors - Substance Abuse	Substance Use Services	Youth 180	7777 Forest Lane, Suite C-410	Dallas	972-566-4680
Ratio of Population to One Mental Health Provider	Mental Health	Crisis Services	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Ratio of Population to One Mental Health Provider	Mental Health	Crisis Services	Salvation Army - Crisis Hotline	250 E. Grauwyler Road	Irving	214-424-7208
Ratio of Population to One Mental Health Provider	Mental Health	Crisis Services	The Family Place	PO Box 7999	Dallas	214-559-1991
Ratio of Population to One Mental Health Provider	Mental Health	Crisis Services	The Family Place	7424 Greenville Avenue #202	Dallas	214-559-2170
Ratio of Population to One Mental Health Provider	Mental Health	Family Counseling	Catholic Charities	1421 Mockingbird Lane	Dallas	866-223-7500
Ratio of Population to One Mental Health Provider	Mental Health	Family Counseling	Genesis Outreach	4411 Lemmon Avenue, Suite 201	Dallas	214-389-7700
Ratio of Population to One Mental Health Provider	Mental Health	Family Counseling	Hope Counseling Center	13720 Midway Road, Suite 106	Dallas	214-674-3091
Ratio of Population to One Mental Health Provider	Mental Health	Family Counseling	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Ratio of Population to One Mental Health Provider	Mental Health	Family Counseling	Pastoral Counseling Center	4525 Lemmon Avenue #200	Dallas	214-526-4525

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Ratio of Population to One Mental Health Provider	Mental Health	Family Counseling	Trauma Support Services of North Texas	210 South Cedar Ridge	Duncanville	972-709-4904
Ratio of Population to One Mental Health Provider	Mental Health	General Psychiatry	Medical City Green Oaks Hospital	7808 Clodus Fields Drive	Dallas	972-991-9504
Ratio of Population to One Mental Health Provider	Mental Health	General Psychiatry	Nexus Recovery Center Inc.	8733 La Prada Dr	Dallas	214-321-0156
Ratio of Population to One Mental Health Provider	Mental Health	General Psychiatry	Nexus Recovery Center Inc.	3302 Buckner Boulevard, #122	Dallas	214-321-0156
Ratio of Population to One Mental Health Provider	Mental Health	General Psychology	Daybreak Community Service Inc.	3901 North Dallas Avenue	Lancaster	972-228-5830
Ratio of Population to One Mental Health Provider	Mental Health	General Psychology	Ellis County Coalition for Health Options (Hope Clinic)	411 E Jefferson St	Waxahachie	972-923-2440
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Education	Child and Family Guidance Center	8915 Harry Hines Blvd	Dallas	214-351-3490
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Evaluation	Child and Family Guidance Center	8915 Harry Hines Blvd	Dallas	214-351-3490
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Evaluation	Legacy Counseling Center	4054 Mckinney Ave, Suite 102	Dallas	214-520-6308
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Evaluation	Mosaic Services	12225 Greenville Avenue, Suite 800	Dallas	214-821-5393
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Evaluation	Pastoral Counseling Center	4525 Lemmon Avenue #200	Dallas	214-526-4525
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Hospital Treatment	Terrell State Hospital	1200 E Brinn Street	Terrell	972-563-6452
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Outpatient Treatment	Child and Family Guidance Center	8915 Harry Hines Blvd	Dallas	214-351-3490
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Outpatient Treatment	Turtle Creek Manor	2707 Routh Street	Dallas	214-871-2483
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Outpatient Treatment	Turtle Creek Recovery Center	2707 Routh Street	Dallas	214-321-0156
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Residential Treatment	Turtle Creek Manor	2707 Routh Street	Dallas	214-871-2483
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Residential Treatment	Turtle Creek Recovery Center	2707 Routh Street	Dallas	214-321-0156
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Residential Treatment	Welcome House	921 North Peak Street	Dallas	214-887-0696
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Child and Family Guidance Center	8915 Harry Hines Blvd	Dallas	214-351-3490

Community Health Need	Category	Service	Facility Name	Address	City	Phone Number
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Jewish Family Services	5402 Arapaho Rd	Dallas	972-437-9950
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Jewish Family Services	6910 Dallas Parkway, Suite 116	Dallas	972-437-9950
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Legacy Counseling Center	4054 Mckinney Ave, Suite 102	Dallas	214-520-6308
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Metrocare at Grand Prairie — Center & Pharmacy	832 S. Carrier Pkwy	Grand Prairie	214-330-2488
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Metrocare at Lancaster-Kiest — Center & Pharmacy	3330 S. Lancaster Road	Dallas	214-371-6639
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Metrocare at Midway — Center & Pharmacy	5580 LBJ Freeway, Suite 615	Dallas	972-331-6363
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Metrocare at Midway — Center & Pharmacy	16160 Midway Rd. Suite 200	Addison	214-689-5196
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Metrocare at Samuell — Center & Pharmacy	4645 Samuell Blvd	Dallas	214-275-7393
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Metrocare at Skillman — Center & Pharmacy	9708 Skillman St	Dallas	214-221-5433
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Metrocare at Westmoreland — Center & Pharmacy	1350 N. Westmoreland	Dallas	214-330-0036
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Metrocare Child & Adolescent Center at Westmoreland	1353 N. Westmoreland	Dallas	214-331-0107
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Mosaic Services	12225 Greenville Avenue, Suite 800	Dallas	214-821-5393
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	National Alliance for the Mentally Ill (NAMI)	2812 Swiss Ave	Dallas	800-950-6264
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Richland Oaks	1221 Abrams Road, Suite 325	Richardson	469-619-7622
Ratio of Population to One Mental Health Provider	Mental Health	Mental Health Services	Terrell State Hospital	1200 E Brinn Street	Terrell	972-563-6452

Community Healthcare Facilities

Facility Name	Type	System	Street Address	City	State	ZIP
Accel Rehabilitation Hospital Of Plano	LT	Accel Rehab	2301 Marsh Lane Suite 200	Plano	TX	75093
Advance ER	ED	Nutex Health	12338 Inwood Rd	Dallas	TX	75244
Advance ER	ED	Nutex Health	5201 Lovers Lane	Dallas	TX	75209
Altus Waxahachie LP	ED	Altus Health	1791 N Hwy 77	Waxahachie	TX	75165
Baylor Emergency Medical Center	ED	Baylor Scott & White	1975 Alpha Suite 100	Rockwall	TX	75087
Baylor Emergency Medical Center	ED	Baylor Scott & White	511 Fm 544 Suite 100	Murphy	TX	75094
Baylor Medical Center At Uptown	ST	Baylor Scott & White	2727 East Lemmon Avenue	Dallas	TX	75204
Baylor Orthopedic And Spine Hospital At Arlington	ST	Baylor Scott & White	707 Highlander Boulevard	Arlington	TX	76015
Baylor Scott & White Emergency Hospital - Grand Prairie	ED	Baylor Scott & White	3095 Kingswood Boulevard Suite 100	Grand Prairie	TX	75052
Baylor Scott & White Heart And Vascular Hospital – Dallas	ST	Baylor Scott & White	621 North Hall Street	Dallas	TX	75226
Baylor Scott & White Institute For Rehabilitation	LT	Baylor Scott & White	909 North Washington Avenue	Dallas	TX	75246
Baylor Scott & White Institute For Rehabilitation – Frisco	LT	Baylor Scott & White	2990 Legacy Drive	Frisco	TX	75034
Baylor Scott & White Medical Center - Carrollton	ST	Baylor Scott & White	4343 Josey Lane	Carrollton	TX	75010
Baylor Scott & White Medical Center - Centennial	ST	Baylor Scott & White	12505 Lebanon Road	Frisco	TX	75035

Facility Name	Type	System	Street Address	City	State	ZIP
Baylor Scott & White Medical Center - Frisco	ST	Baylor Scott & White	5601 Warren Parkway	Frisco	TX	75034
Baylor Scott & White Medical Center – Irving	ST	Baylor Scott & White	1901 North Macarthur Boulevard	Irving	TX	75061
Baylor Scott & White Medical Center - Lake Pointe	ST	Baylor Scott & White	6800 Scenic Drive	Rowlett	TX	75088
Baylor Scott & White Medical Center – Plano	ST	Baylor Scott & White	4700 Alliance Boulevard	Plano	TX	75093
Baylor Scott & White Medical Center - Sunnyvale	ST	Baylor Scott & White	231 South Collins Road	Sunnyvale	TX	75182
Baylor Scott & White Medical Center At Waxahachie	ST	Baylor Scott & White	2400 N I-35 E	Waxahachie	TX	75165
Baylor Surgical Hospital At Las Colinas	ST	Baylor Scott & White	400 West Interstate 635	Irving	TX	75063
Baylor University Medical Center	ST	Baylor Scott & White	3500 Gaston Avenue	Dallas	TX	75246
Carrollton Springs	PSY	Springstone	2225 Parker Road	Carrollton	TX	75010
Childrens Medical Center Of Dallas	KID	Children's Medical	1935 Medical District Drive	Dallas	TX	75235
Childrens Medical Center Plano	KID	Children's Medical	7601 Preston Road	Plano	TX	75024
City Hospital At White Rock	ST	Pipeline Healthcare	9440 Poppy Drive	Dallas	TX	75218
Code 3 ER At Carrollton	ED	Code 3	4228 N Josey Lane Suite 100	Carrollton	TX	75010
Code 3 ER At Mesquite	ED	Code 5	1080 E Cartwright	Mesquite	TX	75149
Complete Emergency Care Pantego LLC	ED	Complete Care	1607 S Bowen Rd	Pantego	TX	76013

Facility Name	Type	System	Street Address	City	State	ZIP
Cook Childrens Northeast Hospital	KID	Cook Childrens	6316 Precinct Line Rd	Hurst	TX	76054
Crescent Medical Center Lancaster	ST	Freestanding	2600 West Pleasant Run Road	Lancaster	TX	75146
Dallas Behavioral Healthcare Hospital LLC	PSY	Aurora Behavioral Health Care	800 Kirnwood Dr	Desoto	TX	75115
Dallas Medical Center	ST	Prime Healthcare Services	7 Medical Parkway	Dallas	TX	75234
Dallas Regional Medical Center	ST	Prime Healthcare Services	1011 North Galloway Ave	Mesquite	TX	75149
Eating Recovery Center	PSY	Freestanding	4708 Alliance Boulevard Third Floor	Plano	TX	75093
Elitecare 24 Hour Emergency Room	ED	Elite Care	2000 N Dallas Parkway Suite 100	Plano	TX	75093
Eminent Medical Center	ST	Freestanding	1351 W President Bush Hwy	Richardson	TX	75080
Ennis Regional Medical Center	ST	Lifepoint	2201 West Lampasas Street	Ennis	TX	75119
Exceptional ER Sachse	ED	Exceptional Emergency Room	7545 Murphy Road	Sachse	TX	75048
First Baptist Medical Center	ST	Freestanding	8111 Meadow Rd	Dallas	TX	75231
Frontline ER	ED	Frontline	7331 Gaston Road Suite 180	Dallas	TX	75214
Garland Behavioral Hospital	PSY	Universal Health Services	2300 Marie Curie Blvd 5th Floor	Garland	TX	75042
Glen Oaks Hospital	PSY	Universal Health Services	301 East Division Street	Greenville	TX	75402
Haven Behavioral Hospital Of Frisco	PSY	Haven Behavioral Healthcare	5680 Frisco Square Blvd Suite 3000	Frisco	TX	75034

Facility Name	Type	System	Street Address	City	State	ZIP
Healthsouth Plano Rehabilitation Hospital	LT	Healthsouth	2800 West 15th Street	Plano	TX	75075
Healthsouth Rehabilitation Hospital Of Arlington	LT	Healthsouth	3200 Matlock Road	Arlington	TX	76015
Healthsouth Rehabilitation Hospital Of Dallas	LT	Healthsouth	7930 Northaven	Dallas	TX	75230
Healthsouth Rehabilitation Hospital Of Richardson	LT	Healthsouth	3351 Waterview Parkway	Richardson	TX	75080
Healthsouth Rehabilitation Hospital Of The Mid-Cities	LT	Healthsouth	2304 State Highway 121	Bedford	TX	76021
Hickory Trail Hospital	PSY	Universal Health Services	2000 N Old Hickory Trail	Desoto	TX	75115
Highland Park Emergency Room	ED	Highland Park ER	5150 Lemmon Avenue	Dallas	TX	75209
Hunt Regional Medical Center Greenville	ST	Hunt County Hospital District	4215 Joe Ramsey Boulevard	Greenville	TX	75401
Icare Emergency Room	ED	Icare	2955 Eldorado Parkway Suite 100	Frisco	TX	75033
Kindred Hospital - Dallas	LT	Kindred	9525 Greenville Avenue	Dallas	TX	75243
Kindred Hospital Dallas Central	LT	Kindred	8050 Meadow Road	Dallas	TX	75231
Lakewood Emergency Room	ED	Highland Park ER	6101 E Mockingbird Ln	Dallas	TX	75214
Legacy ER	ED	Legacy	1310 West Exchange Parkway	Allen	TX	75013
Legacy ER	ED	Legacy	16151 Eldorado Pkwy Ste 100	Frisco	TX	75035
Legacy ER	ED	Legacy	2810 South Hardin Blvd Suite 100	McKinney	TX	75070

