Better health is just a phone call away.



Answer the call for Better health.

Your Baylor Scott & White Health (BSWH) doctor works alongside a dedicated care management team to help you get—and stay—healthy. You will receive a call from us. Please answer the phone or check your voicemail if we missed you.

Our care managers offer personalized assistance with the following:



Healthcare needs: Your care team of nurses, social workers, health coordinators and pharmacists help you get the care you need when you need it. We can connect you to the appropriate type of care-primary care doctor, specialist, hospital, or pharmacy.



Scheduling appointments: We are here to help schedule your appointments and guide you to the right care when you need it.



One-on-one guidance: A nurse care manager will call you in between visits to your doctor or after a hospital stay to make sure you understand your care instructions and educate you on medications you might be taking.

If we missed you, call or email us at 844.279.7589 or HealthAccess@BSWHealth.org.

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