



**ACCREDITED**

Specialty Pharmacy  
Expires 07/01/2024



Baylor Scott & White Pharmacy #201 and Baylor Scott & White Specialty Pharmacy are accredited by URAC and ACHC for Specialty Pharmacies. Baylor Scott & White Pharmacy #227 is accredited by ACHC for Specialty Pharmacy.

To see if you can get your drug through our specialty pharmacy, you may reach us by phone, email or visit one of our stores in Round Rock.

Monday - Friday, 8:00 AM - 6:00 PM  
Saturday, 9:00 AM - 5:00 PM

**[BSWHealth.com/SpecialtyCareTeam](https://www.bswhealth.com/SpecialtyCareTeam)**  
**512.509.5500** | **1.844.288.3179** Toll-free  
**512.509.5501** Prescription fax  
**512.509.4107** Fax



**BaylorScott&White**  
**SPECIALTY PHARMACY**

3161 Eagles Nest Street, Suite 340  
Round Rock, TX 78665  
425 University Boulevard, Suite 165  
Round Rock, TX 78665  
937 Canyon Creek Drive  
Temple, TX 76502

# Specialty care team



**BaylorScott&White**  
**SPECIALTY PHARMACY**

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## Specialty care team

Our team is here to offer you care for your specific needs. Our goal is to help you with every step in getting your specialty drugs and to serve as a link between you, your doctor, your insurance and your pharmacy. We offer many services for free, including:

### Insurance benefit investigations

We will look at your insurance to find out the requirements and costs to fill your specialty drug.

### Prior authorizations

We help with your insurance plan's prior authorization process to see if they will pay for the drug. If they turn down the payment, we may help your doctor with the appeals process.

### Copay assistance

We can help find programs that may lower your drug costs. Approval may be based on your drug, your medical condition and your insurance plan.

### Refill reminders

We offer refill reminder calls to help make sure you get your drugs on time. We will call you at least seven days before your next refill is due.

### Flexible delivery options

Drug orders can be sent to you within the state of Texas, including to your home, work or to your doctor's office.

### Clinical pharmacy services

Our team of pharmacists and nurses are here to answer all of your questions. We give information about your drugs and care for many conditions, including but not limited to:

- Asthma
- Atopic dermatitis/  
eczema
- Cancer
- Crohn's disease
- Growth hormone  
deficiencies
- Hepatitis C
- HIV/AIDS
- Migraine headaches
- Multiple sclerosis
- Psoriasis
- Psoriatic arthritis
- Rheumatoid arthritis
- Ulcerative colitis

### Pharmacy mission statement

We provide safe, compassionate, accountable and high-quality pharmaceutical care to support improved patient outcomes and quality of life.