Facility Name	Type	System	Street Address	City	State	ZIP
Legacy ER	ED	Legacy	9205 Legacy Drive	Frisco	TX	75034
Lifecare Hospitals Of Dallas	LT	Lifecare	1950 Record Crossing Road	Dallas	TX	75235
Lifecare Hospitals Of Plano	LT	Lifecare	6800 Preston Road	Plano	TX	75024
Medical City Arlington	ST	Hospital Corporation Of America	3301 Matlock Road	Arlington	TX	76015
Medical City Dallas Hospital	ST	Hospital Corporation Of America	7777 Forest Lane	Dallas	TX	75230
Medical City Frisco A Medical Center Of Plano Facility	ST	Hospital Corporation Of America	5500 Frisco Square Blvd	Frisco	TX	75034
Medical City Green Oaks Hospital	PSY	Universal Health Services	7808 Clodus Fields Drive	Dallas	TX	75251
Medical City Las Colinas	ST	Hospital Corporation Of America	6800 North Macarthur Boulevard	Irving	TX	75039
Medical City Mckinney - Wysong Campus	ST	Hospital Corporation Of America	130 South Central Expressway	McKinney	TX	75070
Medical City Plano	ST	Hospital Corporation Of America	3901 West 15th Street	Plano	TX	75075
Mesquite Rehabilitation Institute	LT	Ernest Health. Inc	1023 North Belt Line Road	Mesquite	TX	75149
Mesquite Specialty Hospital	LT	Ernest Health. Inc	1024 North Galloway Avenue	Mesquite	TX	75149
Methodist Charlton Medical Center	ST	Methodist Health System	3500 Wheatland Road	Dallas	TX	75237
Methodist Dallas Medical Center	ST	Methodist Health System	1441 North Beckley Avenue	Dallas	TX	75203
Methodist Hospital For Surgery	ST	Methodist Health System	17101 Dallas Parkway	Addison	TX	75001

Facility Name	Type	System	Street Address	City	State	ZIP
Methodist McKinney Hospital LLC	ST	Methodist Health System	8000 West Eldorado Parkway	McKinney	TX	75070
Methodist Rehabilitation Hospital	LT	Methodist Health System	3020 West Wheatland Road	Dallas	TX	75237
Methodist Richardson Medical Center	ST	Methodist Health System	2831 E President George Bush Hwy	Richardson	TX	75082
Methodist Richardson Medical Center Campus For Continuing Care	LT	Methodist Health System	401 West Campbell Road	Richardson	TX	75080
Navarro Regional Hospital	ST	Community Health Sys	3201 West Highway 22	Corsicana	TX	75110
North Central Surgical Center LLP	ST	Baylor Scott & White	9301 North Central Expressway #100	Dallas	TX	75231
Our Childrens House	KID	Children's Medical	1340 Empire Central Drive	Dallas	TX	75247
Pam Rehabilitation Hospital Of Allen	LT	Post Acute Medical	1001 Raintree Circle	Allen	TX	75013
Parkland Memorial Hospital	ST	Parkland	5200 - 5201 Harry Hines Boulevard	Dallas	TX	75235
Pine Creek Medical Center	ST	Freestanding	9032 Harry Hines Boulevard	Dallas	TX	75235
Plano Specialty Hospital	LT	Compass Pointe	1621 Coit Road	Plano	TX	75075
Plano Surgical Hospital	ST	Nobilis Health	2301 Marsh Lane Suite 100	Plano	TX	75093
Prestige ER	ED	Freestanding	7940 Custer Rd	Plano	TX	75025
Preston Hollow Emergency Room	ED	Highland Park ER	8007 Walnut Hill Lane	Dallas	TX	75231
Primecare Emergency Center	ED	Freestanding	5912 S Cooper St Suite 110	Arlington	TX	76017

Facility Name	Type	System	Street Address	City	State	ZIP
Promise Hospital Of Dallas Inc	LT	Promise Healthcare	7955 Harry Hines Boulevard	Dallas	TX	75235
Saint Camillus Medical Center	ST	Physician Synergy Group	1612 Hurst Town Center Dr	Hurst	TX	76054
Select Specialty Hospital – Dallas	LT	Select Medical Corp	2329 Parker Rd	Carrollton	TX	75010
Select Specialty Hospital – Dallas (Downtown)	LT	Select Medical Corp	3500 Gaston Avenue 3rd And 4th Floors	Dallas	TX	75246
Star Medical Center	ST	Freestanding	4100 Mapleshade Lane	Plano	TX	75075
Sundance Hospital	PSY	Freestanding	7000 Us Highway 287	Arlington	TX	76001
Sundance Hospital Dallas	PSY	Freestanding	2696 W Walnut St	Garland	TX	75042
Texas Emergency Care Center – Irving	ED	Texas Emergency Care Center	8200 North Macarthur Blvd	Irving	TX	75063
Texas General Hospital	ST	Dr. Hashmi	2709 Hospital Blvd	Grand Prairie	TX	75051
Texas Health Center For Diagnostics & Surgery Plano	ST	Texas Health Resources	6020 West Parker Road	Plano	TX	75093
Texas Health Harris Methodist Hospital Hurst-Euless-Bedford	ST	Texas Health Resources	1600 Hospital Parkway	Bedford	TX	76022
Texas Health Hospital	ST	Texas Health Resources	1401 E Trinity Mills Rd	Carrollton	TX	75006
Texas Health Presbyterian Hospital Allen	ST	Texas Health Resources	1105 Central Expressway North Suite 140	Allen	TX	75013
Texas Health Presbyterian Hospital Dallas	ST	Texas Health Resources	8200 Walnut Hill Lane	Dallas	TX	75231
Texas Health Presbyterian Hospital Kaufman	ST	Texas Health Resources	850 Ed Hall Drive	Kaufman	TX	75142

Facility Name	Type	System	Street Address	City	State	ZIP
Texas Health Presbyterian Hospital Plano	ST	Texas Health Resources	6200 West Parker Road	Plano	TX	75093
Texas Health Presbyterian Hospital Rockwall	ST	Texas Health Resources	3150 Horizon Road	Rockwall	TX	75032
Texas Health Seay Behavioral Health Hospital	PSY	Texas Health Resources	6110 West Parker Road	Plano	TX	75093
Texas Health Springwood Behavioral Health Hospital	PSY	Texas Health Resources	2717 Tibbets Drive	Bedford	TX	76022
Texas Institute For Surgery At Texas Health Presbyterian Dallas	ST	Texas Health Resources	7115 Greenville Avenue	Dallas	TX	75231
Texas Rehabilitation Hospital Of Arlington	LT	Texas Health Resources	900 W Arbrogk Blvd	Arlington	TX	76015
Texas Scottish Rite Hospital For Children	KID	TX Scottish Rite	2222 Welborn Street	Dallas	TX	75219
The Emergency Center Of Arlington	ED	The Emergency Center	3321 S Cooper Street	Arlington	TX	76015
The ER At Craig Ranch By Code 3	ED	Code 3	6045 Alma Road Suite 110	McKinney	TX	75070
The Heart Hospital Baylor Plano	ST	Baylor Scott & White	1100 Allied Drive	Plano	TX	75093
Trusted ER - Hillcrest	ED	Freestanding	6215 Hillcrest Avenue	Dallas	TX	75205
Uptown ER	ED	Freestanding	3607 Oak Lawn Avenue Ste 100	Dallas	TX	75219
Usmd Hospital At Arlington	ST	USMD	801 West I-20	Arlington	TX	76017
Vibra Hospital Of Richardson	LT	Vibra Healthcare	401 West Campbell Road Suite 300	Richardson	TX	75080
Vibra Specialty Hospital	LT	Vibra Healthcare	2700 Walker Way	Desoto	TX	75115

Facility Name	Type	System	Street Address	City	State	ZIP
Wellbridge Hospital Of Plano	PSY	Wellbridge Health	4301 Mapleshade Lane	Plano	TX	75093
William P. Clements Jr University	ST	UTSW	6201 Harry Hines Blvd	Dallas	TX	75235
Zale Lipshy University Hospital	ST	UTSW	5151 Harry Hines Blvd	Dallas	TX	75235

**Type: ST=short-term; LT=long-term, PSY=psychiatric, KID = pediatric, ED = Freestanding ED*

Appendix C: Federally Designated Health Professional Shortage Areas and Medically Underserved Areas and Populations

Health Professional Shortage Areas (HPSA)¹¹

County Name	HPSA ID	HPSA Name	HPSA Discipline Class	Designation Type
Collin	14899948PD	Collin County Adult Clinic	Primary Care	Federally Qualified Health Center Look-alike
Collin	64899948MU	Collin County Adult Clinic	Dental Health	Federally Qualified Health Center Look-alike
Collin	74899948MT	Collin County Adult Clinic	Mental Health	Federally Qualified Health Center Look-alike
Dallas	1481414864	CF-Hutchins State Jail	Primary Care	Correctional Facility
Dallas	1482645075	Southeast Dallas	Primary Care	Geographic HPSA
Dallas	1487732421	Trinity Area	Primary Care	Geographic HPSA
Dallas	1487790622	Parkland Center for Internal Medicine (Pcim)	Primary Care	Other Facility
Dallas	1488147611	Simpson-Stuart	Primary Care	Geographic HPSA
Dallas	6486350827	West Dallas/Cliff Hall	Dental Health	High Needs Geographic HPSA
Dallas	6488063344	CF-Hutchins State Jail	Dental Health	Correctional Facility
Dallas	6488138803	Lisbon Service Area	Dental Health	Geographic HPSA
Dallas	6489994838	Federal Correctional Institution - Seagoville	Dental Health	Correctional Facility
Dallas	6489994889	Los Barrios Unidos Community Health Center	Dental Health	Federally Qualified Health Center
Dallas	6489994897	MLK Jr. Family Center	Dental Health	Federally Qualified Health Center

¹¹ U.S. Department of Health and Human Services, Health Resources and Services Administration, 2018

County Name	HPSA ID	HPSA Name	HPSA Discipline Class	Designation Type
Dallas	7481857339	South Irving Service Area	Mental Health	Geographic HPSA
Dallas	7482132665	West Dallas	Mental Health	High Needs Geographic HPSA
Dallas	7487523613	CF-Hutchins State Jail	Mental Health	Correctional Facility
Dallas	148999484M	Federal Correctional Institution - Seagoville	Primary Care	Correctional Facility
Dallas	148999485F	MLK Jr Family Center	Primary Care	Federally Qualified Health Center
Dallas	14899948D3	Los Barrios Unidos Community Health Center	Primary Care	Federally Qualified Health Center
Dallas	14899948OY	Urban Inter-Tribal Center of Texas	Primary Care	Native American/Tribal Facility/Population
Dallas	14899948OZ	Mission East Dallas (Medical) and Metroplex Project	Primary Care	Federally Qualified Health Center
Dallas	14899948P6	Dallas County Hospital District Homeless Programs	Primary Care	Federally Qualified Health Center
Dallas	14899948Q0	Healing Hands Ministries, Inc.	Primary Care	Federally Qualified Health Center
Dallas	64899948C2	Dallas County Hospital District Homeless Programs	Dental Health	Federally Qualified Health Center
Dallas	64899948MO	Mission East Dallas (Medical) and Metroplex Project	Dental Health	Federally Qualified Health Center
Dallas	64899948MP	Urban Inter-Tribal Center of Texas	Dental Health	Native American/Tribal Facility/Population
Dallas	64899948NX	Healing Hands Ministries, Inc.	Dental Health	Federally Qualified Health Center
Dallas	748999481L	Los Barrios Unidos Community Health Center	Mental Health	Federally Qualified Health Center
Dallas	748999481V	MLK Jr. Family Center	Mental Health	Federally Qualified Health Center

County Name	HPSA ID	HPSA Name	HPSA Discipline Class	Designation Type
Dallas	748999482V	Dallas County Hospital District Homeless Programs	Mental Health	Federally Qualified Health Center
Dallas	74899948MN	Mission East Dallas (Medical) and Metroplex Project	Mental Health	Federally Qualified Health Center
Dallas	74899948MP	Urban Inter-Tribal Center of Texas	Mental Health	Native American/Tribal Facility/Population
Dallas	74899948O2	Healing Hands Ministries, Inc.	Mental Health	Federally Qualified Health Center
Denton	14899948PA	Health Services of North Texas, Inc.	Primary Care	Federally Qualified Health Center
Denton	64899948MR	Health Services of North Texas, Inc.	Dental Health	Federally Qualified Health Center
Denton	74899948MQ	Health Services of North Texas, Inc.	Mental Health	Federally Qualified Health Center
Ellis	14899948J2	Ellis County Coalition for Health Option	Primary Care	Federally Qualified Health Center
Ellis	64899948L9	Ellis County Coalition for Health Option	Dental Health	Federally Qualified Health Center
Ellis	74899948A4	Ellis County Coalition for Health Option	Mental Health	Federally Qualified Health Center
Collin	14899948PD	Collin County Adult Clinic	Primary Care	Federally Qualified Health Center Look-alike
Collin	64899948MU	Collin County Adult Clinic	Dental Health	Federally Qualified Health Center Look-alike
Collin	74899948MT	Collin County Adult Clinic	Mental Health	Federally Qualified Health Center Look-alike
Dallas	1481414864	CF-Hutchins State Jail	Primary Care	Correctional Facility

Medically Underserved Areas and Populations (MUA/P)¹²

County Name	MUA/P Source Identification Number	Service Area Name	Designation Type	Rural Status
Collin	03471	Collin Service Area	Medically Underserved Area	Non-Rural
Dallas	03453	Pleasant Grove Service Area	Medically Underserved Area	Non-Rural
Dallas	03468	Dallas Service Area	Medically Underserved Area	Non-Rural
Dallas	03469	Dallas Service Area	Medically Underserved Area	Non-Rural
Dallas	03490	Dallas Service Area	Medically Underserved Area	Non-Rural
Dallas	03491	Dallas Service Area	Medically Underserved Area	Non-Rural
Dallas	03526	Dallas Service Area	Medically Underserved Area	Non-Rural
Dallas	05210	Brooks Manor Service Area	Medically Underserved Area	Non-Rural
Dallas	05211	Cedar Glenn Service Area	Medically Underserved Area	Non-Rural
Dallas	05212	Cliff Manor Service Area	Medically Underserved Area	Non-Rural
Dallas	05213	Forest Glenn Service Area	Medically Underserved Area	Non-Rural
Dallas	05214	Cedar Glenn South Service Area	Medically Underserved Area	Non-Rural
Dallas	07294	Oak Cliff Service Area	Medically Underserved Area	Non-Rural
Dallas	07392	Grand Prairie	Medically Underserved Area	Non-Rural
Dallas	07631	Cockrell Hill Service Area	Medically Underserved Area	Non-Rural
Dallas	07753	Mission East Dallas Area	Medically Underserved Population	Non-Rural

¹² U.S. Department of Health and Human Services, Health Resources and Services Administration, 2018

County Name	MUA/P Source Identification Number	Service Area Name	Designation Type	Rural Status
Dallas	07921	Balch Springs	Medically Underserved Area	Non-Rural
Dallas	07942	Southwest Dallas	Medically Underserved Area	Non-Rural
Dallas	07959	Lillicare Dallas	Medically Underserved Area	Non-Rural
Dallas	07973	Hutchins-Wilmer	Medically Underserved Area	Non-Rural
Denton	3463	Poverty Population	MUA – Governor’s Exception	Non-Rural
Ellis	03496	Ellis Service Area	Medically Underserved Area	Partially Rural
Kaufman	03451	Kemp & Mabank Cities Service Area	Medically Underserved Area	Non-Rural
Kaufman	03499	Kaufman Service Area	Medically Underserved Area	Partially Rural

Appendix D: Public Health Indicators Showing Greater Need When Compared to State Benchmark

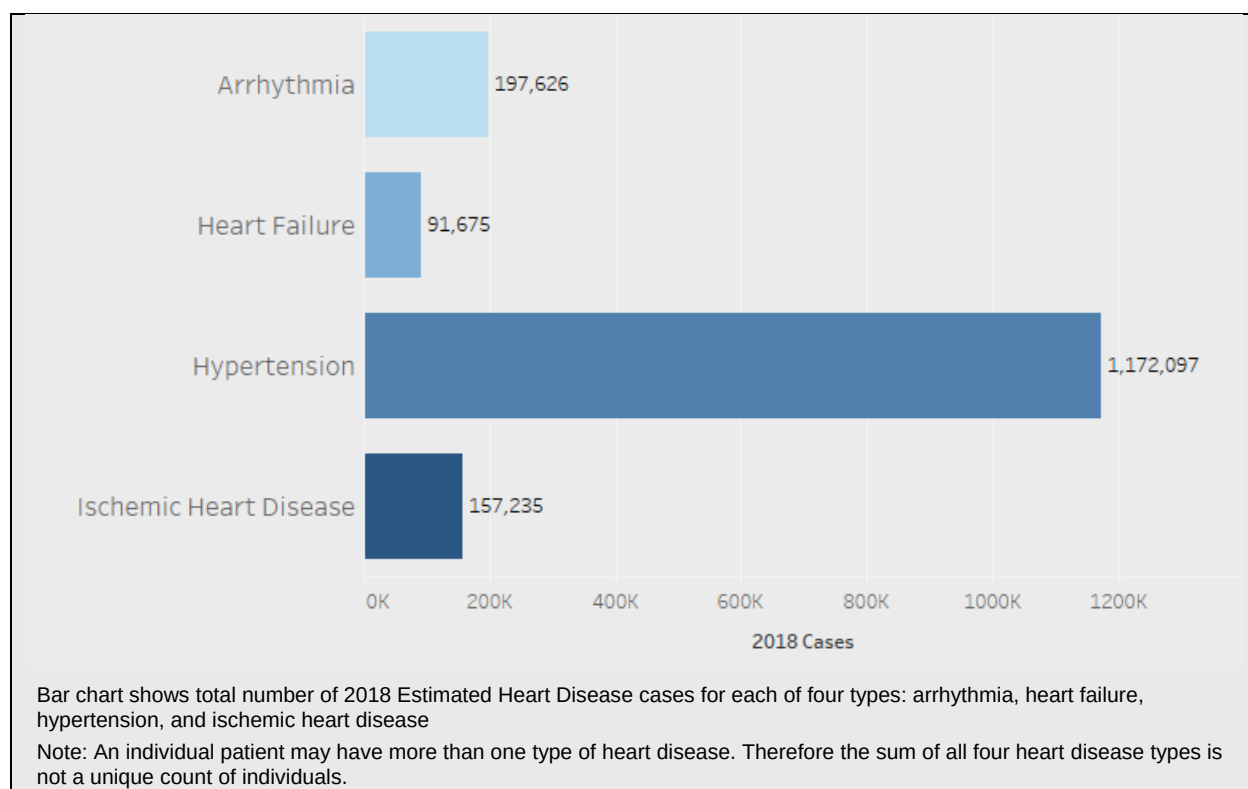
Dallas Metropolitan Health Community		
Public Health Indicator	Category	Indicator Definition
Gastroenteritis Admission: Pediatric (Risk-Adjusted-Rate)	Preventable Hospitalizations	2016 Number Observed / Pediatric Population Under Age 18
HIV Prevalence	Conditions/Diseases	2015 Number of Persons Aged 13 Years and Older Living with a Diagnosis of Human Immunodeficiency Virus (HIV) Infection per 100,000 Population
Ratio of Population to One Primary Care Physician	Access To Care	2015 Ratio of Population to Primary Care Providers
Ratio of Population to One Non-Physician Primary Care Provider	Access To Care	2017 Ratio of Population to Primary Care Providers Other than Physicians
Ratio of Population to One Dentist	Access To Care	2016 Ratio of Population to Dentists
Chronic Lower Respiratory Disease (CLRD) Mortality Rate	Injury & Death	2013 Chronic Lower Respiratory Disease (CLRD) Age Adjusted Death Rate (per 100,000 - All Ages. Age-adjusted using the 2000 U.S. Standard Population)
Perforated Appendix Admission: Adult (Risk-Adjusted-Rate per 100 Admissions for Appendicitis)	Preventable Hospitalizations	2016 Number Observed / Adult Population Age 18 and older
Ratio of Population to one Mental Health Provider	Mental Health	2017 Ratio of Population to Mental Health Providers
Urinary Tract Infection Admission: Pediatric (Risk-Adjusted-Rate)	Preventable Hospitalizations	2016 Number Observed / Pediatric Population Under Age 18
Long Commute Alone	Environment	2012-2016 Among Workers Who Commute in Their Car Alone, the Percentage that Commute More than 30 Minutes
High School Dropout	Population	2016 A four-year longitudinal dropout rate is the percentage of students from the same class who drop out before completing their high school education.
Accidental poisoning deaths where opioids were involved	Mental Health	Annual Estimates of Accidental Poisoning Deaths where Opioids Were Involved Among Resident Population: April 1, 2010 to July 1, 2017.
Heart Disease Mortality Rate	Injury & Death	2013 Heart Disease Age Adjusted Death Rate (Per 100,000 - All Ages. Age-adjusted using the 2000 U.S. Standard Population)
Homicides	Population	2010-2016 Number of Deaths Due to Homicide, Defined as ICD-10 Codes X85-Y09, per 100,000 Population
Cancer Incidence – Lung	Conditions/Diseases	2011-2015 Age-Adjusted Lung & Bronchus Cancer Incidence Rate Cases per 100,000.

Dallas Metropolitan Health Community		
Public Health Indicator	Category	Indicator Definition
Uncontrolled Diabetes Admission: Adult (Risk-Adjusted-Rate)	Preventable Hospitalizations	2016 Number Observed / Adult Population Age 18 and older
Motor Vehicle Crash Mortality Rate	Injury & Death	2010-2016 Number of Motor Vehicle Crash Deaths per 100,000 Population
COPD in Medicare Population	Conditions/Diseases	2007-2015 Prevalence of chronic condition across all Medicare beneficiaries
Air Pollution - Particulate Matter daily density	Environment	2012 Average Daily Density of Fine Particulate Matter in Micrograms per Cubic Meter (PM2.5)
Motor Vehicle Driving Deaths with Alcohol Involvement	Health Behaviors	2012-2016 Percentage of Motor Vehicle Crash Deaths that had Alcohol Involvement
Renter-occupied housing	Environment	2017 Renter-occupied housing (percent of households)
Drug Poisoning Deaths Rate	Health Behaviors	2014-2016 Number of Drug Poisoning Deaths (Drug Overdose Deaths) per 100,000 Population
Death rate due to firearms	Injury & Death	2012-2016 number of deaths due to firearms, per 100,000 population.
Uninsured Children	Access To Care	2015 Percentage of Children Under Age 19 Without Health Insurance
No vehicle available	Environment	2017 Households with no vehicle available (percent of households)
Children Eligible for Free Lunch Enrolled in Public Schools	Population	2015-2016 Percentage of Children Enrolled in Public Schools that are Eligible for Free or Reduced Price Lunch
Sexually Transmitted Infection Incidence	Health Behaviors	2015 Number of Newly Diagnosed Chlamydia Cases per 100,000 Population

Appendix E: Watson Health Community Data

Watson Health Heart Disease Estimates identified hypertension as the most prevalent heart disease diagnoses. There were over 1,172,000 estimated cases in the community overall. Southeast ZIP codes had the most estimated cases of each heart disease type, driven by population size. However, the 75156 ZIP code in Mabank had the highest estimated prevalence rates for Arrhythmia (792 cases per 10,000 population) and Ischemic Heart Disease (769 cases per 10,000 population). ZIP code 76054 in HEB had the highest estimated prevalence rates for Heart Failure (365 cases per 10,000 population) and Hypertension (3,496 cases per 10,000 population).

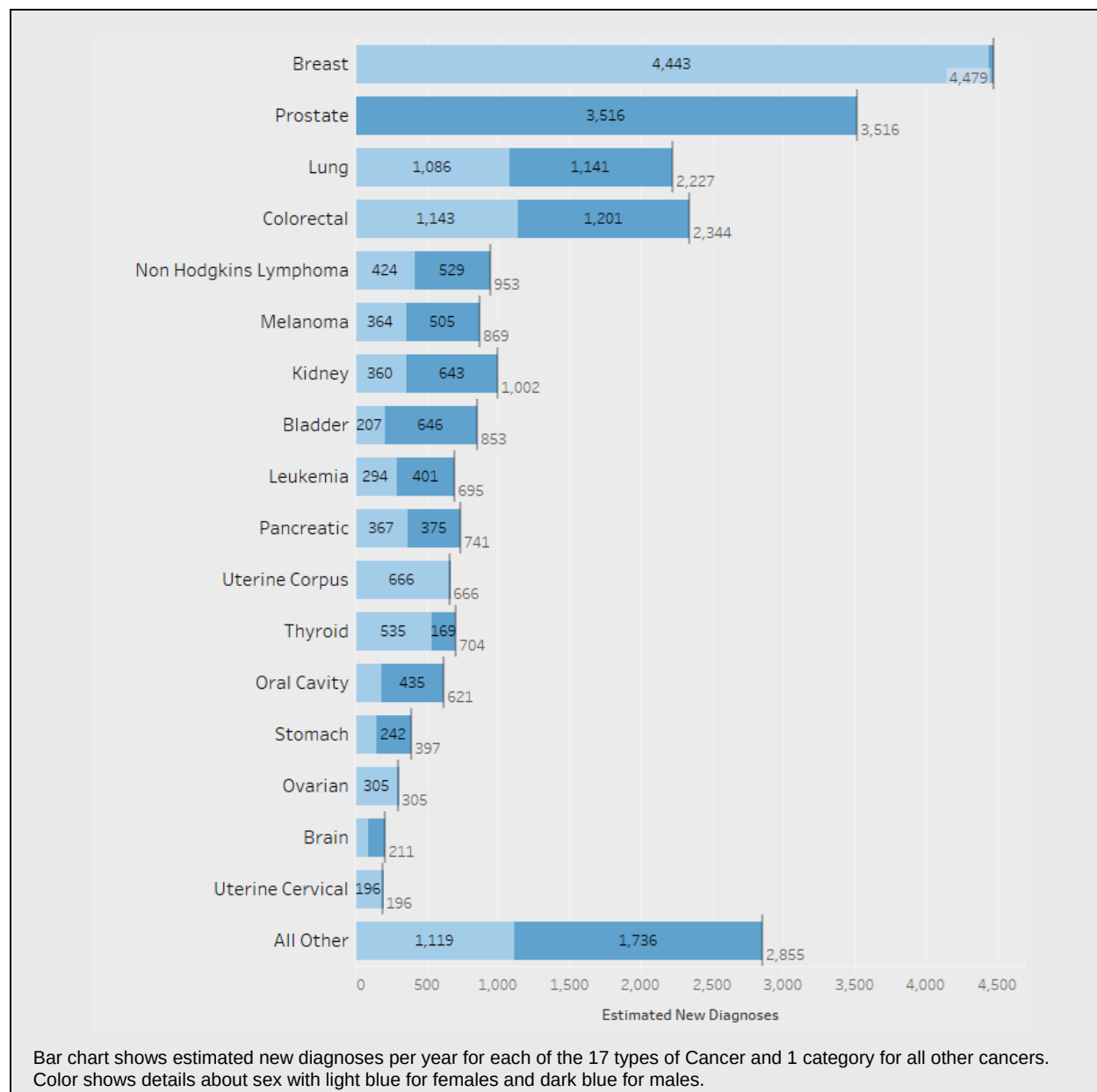
2018 Estimated Heart Disease Cases



Source: IBM Watson Health, 2018

For this community, Watson Health's 2018 Cancer Estimates revealed the cancers projected to have the greatest rate of growth in the next five years were pancreatic, and bladder; based on both population changes and disease rates. The estimates for the most new cancers in 2018 were breast, prostate, lung cancers and colorectal.

2018 Estimated New Cancer Cases



Source: IBM Watson Health, 2018

Estimated Cancer Cases and Projected 5 Year Change by Type

Cancer Type	2018 Estimated New Cases	2023 Estimated New Cases	5 Year Growth (%)
Bladder	853	1,023	19.9%
Brain	211	234	10.9%
Breast	4,479	5,176	15.6%
Colorectal	2,344	2,476	5.6%
Kidney	1,002	1,188	18.6%
Leukemia	695	810	16.5%
Lung	2,227	2,592	16.4%
Melanoma	869	1,014	16.7%
Non-Hodgkin's Lymphoma	953	1,116	17.1%
Oral Cavity	621	729	17.4%
Ovarian	305	345	13.1%
Pancreatic	741	903	21.9%
Prostate	3,516	3,874	10.2%
Stomach	397	464	16.9%
Thyroid	704	828	17.6%
Uterine Cervical	196	208	6.1%
Uterine Corpus	666	786	18.0%
All Other	2,855	3,368	18.0%
Grand Total	23,636	27,135	14.8%

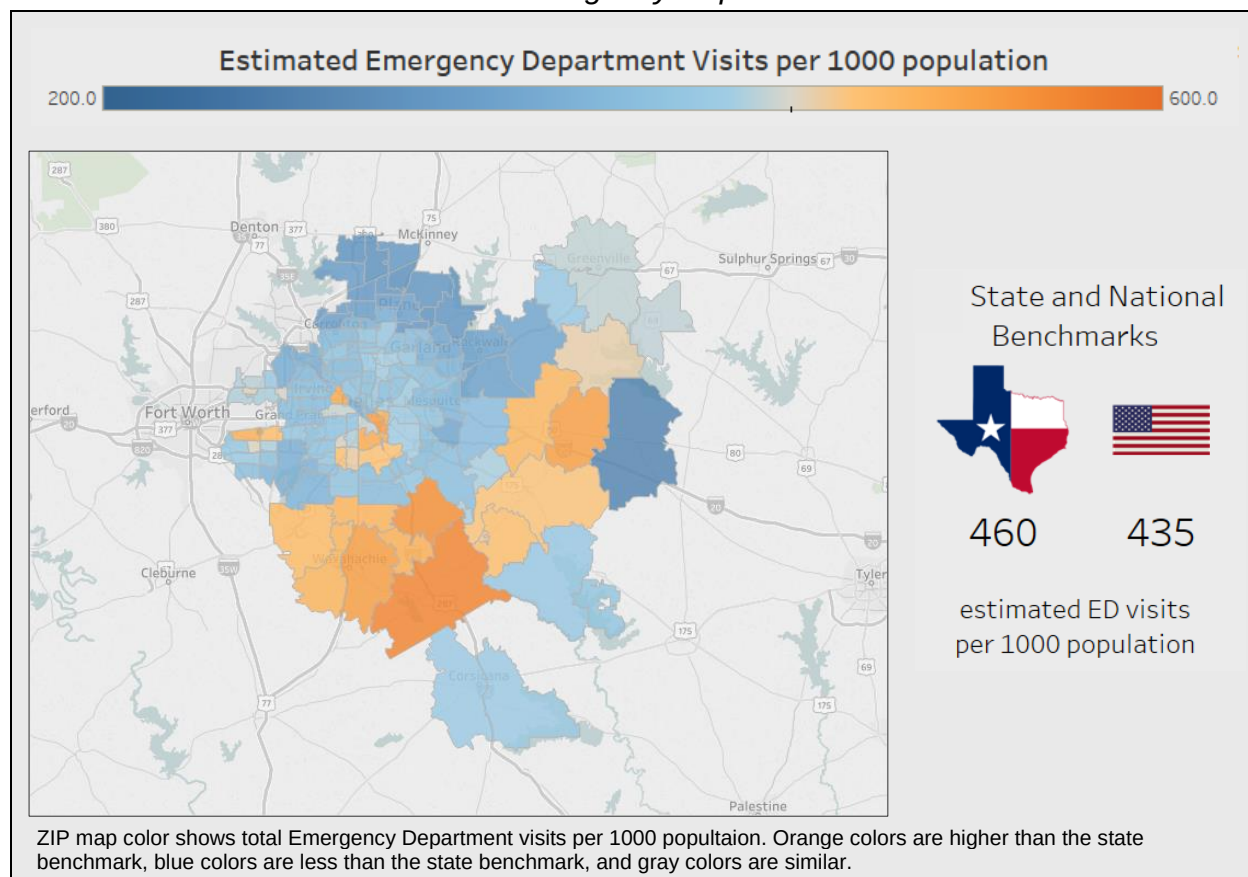
Source: IBM Watson Health, 2018

Based on population characteristics and regional utilization rates, Watson Health projected all emergency department (ED) visits in this community to increase by 7.9% over the next five years. The highest estimated ED use rates were in the Ennis ZIP code 75119; 563.9 ED visits per 1,000 residents compared to the Texas state benchmark of 460 visits and the U.S. benchmark 435 visits per 1,000.

These ED visits consisted of three main types: those resulting in an inpatient admission, emergent outpatient treated and released ED visits, and non-emergent outpatient ED visits that were lower acuity. Non-emergent ED visits present to the ED but can be treated in more appropriate and less intensive outpatient settings.

Non-emergent outpatient ED visits could be an indication of systematic issues within the community regarding access to primary care, managing chronic conditions, or other access to care issues such as ability to pay. Watson Health estimated non-emergent ED visits to increase by an average of 3.5% over the next five years in this community.

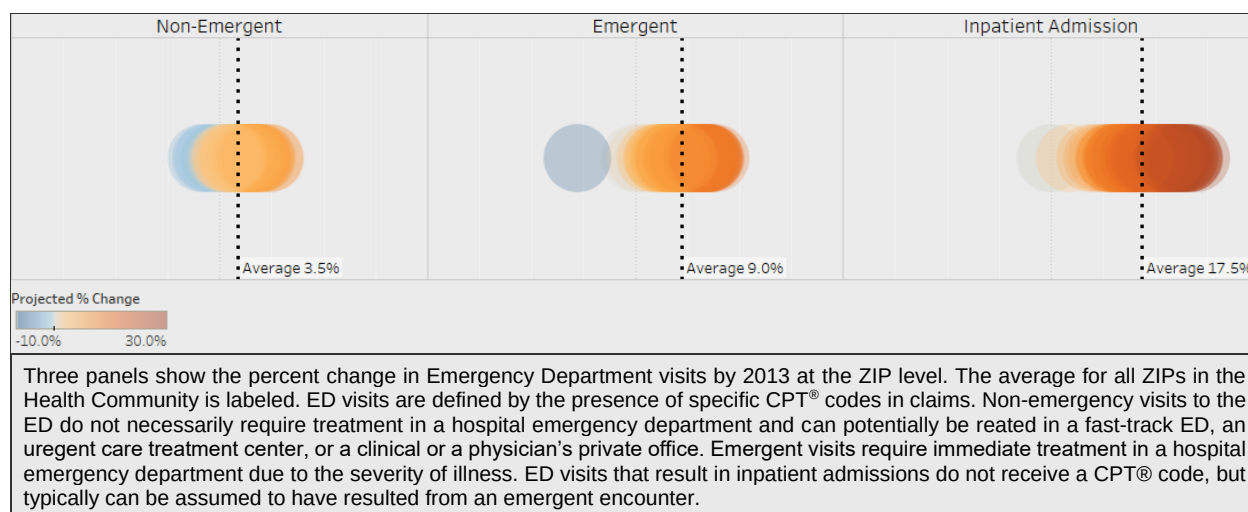
Estimated 2018 Emergency Department Visit Rate



Note: These are not actual BSWH ED visit rates. These are statistical estimates of ED visits for the population.

Source: IBM Watson Health, 2018

Projected 5 Year Change in Emergency Department Visits by Type and ZIP Code



Note: These are not actual BSWH ED visit rates. These are statistical estimates of ED visits for the population.

Source: IBM Watson Health, 2018

Appendix F: Evaluation of Prior Implementation Strategy Impact

This section provides a summary of the evaluation of the impact of any actions taken since the hospital facilities finished conducting their immediately preceding CHNA.

*Baylor University Medical Center
Baylor Scott & White Institute for Rehabilitation – Dallas
Baylor Scott & White Heart & Vascular Hospital – Dallas
Baylor Scott & White Medical Center – Uptown
North Central Surgical Center
Baylor Scott & White Medical Center – Sunnyvale*

Prior Significant Health Needs Addressed by Facilities

Prior Identified Need						
Facility	Access to care for middle to lower socioeconomic status	Mental/ Behavioral Health	Preventable Admissions: adult uncontrolled diabetes	Lack of Dental Providers	Teen Pregnancy	Drug Abuse
Baylor Scott & White Institute for Rehabilitation - Dallas	√	√				
Baylor Scott & White Heart and Vascular Hospital - Dallas	√	√	√			
Baylor Scott & White Medical Center at Uptown	√					
North Central Surgical Center	√					
Baylor University Medical Center	√	√	√			
Prior Identified Need	Health care costs; affordability - rate of uninsured	Mental health - depression	Preventable Admissions: adult uncontrolled diabetes	Chronic disease - (Obesity), physical activity and adults who	Teen births, and drug poisoning deaths.	
Facility						
Baylor Scott & White Medical Center - Sunnyvale	√					

Total Resources Contributed to Addressing Needs: \$145,558,478

Identified Need Addressed: Access to Care for Middle to Lower Socio- Economic

Program: Community Benefit Operations
Entity Name: Baylor University Medical Center Baylor Scott & White Heart and Vascular Hospital - Dallas
Description: The Hospital conducts a Community Health Needs Assessment once every three years to determine the health needs of the community served. The hospital also provides dedicated staff for managing or overseeing community benefit program activities that are not included in other categories of community benefit. This staff provides internal tracking and reporting of community benefit activities as well as managing or overseeing community benefit programs.
Impact: 15,143,909 persons served; increased access to healthcare services and healthcare information
Committed Resources: staff time; supplies/equipment; \$2,634,668 net community benefit

Program: Community Health Education
Entity Name: Baylor University Medical Center
Description: The hospital provides community health education which includes lectures, presentations, and other group programs and activities apart from clinical or diagnostic services. This education often includes events such as seminars and medical presentations, with the purpose of educating the public about disease management, prevention and symptoms.
Impact: 2,525 persons served; increased awareness of health information including preventive health measures.
Committed Resources: staff time; supplies/equipment; \$110 net community benefit

Program: Cvetko Cancer Education-Super Saturday Lectures & Special Programs
Entity Name: Baylor University Medical Center
Description: The Super Saturday program is a lectureship with varied topics of interest to cancer patients, caregivers, and family. This program is a free bi-monthly program held on Saturdays and is open to anyone experiencing cancer or a cancer diagnosis of a loved one. The content of the lectures is from feedback by the group and from issues identified by health care professionals as having importance in the recovery from, and treatment for many cancers. This program provides general information on healthy lifestyle choices, cancer prevention and surviving cancer.
Impact: 71 persons served; improved quality of life for patients and loved ones; improved patient outcomes
Committed Resources: medical director; program manager; nurse educator; social worker; psychologist; music practitioner; trained cancer survivor volunteers; \$2,712 net community benefit

Program: Community Water Exercise Program
Entity Name: Baylor Scott & White Institute for Rehabilitation – Dallas
Description: Baylor Institute for Rehabilitation offers an accessible therapy pool providing both dry and wet ramps for entry. The pool is available to persons who need aquatic exercise and/or therapy due to an orthopedic and/or neurological disorder. BIR offers exercise classes as well as individual access to the pool. The activity will help participants maintain a healthy lifestyle and prevent further injury or illness.

Impact: 18,790 persons served; helps participants maintain a healthy lifestyle and prevent further injury or illness.

Committed Resources: Professionally trained therapeutic aquatic staff; pool equipped for disabled persons; \$271,725 net community benefit

Program: Continuing Medical Education - Physicians & Community

Entity Name: Baylor Scott & White Heart and Vascular Hospital - Dallas

Description:

In addition to being a teaching site for cardiovascular fellows and nursing students, medical education extends to other allied clinical professions such as sonographers and radiology technologists. The medical education also extends to teens interested in healthcare careers. Special events and ongoing proctoring to Title I schools occur to encourage youth to become interested in cardiovascular patients. High School students enrolled in a healthcare careers magnet school are come into the hospital for ongoing education with the ability to shadow clinicians.

Impact: 350 students served; Improve awareness for the importance of immediate start of CPR for potential heart attack victims

Committed Resources: Education staff; Supervisory staff; \$5,041 net community benefit

Program: CPR Hands Only Training Adults

Entity Name: Baylor Scott & White Heart and Vascular Hospital - Dallas

Description:

Using the American Heart Association's evidence-based research, the Hospital is committed to improving community knowledge about the importance of beginning CPR immediately. Hands-only CPR is a broad-based community effort.

Impact: 326 persons served; Improve awareness for the importance of immediate start of CPR for potential heart attack victims

Committed Resources: Staff time; supplies/equipment; \$5,323 net community benefit

Program: Cvetko Cancer Education - Calendar of Community Events

Entity Name: Baylor University Medical Center

Description:

These activities improve community health, extend beyond patient care activities and are at no cost to the patient. This calendar of events is on a web site that is accessible to the public and all programs and events on the calendar are free of charge to the community. The calendar updates monthly and is to educate the community about cancer issues and free community cancer health programs.

Impact: 8,350 persons served; improved quality of life for patients and loved ones; improved patient outcomes

Committed Resources: medical director; program manager; nurse educator; social worker; psychologist; music practitioner; trained cancer survivor volunteers; \$15,034 net community benefit

Program: Cvetko Cancer Education - Chemotherapy Class

Entity Name: Baylor University Medical Center

Description:

This class, offered to newly diagnosed cancer patients aids in understanding the process of receiving chemo and understanding what to expect with possible side effects, etc. This class is 3 times per week and

is free of charge. This class is open to the community.
Impact: 245 persons served; improved quality of life for patients and loved ones; improved patient outcomes
Committed Resources: medical director; program manager; nurse educator; social worker; psychologist; music practitioner; trained cancer survivor volunteers; \$375 net community benefit

Program: Cvetko Cancer Education - Lymphedema
Entity Name: Baylor University Medical Center
Description: Lymphedema classes offered monthly at the Charles A. Sammons Cancer Center to lymphoma patients provide education to patients on techniques and exercises to increase lymph node function post treatment.
Impact: 6 persons served; improved quality of life for patients and loved ones; improved patient outcomes
Committed Resources: medical director; program manager; nurse educator; social worker; psychologist; music practitioner; trained cancer survivor volunteers; \$10 net community benefit

Program: Cvetko Cancer Education - Nutrition
Entity: Baylor University Medical Center
Description: This class, facilitated by oncology dietitians, assists cancer patients in learning nutritional habits and techniques. Cancer patients learn: how dry brushing helps stimulate lymphatic and blood circulation, reduce fluid retention, and improve skin tone and texture; the importance the lymphatic system plays in maintaining good health; essential oils that boost the effectiveness of this daily self-care regimen; and how diet influences inflammation and insulin levels. This education intends to stimulate healthy dietary options that optimize a cancer patient's response to therapies and to increase their willingness to invest themselves in a holistic approach to coping with cancer.
Impact: 652 persons served; improved quality of life for patients and loved ones; improved patient outcomes
Committed Resources: medical director; program manager; nurse educator; social worker; psychologist; music practitioner; trained cancer survivor volunteers; \$745 net community benefit

Program: Community Health Worker (CHW) Instructor Training Program
Entity: Baylor Scott & White Health and Wellness Center at Juanita J Craft Recreation Center - Baylor University Medical Center provides funding to the Community Health Worker (CHW) Instructor Training Program through its affiliate Southern Section Health Initiative d/b/a Baylor Scott & White Health and Wellness at Juanita J Craft Recreation Center.
Description: The Baylor Scott & White Health and Wellness Center's (BSW HWC) Community Health Worker(CHW) Training Center is a Texas Department of State Health Services (DSHS) approved training center for both CHW and CHW Instructor (CHW-I) Certification Programs. Both certification programs are 160-hour competency based training programs that cover the Texas eight core competencies. Upon successful completion of these programs, students receive a certificate of completion and qualify to apply to the Texas DSHS for either their CHW certification or CHW Instructor certification. Furthermore, for CHW Instructors, their certification allows affiliation with DSHS approved CHW Training Centers throughout Texas and train other CHWs with DSHS approved curriculum.

Impact: 33 persons certified; increased access and quality of care in health services to individuals, especially persons living in poverty and those in other vulnerable populations
Committed Resources: certified teaching staff; equipment/supplies; (\$34,676) net community benefit

Program: Dallas Mayor's Intern Fellows Program

Entity Name: Baylor Scott & White Heart and Vascular Hospital - Dallas

Description:

The Mayor's Intern Fellows Program (MIFP) is an eight-week, paid summer internship program that introduces Dallas public high school students to careers and employment opportunities in industries and companies where they have expressed interest.

Impact: 5 persons served; Develop youth leadership skills for health care industry; Provide exposure to the clinical roles within the hospital

Committed Resources: staff time; supplies/equipment; \$24,357 net community benefit

Program: Discount Medications Program

Entity Name: Baylor Scott & White Heart and Vascular Hospital - Dallas

Description:

The hospital will ensure that patients have access to or provide services with a reasonable supply of medications to avoid readmissions or poor health outcomes through the provision of information on discount pharmacy programs.

Impact: # persons served unknown; decreased avoidable hospital readmissions; increased positive health outcomes

Committed Resources: staff training; staff time; \$28,372 net community benefit

Program: Prevention, Empowerment, Educ., Resources, and Support (PEERS)

Entity: Baylor Scott & White Health and Wellness Center at Juanita J Craft Recreation Center – Baylor University Medical Center provides funding to Prevention, Empowerment, Educ., Resources, and Support (PEERS) through its affiliate Southern Section Health Initiative d/b/a Baylor Scott & White Health and Wellness at Juanita J Craft Recreation Center

Description:

Prevention, Empowerment, Education, Resources and Support (PEERS) Program, an outreach program utilizing community health workers to increase awareness and educate the community about chronic disease prevention and management.

Impact: 740 persons served; community based chronic disease prevention and management

Committed Resources: staff time; supplies/equipment; \$3,608 net community benefit

Program: Walk With A Doc

Entity: Baylor Scott & White Health and Wellness Center at Juanita J Craft Recreation Center – Baylor University Medical Center provides funding to Walk With A Doc through its affiliate Southern Section Health Initiative d/b/a Baylor Scott & White Health and Wellness at Juanita J Craft Recreation Center.

Description:

"Walk with a Doc" is a national program encouraging patients to incorporate physical activity into their lifestyle. Participants meet with a physician on a regular basis. The physician provides an educational session on a health topic followed by a group walk and an opportunity for participants to chat with the

participating physician on an informal basis.
Impact: 505 persons served; The program encourages healthy physical activity for people of all ages. Benefits include reversed consequences of a sedentary lifestyle; reduce the risk of coronary heart disease; Improve blood pressure and blood sugar levels; maintain body weight and lower the risk of obesity; enhance mental well-being; Improve blood lipid profile; reduce the risk of osteoporosis; reduce the risk of breast and colon cancer; reduce the risk of Type 2 diabetes.
Committed Resources: staff time; physician; \$5,990 net community benefit

Program: Donations - Financial
Entity: Baylor University Medical Center Baylor Scott & White Institute for Rehabilitation – Dallas Baylor Scott & White Heart and Vascular Hospital – Dallas
Description: The hospitals provide funds in the community including other not-for-profit organizations, contributions to charity events. Net benefit subtracts the fair market value of participation by employees or the organization, contributions to individuals for emergency assistance and scholarships to community members not specific to health care professions.
Impact: 51,347 persons served; increased access to healthcare services in the community Partners and their reported outcomes – • Adult Congenital Heart Association • AIDS Walk South Dallas, Inc. - Numbers of persons served = 900; Numbers of persons screened = 55; Numbers of persons referred for service – 22 • Southwest Transplant Foundation - \$52,520 earmarked for grants to post-operative transplant patients to help defray costs related to transplant surgery that insurance does not cover. This can be housing payments, transportation payments, medicines, utility bills, etc. • American Cancer Society Relay for Life -22% decline in cancer mortality in the past 2 decades, preventing more than 1.5 million cancer deaths during that time. • American Heart Association • American Liver Foundation - Texas Division - 400 Walkers • Crohn's & Colitis Foundation - 300 in attendance, we raised \$180,000 to support the vital programs and services that will improve the quality of life for the 70,000 patients living in North Texas • Dallas County Medical Society Alliance Foundation - community, educational program that is free to the public, focusing on women's health; 300 impacted; 1200 in attendance • National Brain Tumor Society - over 1200 participants attend this year's walk, raising over \$116,000 towards research • Swim Across America FY 2018 - 600 volunteers, swimmers and spectators • Leukemia & Lymphoma Society Fin Don Patient Advocate Grant - 331 individual patients visited; 45 First Connection referrals made; 34 patients (\$2,500 - \$5,000 per person grants awarded)
Committed Resources: staff time; \$1,775,161 net community benefit

Program: Donations - In Kind
Entity: Baylor University Medical Center
Description: The Hospitals provide in kind donations such as meeting room overhead and space for not for profit organizations and social service networks; equipment and medical supplies; costs for coordinating events not sponsored by health care organizations; employee costs associated with board and community involvement on work time; food donations; etc.
Impact: 43,965 persons served; increased access to healthcare services in the community

Committed Resources: staff time; \$82,370 net community benefit

Program: Donations In Kind - Faith in Action Initiatives
Entity: Baylor University Medical Center
Description: Hospitals donate retired medical supplies and equipment to the office of Faith in Action Initiatives 2nd Life program to provide for the health care needs of populations in the community and nation whose needs not met through their own organization.
Impact: persons served – unknown; increase healthcare infrastructure Partnerships: • Buckner International • CitySquare • Union Gospel Mission • Operation Community Care • Christ for the Nations Institute • Threshold Ministries • Voice of Hope • Reach4Hope • The Arc of Dallas • Cedar Springs Vision • We Care Haiti • Senior Living • Giving More.org • BGR
Committed Resources: staff time; volunteers; supplies/equipment; warehouse; delivery cost; shipping cost; \$211,936 net community benefit

Program: DSRIP Cancer Screening Program.
Entity: Baylor University Medical Center
Description: Increase access to cancer screening in the primary care setting. Develop and implement cancer management interventions geared toward improving management of cancers and comorbidities, improving health outcomes and quality of life, preventing disease complications, and reducing unnecessary acute and emergency care utilization.
Impact: 6,291 persons served; increased health literacy; increase the number of patients served through point of care testing;
Committed Resources: staff time; supplies/equipment

Program: DSRIP Hepatitis Bundle
Entity: Baylor University Medical Center
Description: Implement screening program in high-risk populations to detect and treat Hepatitis C infections.
Impact: 1,638 persons served;
Committed Resources: staff time; supplies/equipment

Program: DSRIP Primary Care Connection
Entity: Baylor University Medical Center
Description: This project creates a care navigation program located in the Emergency Department for patients identified (or proclaimed) to not have a primary care physician and/or patient centered medical home to address their post-acute care needs. In these locations, patients can receive real time assistance in finding a provider and ensuring they connect with the appropriate resources they would require once discharged home. Staff coverage provided on the weekends ensures patients meetings/connections with resources 7 days/week. Staff follows-up with patients to make sure they have an appointment and that they attend their appointment. The staff is also responsible to address other barriers such as transportation, so patients attend their follow-up visits. The Care Connect staff receives e-mail notifications any time a patient revisits the hospital, at which time staff proactively visits with the patient to ensure the patient is able to access their PCP/PCMH appointment and/or recommended community resource(s). Care plans developed for patients with high hospital utilization (especially patients with frequent emergency department visits) and complex needs. Care plans include involvement with Social Work Supervisor, Hospital Medical Director and other hospital staff. Patients with care plans receive contacts as often as needed to ensure continuity of the care plan.
Impact: 4,762 patients served; increase # patients to a PCP/PCMH; reduced inappropriate ED use; care plan for high risk patients ensuring that patients receive the follow up care needed and are identified by staff if re-admitted to the hospital
Committed Resources: weekend staff coverage; Social Work Supervisor; Care Coordinator

Program: DSRIP Primary Care Expansion
Entity: Baylor University Medical Center
Description: Expanded capacity by opening patient panels to non-Baylor lower and middle-income under-served patients and fully utilize the space and providers' capacity. Essentially, through expanding the capacity of the current clinic, adding additional support staff and services, a patient can receive comprehensive and complete services in one primary care location. The project provides that ancillary services such as labs, imaging (i.e.: CT scans, MRI, mammograms, ultrasound, echocardiograms, and interventional radiology) and diagnostics. (i.e.: colonoscopy, stress tests, esophageal diagnostic, retinal screens provided upon physician request).
Impact: 20,392 patients served; close the loop of care and increase patient compliance by co-locating/coordinating many of the essential services that the underserved
Committed Resources: additional support staff

Program: DSRIP Specialty Care
Entity: Baylor University Medical Center
Description: Patients (including Medicaid and Uninsured) who are seen at a Baylor Clinic and have an established primary care medical home (PCMH), can receive specialty care services such as outpatient procedures, specialty office visits, wound care, and facility based procedures such as cardiac catheterizations, certain surgeries (i.e.: gall bladder/hernia), excision of masses (breast, lymphoma), and cataract removal.
Impact: 2,177 persons served; increased access to specialty care for low/middle income population
Committed Resources: specialty care provider networking; specialty care referral coordinator; electronic health record; cost of providing at least 12 physician specialists providers in the community

Program: DSRIP Vulnerable Patient Network Home Visits
Entity: Baylor University Medical Center
Description: The Vulnerable Patient Network (VPN) program provides home visits to the highest risk (clinically, economically and socially) and vulnerable Medicaid and uninsured patients. The top 5% of high-risk patients are stratified and identified in the Medicaid and Uninsured population.
Impact: 98 persons served; overcome access issues for high risk and under-served populations; address acute care issues in the home rather than the ED; increase compliance and adherence to care regimens; decrease barriers to care of receiving medications and over all care; increased medication reconciliation frequency
Committed Resources: advanced nurse practitioner (APRN) and LVN; Social Workers; Care Coordinators; Medical Director

Program: Enrollment Services
Entity: Baylor University Medical Center
Description: The hospital provides assistance to enroll in public programs, such as SCHIP and Medicaid. These health care support services provided by the hospital to increase access and quality of care in health services to individuals, especially persons living in poverty and those in vulnerable situations. The hospital provides staff to assist in the qualification of the medically under-served for programs that will enable their access to care, such as Medicaid, Medicare, SCHIP and other government programs or charity care programs for use in any hospital within or outside the hospital.
Impact: # persons served – unknown; increased access to healthcare services
Committed Resources: ECI contract; \$3,509,050 net community benefit

Program: Faith Community Health
Entity: Baylor University Medical Center
Description: Faith Community Health (FCH) is a branch of Faith In Action Initiatives in the Office of Mission and Ministries of Baylor Scott & White Health (BSWH). FCH improves health by combining the caring strengths of faith communities and the clinical expertise of trained Faith Community volunteers. FCH helps high-risk patients through the provision of resources and support, encourages congregational wellness through programs and screenings, and community engagement through resource navigation.
Impact: 171 persons served; reduction in readmission rates of patients.
Committed Resources: community health worker training staff; \$300 net community benefit

Program: FEES Program 2
Entity: Baylor University Medical Center
Description: Fiber-optic Endoscopic Evaluation of Swallowing (FEES) for at risk babies. FEES is a non-billable procedure in which a fiber optic scope passes through an infant's nose into the bottom of the throat to allow visualization of the swallow function. The NICU therapy team conducted a research study to determine if FEES could be a reliable and valid option to assess newborn swallowing issues compared to the current standard, an X-ray called Video-fluoroscopy Swallow Study (VFSS). VESS must be conducted in a radiology unit outside NICU, requires cessation of breast-feeding, and includes time restrictions in radiology which will not allow the diagnosis of feeding issues in one entire feeding. FEES, done at the bedside, allows

infants to feed in their natural environment and eliminates radiation and transportation. It can also be performed during bottle-feeding AND breastfeeding, allowing a mother a choice on how to feed her baby.
Impact: # served – unknown; reduced 3 month wait time; increase access for under-served/underinsured patients;
Committed Resources: research staff; clinical staff; equipment/supplies; clinical training site; trained neonatology staff;

Program: Financial Assistance

Entity Name: Baylor Scott & White Medical Center – Sunnyvale
Baylor Scott & White Medical Center – Uptown
North Central Surgical Center

Description:

As an affiliated for-profit joint venture hospital, the hospital expanded its provision of financial assistance to eligible patients by providing free or discounted care as outlined in the BSWH financial assistance policy. The hospital has agreed to provide the same level of financial assistance as other BSWH nonprofit hospitals and to be consistent with certain state requirements applicable to nonprofit hospitals. Certain hospitals not meeting minimum thresholds are required to make a contribution/grant to other affiliated nonprofit hospital to help the hospital treat indigent patients.

Impact: 1068 persons served

Committed Resources: \$ 1,066,402 net community benefit

Program: For Women For Life

Entity: Baylor University Medical Center

Description:

Regular health exams and tests can help find problems before they start. They also can help find problems early, when the chances for treatment and cure are better. Through For Women For Life, the Hospital provides health services, screenings, and treatments, assisting women in taking steps that help their chances for living a longer, healthier life. This annual event for women focusing on proactive health care including preventive health screenings, seminars and healthy lifestyle information.

Impact: 366 persons served; increase access to healthcare for female populations

Committed Resources: staff time; equipment/supplies; clinical experts; catering/security; \$50,510 net community benefit

Program: Geriatrics Chaplaincy Program

Entity: Baylor University Medical Center

Description:

This program designed to meet the needs of senior citizens in the community through home visits, support groups and community based senior clinics.

Impact: 3,445 persons served; creates holistic spiritual care in the community for better health outcomes and connecting isolated seniors to faith resources; Reducing emergency room visits and re-admissions to acute care facilities through managing patient care from physicians, nurses, and chaplains via home visitation; Lower the volume of emergency room visits and extraneous physician office visits due to loneliness

Committed Resources: trained staff; transportation costs; (\$8,934) net community benefit

Program: It's A Guy Thing

Entity: Baylor University Medical Center
Description: Regular health exams and tests can help find problems before they start. Through For It's A Guy Thing, the Hospital provides health services, screenings, and treatments, assisting men in taking steps that help their chances for living a longer, healthier life. This annual event for men focusing on proactive health care including preventive health screenings, seminars and healthy lifestyle information.
Impact: 125 persons served; increased access to preventive health services for men.
Committed Resources: staff time; clinical experts; venue; supplies/equipment; \$13,884 net community benefit.

Program: Health Screenings - Cardiovascular Disease
Entity: Baylor Scott & White Heart and Vascular Hospital – Dallas
Description: The hospital provides heart health education and screenings to economically challenged populations within the service area.
Impact: 1,752 persons served; increased access to care
Committed Resources: provide a minimum of 2 neighborhood health education events annually; screening and educational supplies; \$31,521 net community benefit

Program: Medical Education - Allied Health Services
Entity Name: Baylor Scott & White Institute for Rehabilitation - Dallas
Description: The Hospitals seek to increase access to care through the provision of undergraduate/vocational training to students enrolled in an outside organization. The hospital provides a clinical setting for undergraduate training and internships for other health professions, technicians, and physical and occupational therapists. Students trained at BIR are not obligated to join the staff although many remain in the North Texas area to provide top health care provider services to many health care institutions.
Impact: 467 therapists educated; relieve the labor shortage in health care; improve access to care by increasing qualified health care professionals in the workforce
Committed Resources: education/supervisory staff; average annual estimated cost of supervision; \$2,160,165 net community benefit

Program: Medical Education - Dieticians
Entity: Baylor University Medical Center
Description: Baylor University Medical Center provides professional education services for students preparing for health professions.
Impact: # persons served unknown; alleviate the shortage of medical professionals
Committed Resources: Dietician educators; \$395,095 net community benefit

Program: Medical Education - Nursing
Entity: Baylor University Medical Center Baylor Scott & White Institute for Rehabilitation – Dallas Baylor Scott & White Heart and Vascular Hospital – Dallas

Description:
The hospitals are committed to assisting with the preparation of future nurses at entry and advanced levels of the profession to establish a workforce of qualified nurses. Through the System's relationships with many North Texas schools of nursing, the hospital maintains strong affiliations with schools of nursing. Like physicians, nursing graduates trained at the hospital are not obligated to join the staff although many remain in the North Texas area to provide top quality nursing services to many health care institutions.
Impact: 1,938 nurses trained; increased quality and size of nursing work force in the North Texas area
Committed Resources: Nurse educators; \$6,484,699 net community benefit

Program: Medical Education - Residents and Fellows
Entity: Baylor University Medical Center
Description:
Medical education is a crucial part of the hospital's mission. Being one of the nations' largest private teaching hospitals the System annually trains residents and fellows in 8 specialties and 13 sub-specialties. These teaching programs add many dimensions to the System's ability to serve patients. Residents in the hospitals' program graduate with demonstrated competence in population health management, continuous quality improvement, and the importance of patient satisfaction. Residents work with physician's assistants and are active managers of the patient-centered medical home, often assuming leadership roles in clinic and hospital operations. The Texas A&M Health Science Center (TAMHSC) College of Medicine and the hospital joined forces to establish a Clinical Training Program in Dallas for students. Students complete clinical rotations in surgery, internal medicine, family medicine, psychiatry, pediatrics, and obstetrics/gynecology to address the State's shortage of qualified health care professionals at the hospital and other clinical affiliates over their last two years of residency. While residents and fellows of the hospital are not required to work for an affiliate of BSWH, most remain in North Texas upon completion of their program, providing a continuous supply of well-trained medical professionals for the region
Impact: 281 physicians educated; increased quality and size of physician work force in the North Texas area
Committed Resources: Physician educators; \$70,815,181 net community benefit

Program: News Media Generated Community Health Education
Entity: Baylor Scott & White Heart and Vascular Hospital – Dallas
Description:
The Public Relations Team uses news media and social media efforts to equip the community with the Latest health and wellness information as well as information on when and how to connect with health care professionals, hospitals, and other health care institutions.
Impact: 496,400 audience reach; provide information through news releases and other modes to the media to educate the public about health issues
Committed Resources: staff time; clinical experts; \$43,255 net community benefit

Program: Stop the Bleed
Entity: Baylor University Medical Center
Description:
"Stop the Bleed" is a public education campaign introduced by the White House in October 6, 2015 to empower bystanders with basic knowledge and tools to be first responders in the event of an active shooter or disaster situation.
Impact: 1,475 persons served; creates a bridge of care from event to arrival of professional health care

responders
Committed Resources: staff time; staff training; supplies/equipment; (\$4,559) net community benefit

Program: Subsidized Health Service lines
Entity: Baylor University Medical Center
Description: The hospital provides in-patient and out-patient medical services to treat individuals with diseases, illnesses and injuries of varying complexities. Provision of services occurs despite a financial loss to the hospital.
Impact: increased access to care for underserved/underinsured populations; provide needed health care to individuals without a medical home.
Committed Resources: \$7,736,602 net community benefit

Program: Translation Services
Entity: Baylor University Medical Center
Description: The Hospital provides translation/interpreter services that go beyond what is required by state or federal rules or law or for accreditation. For example, translation services for a group that comprises less than 15% of the population.
Impact: # served unknown; Improve systems for personal and public health.
Committed Resources: Contract services; \$237,377 net community benefit

Program: Transportation Program
Entity: Baylor Scott & White Institute for Rehabilitation - Dallas
Description: Provide transportation to patients and families meeting the organizations' financial assistance guidelines to enhance patient access to care.
Impact: 348 persons served; improved healthcare infrastructure
Committed Resources: Vehicle; Driver; \$18,265 net community benefit

Program: Workforce Development
Entity: Baylor University Medical Center Baylor Scott & White Heart and Vascular Hospital – Dallas
Description: Recruitment of physicians and other health professionals for areas identified as medically underserved areas (MUAs) or other community needs assessment. The age and characteristics of a state's population has a direct impact on the health care system. The hospitals seek to allay the physician shortage, thereby better managing the growing health needs of the community.
Impact: # recruited unknown; increased primary care providers in the community
Committed Resources: annual estimated cost of service provision; \$1,345,244 net community benefit

Program: Community Health Education
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Entity: Baylor Scott & White Heart and Vascular Hospital – Dallas
Description: Community health education a provided by the Hospital and in the community to improve community health and extend beyond patient care activities. These services do not generate patient care bills and include such activities as community health education, community-based clinical health services and screenings for under-insured and uninsured persons, support groups, and self-help programs
Impact: 8,897 persons served; increased access to quality heart health information
Committed Resources: staff time; supplies/equipment; clinical expert; \$81,021 net community benefit

Identified Need Addressed: Mental/Behavioral Health

Program: Depression Screening
Entity: Baylor Scott & White Heart and Vascular Hospital
Description: Depression Screening – The hospital will provide resources, regardless of their ability to pay, to all cardiac patients who often battle depression resultant from their disease process. Chaplain and social worker consults will be arranged pending screening results.
Impact: 1,183 persons served; 158 orders submitted; improved surgical recovery; fewer surgical complications for undiagnosed patients
Committed Resources: trained staff

Program: Donations – Financial
Entity: Baylor University Medical Center ; Baylor Scott & White Heart and Vascular Hospital
Description: The hospitals provide funds in the community including other not-for-profit organizations, contributions to charity events. Net benefit subtracts the fair market value of participation by employees or the organization, contributions to individuals for emergency assistance and scholarships to community members not specific to health care professions.
Impact: Community Partners and their reported outcomes • Operation Care International Dallas • The Stewpot • WINGS (Women in Need of Generous Support) • YMCA of Metropolitan Dallas • Nancy Lieberman
Committed Resources: Staff; budget; Community Partners; Net Benefit - \$1,775,161

Program: Arts In Medicine at BUMC
Entity: Baylor University Medical Center
Description: The Arts in Medicine program explores the relationship between engagement with the creative/fine arts and health outcomes, specifically the health effects of music engagement, visual arts therapy, movement-based creative expression, and expressive writing. Although there is evidence that art-based

interventions are effective in reducing adverse physiological and psychological outcomes, the extent to which these interventions enhance health status is largely unknown. The hope is to establish a foundation for continued investigation into this subject and to generate further interest in researching the complexities of engagement with the arts and health. The program includes both in-patient and out-patient services, is non-billable and provided upon clinical referral and patient request.

Impact: 2,081 persons served; reduced emotional distress and builds self-awareness, empathy, and community.

Committed Resources: trained staff; volunteer recruitment; staff hours; supplies/equipment; \$170,700 net community benefit

Program: The Arts in Medicine - Art Therapy

Entity: Baylor University Medical Center

Description:

Creative expression for self-discovery, connection, and empowerment transforms lives. Transformation integrates the innate social-emotional benefits of the arts with mental health practices. The arts are universally appealing, inclusive, and uniquely able to enhance positive emotions. Shared creative experiences offer organic opportunities for expression of feelings, reflection, and meaningful dialogue.

Impact: 84 persons served; reduced emotional distress and builds self-awareness, empathy, and community.

Committed Resources: expert staff; supplies/equipment; \$375 net community benefit

Program: Arts In Medicine at BUMC - Artist-In-Residence

Entity: Baylor University Medical Center

Description:

The Artist-in-Residence (AIR) Program offers patients, at their bedsides and in small group settings, the opportunity to be absorbed in their own creative process, as an antidote to the pain, anxiety and boredom that is often associated with a hospitalization, a diagnosis of cancer, and/or other serious illnesses.

Impact: 54,992 persons served; positive impact on the healing process, stress reduction and self-expression.

Committed Resources: expert staff; supplies/equipment; volunteer recruitment; studio space; \$44,433 net community benefit

Program: Arts In Medicine at BUMC - Journaling

Entity: Baylor University Medical Center

Description:

Journaling group is open to all cancer patients, survivors or community members and explores the ways words and the expressive arts come together. Participants write and use art materials to enhance the healing process. This is a free and non-billable program

Impact: 116 persons served;

Committed Resources: Medical director; Nurse educator; Social worker; psychologist; trained volunteers; \$118 net community benefit

Program: Arts In Medicine at BUMC: Certified Music Practitioners

Entity: Baylor University Medical Center

Description:
Baylor University Medical Center – Dallas is to integrate the visual arts, musical arts, therapeutic arts, performing arts and clinical research to promote healing and to enhance the lives of our patients, families, visitors and employees. A major component of this program is the incorporation of music practitioners into our clinical care. Certified Music Practitioners (CMP) are specially trained musicians who provide live acoustic music at a patient’s bedside. CMP’s in the art and science of providing therapeutic music for body, mind and spirit. Their work focuses entirely on the patient with the aim of bringing in the moment comfort to the patient’s whole being — physical, emotional and spiritual. Similar to other clinicians, trained musicians who become CMP’s undergo extensive training to receive certification so they can serve in a clinical setting. Music intervention can support a healing environment for patients and their loved ones in multiple levels of care settings and situations.
Impact: 6,326 persons served; decreased pain; lowered blood pressure, reduced anxiety and stabilize the heart rate.
Committed Resources: Medical director; Nurse educator; Social worker; psychologist; trained music therapists;

Program: Arts In Medicine at BUMC: Performance Series
Entity: Baylor University Medical Center
Description:
Professional musicians come on-campus and perform at one of six venues from 11:00 to 1:00 Monday through Friday. Most of the musicians volunteer but others are through entities such as The Texas Winds receive a stipend for their services.
Impact: 145,246 persons served;
Committed Resources: Texas Winds; Professional musician volunteers

Program: Child Life Specialists Services
Entity: Baylor University Medical Center
Description:
Palliative Care Child Life Program helps children “navigate” the illness of someone they love. Serious illnesses not only drastically affect patients but also affects the children in their lives. As the largest program of its kind in the nation, our Palliative Care Child Life Program is a pioneer in helping kids navigate a loved one’s illness. When patients experience a serious or life-limiting illness or injury, the effects reach far beyond just their physical health. For those who have children, grandchildren or another close child in their lives, it can be difficult for those children to understand and navigate the situation.
Impact: 2530 persons served; improved grief management; reduced length of stay;
Committed Resources: palliative care department; \$360,402 net community benefit

Program: Cvetko Behavioral Health Program - Caregiver Coffee Break
Entity: Baylor University Medical Center
Description:
A caregiver faces unfamiliar and intimidating challenges. This session helps to relieve some of the stress and worry that comes with caring for loved ones in their cancer journey.
Impact: 19 served; improved grief management
Committed Resources: \$23 net community benefit

Program: Cvetko Behavioral Health Programs - Book Club
Entity: Baylor University Medical Center
Description: Book Club is a program designed to provide tools that may reduce tension, anxiety, anger or fatigue and promote a healthy overall well-being for patients coping with the effects of cancer, cancer treatment or survivors of cancer. Each month the book club features a novel of general interest to read and discuss. This affords cancer patients, survivors and their loved ones to experience a 'cancer free zone', helping them manage the physical, emotional and spiritual challenges of cancer.
Impact: 222 persons served; improved quality of life for patients and loved ones.; improved patient outcomes
Committed Resources: Medical director; Nurse educator; Social worker; psychologist; trained cancer survivor volunteers; \$190 net community benefit

Program: Cvetko Behavioral Health Programs - Look Good/Feel Better
Entity: Baylor University Medical Center
Description: Look good Feel Better is dedicated to improving the self-esteem and quality of life for people undergoing treatment for cancer. The aim of the program is to improve self-image and appearance through complimentary group, individual and self-help beauty sessions that create a sense of support, confidence, courage and community
Impact: 68 served; improved quality of life for patients and loved ones.; improved patient outcomes
Committed Resources: Medical director; Nurse educator; Social worker; psychologist; trained cancer survivor volunteers; \$409 net community benefit

Program: Cvetko Behavioral Health Programs - Passing the Hat
Entity: Baylor University Medical Center
Description: This program teaches cancer survivors to knit with a loom while introducing them to other survivors. The hats that are knitted by this group are given to patients receiving treatment for their cancer survivor
Impact: 443 served; improved quality of life for patients and loved ones.; improved patient outcomes
Committed Resources: Medical director; Nurse educator; Social worker; psychologist; trained cancer survivor volunteers; \$686 net community benefit

Program: Cvetko Behavioral Health Programs - Almas Unidas (Souls Together)
Entity: Baylor University Medical Center
Description: Sewing groups of Spanish-Speaking women who wish to give back to the community by sewing hats and aprons to hold drain bulbs in an effort to offer hope.
Impact: 9 persons served; improved quality of life for patients and loved ones.; improved patient outcomes
Committed Resources: Medical director; Nurse educator; Social worker; psychologist; trained cancer survivor volunteers

Program: Cvetko Behavioral Health Programs- Exercise/Relaxation/Meditation
Entity: Baylor University Medical Center
Description: The exercise/relaxation and meditation program that looks at the science and theory behind relaxation practice to bring better understanding on how relaxation aids healing. These educational events promote the health and overall well-being of individuals and their loved ones who have been touched by cancer. This program is open to the community and serves those who have been patients at the hospital and those who have not.
Impact: 817 persons served; improved quality of life for patients and loved ones.; improved patient outcomes
Committed Resources: Medical director; Nurse educator; Social worker; psychologist; trained cancer survivor volunteers; \$478 net community benefit

Program: Cvetko Behavioral Health Programs-Pilates
Entity: Baylor University Medical Center
Description: Relaxing low-impact series of exercises that develop strength, flexibility, control, and modified to fit limitations and abilities. Each attendee must have a physician release to participate.
Impact: 368 persons served;
Committed Resources: Medical director; Nurse educator; Social worker; psychologist; trained exercise physiologists; \$663 net community benefit

Program: Cvetko Behavioral Health Programs-Yoga
Entity: Baylor University Medical Center
Description: Relaxing low-impact series of exercises that develop strength, flexibility, control, and modified to fit limitations and abilities. Each attendee must have a physician release to participate.
Impact: 303 persons served; allows patients to learn creative techniques for expressing anger in a safe environment
Committed Resources: Medical director; Nurse educator; Social worker; psychologist; trained exercise physiologists; \$430 net community benefit

Program: Cvetko Cancer Support Groups/ Amyloid
Entity: Baylor University Medical Center
Description: Baylor University Medical Center at Dallas provides support groups for patients and families who are impacted by cancer
Impact: 68 persons served; improved quality of life for patients and loved ones.; improved patient outcomes
Committed Resources: Medical director; Nurse educator; Social worker; psychologist; \$264 net community benefit

Program: Cvetko Cancer Support Groups/ Breast
Entity: Baylor University Medical Center
Description: The Hospital provides support groups for patients and families impacted by breast cancer.
Impact: 51 persons served; improved quality of life for patients and loved ones.; improved patient outcomes
Committed Resources: Medical director; Nurse educator; Social worker; psychologist; \$296 net community benefit

Program: Cvetko Cancer Support Groups/ Carcinoid
Entity: Baylor University Medical Center
Description: The Hospital provides support groups for patients and families impacted by carcinoid cancer. This program empowers patients and equipping them with a comprehensive understanding of the disease so they can make informed decisions when deciding their care. In this spirit, this program brings together an extensive community of patients, loved ones, and medical professionals to aid in managing the physical, emotional and spiritual ramifications of this diagnosis and resulting treatment.
Impact: 139 persons served; improved quality of life for patients and loved ones.; improved patient outcomes
Committed Resources: Medical director; Nurse educator; Social worker; psychologist; \$1,424 net community benefit

Program: Cvetko Cancer Support Groups/ Lung
Entity: Baylor University Medical Center
Description: Cancer can attack various parts of the lungs and chest. The Hospital provides support for patients and their families/community members receiving treatment or who have survived all forms of lung cancer including carcinoid; lung cancer - non-small cell; lung cancer - small cell; and mesothelioma. These support groups help cancer patients, cancer survivors and loved ones understand and manage the physical, emotional and spiritual challenges of cancer.
Impact: 47 persons served; improved quality of life for patients and loved ones.; improved patient outcomes
Committed Resources: Medical director; Nurse educator; Social worker; psychologist; \$707 net community benefit

Program: Cvetko Cancer Support Groups/ Multiple Myeloma
Entity: Baylor University Medical Center
Description: The Hospital provides support groups for patients and families impacted by multiple myeloma. Multiple myeloma (also known as myeloma or plasma cell myeloma) is a progressive hematologic (blood) disease. It is a cancer of the plasma cell, an important part of the immune system producing immunoglobulins (antibodies) to help fight infection and disease.
Impact: 251 persons served; improved quality of life for patients and loved ones.; improved patient outcomes

Committed Resources: Medical director; Nurse educator; Social worker; psychologist; \$824 net community benefit

Program: Cvetko Cancer Support Groups/ Oral, Neck and Head Cancer

Entity: Baylor University Medical Center

Description:

Cancer education and support are an important part of the cancer treatment process. The Hospital offers several programs to help cancer patients, cancer survivors and loved ones understand and manage the physical, emotional and spiritual challenges of cancer. Oral cancer is cancer found in the oral cavity (the mouth area). Oropharyngeal cancer is cancer found in the oropharynx (the throat area at the back of the mouth). Head and neck cancer is the term given to cancers that start in the head and neck region.

Impact: 217 persons served; improved quality of life for patients and loved ones.; improved patient outcomes

Committed Resources: medical director, program manager, nurse educator, chaplains, social workers, psychologist, music practitioner and trained cancer survivor volunteers; \$702 net community benefit

Program: Cvetko Cancer Support Groups/ Prostate

Entity: Baylor University Medical Center

Description:

The hospital provides support groups for patients, families and community members impacted by prostate cancer. Each type of cancer has different symptoms and treatments and affects different groups of the population with varying frequency. Coping with the effects of treatment, and helping prostate cancer patients, survivors and loved ones understand and manage the physical, emotional and spiritual challenges of cancer is the focus of this program.

Impact: 24 persons served; improved quality of life for patients and loved ones.; improved patient outcomes

Committed Resources: medical director, program manager, nurse educator, chaplains, social workers, psychologist, music practitioner and trained cancer survivor volunteers; \$279 net community benefit

Program: Cvetko Cancer Support Groups/ Waldenstrom's Macroglobulinemia

Entity: Baylor University Medical Center

Description:

Baylor Scott and White University Medical Center at Dallas provides support groups for patients and families impacted by Waldenstrom's Macroglobulinemia (WM). There is no standard therapy for the treatment of symptomatic WM. (No agents for this disease have been approved by the US Food and Drug Administration (FDA) or European Medicines Agency (EMA). The common support of those stricken with the disease, and trained professionals help patients, survivors and loved ones understand and manage the physical, emotional and spiritual challenges of WM. Patients are encouraged to participate in clinical trials.

Impact: 107 persons served; improved quality of life for patients and loved ones.; improved patient outcomes

Committed Resources: medical director, program manager, nurse educator, chaplains, social workers, psychologist, music practitioner and trained cancer survivor volunteers; \$1,057 net community benefit

Program: DSRIP Mental/Behavioral Health

Entity: Baylor University Medical Center

Description:

Mental/Behavioral Health Clinics - This project co-locates and integrates behavioral health services into the outpatient primary care setting. The model provides a Licensed Clinical Social Worker (LCSW) for basic counseling services. The LCSW addresses behavioral health needs such as anxiety, depression, and substance abuse issues.

Impact: 10,065 persons served; early identification of un-insured/under-served patients whose behavioral health issues are impeding the management of their acute/chronic disease management models.

Committed Resources: clinical social workers, community health workers and other related cost

Program: Palliative Care

Entity: Baylor University Medical Center

Description:

Palliative care provides relief of emotional pain that accompanies end-of-life care. Providing palliative care services addresses cultural, spiritual, ethnic and social needs in a manner respectful of patient's individuality and inherent human dignity and worth. This service provided without regard to ability to pay.

Impact: 6,387 persons served; improved grief management; reduced length of stay

Committed Resources: palliative care department; \$1,422,781 net community benefit

Program: Mountain High Camp

Entity: Baylor Scott & White Institute for Rehabilitation

Description:

The vast majority of persons with brain injuries experience a loss of friends and social support. They have only their family members as the primary source of social interaction. BIR and Faith Mountain Church annually sponsor a four-day camp for individuals with brain injuries. Persons from throughout the state of Texas, New Mexico and Oklahoma have the opportunity to attend. The camp will provide an opportunity to enjoy activities otherwise unavailable to them, a forum for social interaction and time for their caregivers to rejuvenate.

Impact: 150 persons served; relief from depression due to brain injury

Committed Resources: Tuition for campers; staff volunteers for camp; \$11,961 net community benefit

Program: Support Group - Support, Challenge, Inspire

Entity: Baylor Scott & White Institute for Rehabilitation

Description:

The hospital sponsors a community support group for individuals living with spinal cord injury. In spinal cord injury, risk of suicide is highest in the first five years after the injury when people are still navigating their new world. Free monthly presentations will cover a variety of topics relative to spinal cord injured individuals in the community.

Impact: 164 persons served; promote good health management and teach injury prevention techniques to individuals confined to a wheelchair

Committed Resources: staff and volunteer time; supplies/equipment; \$13,136 net community benefit

Identified Need Addressed: Preventable Admits: Adult Uncontrolled Diabetes

Program: Community Health Education

Entity: Baylor University Medical Center Baylor Scott & White Heart and Vascular Hospital – Dallas
Description: The hospital provides community health education which includes lectures, presentations, and other group programs and activities apart from clinical or diagnostic services. This education often includes events such as seminars and medical presentations, with the purpose of educating the public about disease management, prevention and symptoms.
Impact: 12,422 persons served; improve community health, extend beyond patient care activities and are provided at no cost to participants
Committed Resources: staff time; health experts; supplies/equipment; \$81,131 net community benefit

Program: Baylor Scott & White Health and Wellness Center (BSW HWC) Exercise Program
Entity: Baylor University Medical Center
Description: Exercise programs designed to improve, prevent or delay the onset of chronic conditions related to lifestyle behaviors. Wellness and exercise classes target all ages of adults from young adults to seniors. Participants experience a variety of cardiovascular (aerobic) and muscle-strengthening activities in mornings and evenings in an effort to achieve the minimum, recommended weekly physical activity for adults. All classes accommodate appropriate participant skill levels while addressing any physical limitations participants may have. A full time exercise specialist is available for fitness assessment, exercise program development and orientation to the fitness
Impact: 4,015 persons served; improvements in physical and functional fitness and in activities of daily living
Committed Resources: full time exercise specialist; \$48,047 net community benefit

Program: BSW HWC Group Lifestyles Balance Program
Entity: Baylor University Medical Center
Description: The Group Lifestyle Balance Program is a 12-week weight loss program delivered in a group format. Through healthy eating, physical activity and identifying personal and social cues for overeating, participants develop lifestyle skills to meet the program goals. Anyone who is overweight can participate.
Impact: 330 persons served; improvements in physical and functional fitness and in activities of daily living
Committed Resources: full time exercise specialist; \$7,852 net community benefit

Program: BSW HWC Community Farm Stand
Entity: Baylor University Medical Center
Description: The Farm Stand Program: Weekly Farm Stands provide fresh produce for under-served communities. In addition to the flagship farm stand at BSW HWC, three additional farm stands are located within the community to address the food access challenge in southern Dallas. Communities with no chain grocery stores within a one-mile radius participated for the expansion.
Impact: 18,505 persons served; increased availability of affordable, nutritious foods
Committed Resources: Food vendor contract; staff time; supplies/equipment; \$37,575 net community benefit

Program: BSW HWC Cooking Classes
Entity: Baylor University Medical Center
Description: Cooking classes and demonstrations occur monthly in English and Spanish. They feature recipe demonstration by area chefs and nutrition education by a registered dietitian. Activities include group hands-on cooking lessons; field trips to grocery stores and community gardens; and participation in other learning opportunities highlighting good nutrition. Recipes are culturally appropriate and feature healthy, budget friendly ingredients that are easily accessible to community participants. When possible, the ingredients for the recipes selected feature considering the produce that will be available at the weekly Farm Stand.
Impact: 1,323 persons served; provide nutrition education and food access to under-served populations at high risk for developing diabetes; reduced A1C levels
Committed Resources: Professional Chef; Supplies/Equipment; Kitchen facility; \$1,794 net community benefit

Program: BSW HWC Diabetes Education, Management and Support
Entity: Baylor University Medical Center
Description: Series of sessions (in English and Spanish) designed to help individuals with diabetes learn the latest tools and tips to take control of their diabetes based on seven healthy behaviors: Healthy Eating, Being Active, Healthy Coping, Monitoring, Problem Solving, Reducing Risk, and Taking Medications. Monthly education and support sessions on diabetes-related topics are also offered
Impact: 47 persons served; 17.7% reduction in emergency department visits among BSW HWC patients; 37.7% reduction in inpatient utilization among BSW HWC patients;
Committed Resources: Diabetes Educator; supplies/equipment; \$39,321 net community benefit

Program: BSW HWC Health Fairs
Entity: Baylor University Medical Center
Description: Provide the most relevant diabetes education, diagnosis, treatment and management information to those living with diabetes in the section of the Dallas Metroplex most impacted by the disease.
Impact: 6,857 persons served; improve the care and save lives of people with diabetes by creating a new care model focused on health care, education and research
Committed Resources: Medical Director; Social Workers; Diabetes Educator; neighborhood facility; recreation staff; registered dietitians; food pantry; lifestyle coaches; \$27,892 net community benefit.

Program: BSW HWC Healthy Eating and Exercise Lifestyle Program (HELP)
Entity: Baylor University Medical Center
Description: The Healthy Eating and Exercise Lifestyle Program (HELP) recognized by the Centers of Disease Control (CDC) as an effective intervention for individuals with pre-diabetes. Promote weight loss and increased activity for individuals at risk for developing diabetes.
Impact: 132 persons served; Combined weight loss of 1,130 pounds; 32% of participants reversed their pre-diabetes diagnosis

Committed Resources: staff time; diabetes educator

Program: BSW HWC Prevention, Empowerment, Educ., Resources, and Support (PEERS)
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Entity: Baylor University Medical Center

Description:

Prevention, Empowerment, Education, Resources and Support (PEERS) Program is an outreach program utilizing community health workers to increase awareness and educate the community about chronic disease prevention and management.
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Impact: 740 persons served; weight loss; increased activity levels.
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Committed Resources: staff time; diabetes educator; \$3,608 net community benefit
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Program: DSRIP Diabetes Bundle

Entity: Baylor University Medical Center

Description:

Develop and implement chronic disease management interventions geared to improving management of diabetes and comorbidities, improving health outcomes and quality of life, preventing disease complications, and reducing unnecessary acute and emergency care utilization.
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Impact: 7,019 persons served; decreased ED utilization; improved health outcomes;
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Committed Resources: Medical Director; Case Manager; Care Coordination

Program: For Women For Life

Entity: Baylor Scott & White Heart and Vascular Hospital

Description:

Regular health exams and tests can help find problems before they start. They also can help find problems early, when the chances for treatment and cure are better. Through For Women For Life, the Hospital provides health services, screenings, and treatments, assisting women in taking steps that help their chances for living a longer, healthier life. This annual event for women focusing on proactive health care including preventive health screenings, seminars and healthy lifestyle information.
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Impact: 1,006 persons served; problem resolution to reduce risk, diabetes monitoring, healthy eating and resources for those living with diabetes and other chronic diseases

Committed Resources: staff time; supplies/equipment; clinical expert; \$6,978 net community benefit
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Program: Research

Entity: Baylor University Medical Center

Description:

The Hospital provides financial support for Baylor Research Institute (BRI) operating expenses and capital purchases. Research at BRI is focuses on the patient. This means the work involves more than microscopic studies - it brings the research to the patient's bedside. BRI helps to improve the understanding of the basis of a disease, to identify potential treatments or preventive therapies, and to enroll patients in research trials.

Impact: increased access to research

Committed Resources: \$47,488,842 net community benefit
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Needs Not Addressed:

- Lack of Dental Providers
- Teen Pregnancy
- Drug Abuse

The identified needs not addressed in the Community Benefit Implementation Plan were addressed through multiple other community and state agencies whose expertise and infrastructure are better suited for addressing these needs.