



Baylor Scott & White Health

Annual Report of Community Benefits

Baylor Scott & White Medical Center – Round Rock

Including Baylor Scott & White Medical Center – Lakeway under the same license

300 University Boulevard

Round Rock, Texas 78665

Taxpayer ID # 20-3749695

For the Fiscal Year Ended June 30, 2017



Baylor Scott & White

MEDICAL CENTER

ROUND ROCK



Baylor Scott & White
HEALTH

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Annual Report of Community Benefits

300 University Boulevard, Round Rock, TX 78665

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For the Fiscal Year Ended June 30, 2017

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June 30, 2017

My fellow Texans and community neighbors,

Baylor Scott & White Medical Center – Round Rock is proud to serve the residents of Williamson and Travis counties and to provide a wide array of specialists and services to meet the health care needs of the community.

As part of a large multi-specialty group practice, we are guided by Baylor Scott & White Health System’s mission *to serve all people providing personalized health and wellness through exemplary care, education and research as a Christian ministry of healing*. Today, Baylor Scott & White Health is the largest not-for-profit healthcare system in the state of Texas with 48 hospitals, more than 1,000 patient care sites, 5,500 active physicians and 44,000 employees plus the Scott & White Health Plan, Baylor Scott & White Research Institute and Baylor Scott & White Quality Alliance — a network of clinical providers and facilities focused on improving quality, managing the health of patient populations, and reducing the overall cost of care. Baylor Scott & White Health has the vision and resources to provide its patients continued quality care while creating a model system for a dramatically changing health care environment.

Our Board of Directors, physicians, nurses and staff take our responsibility to the community very seriously. We are committed to providing high-quality healthcare to each person in need, regardless of their ability to pay and our number one aspiration is the pursuit of quality and patient satisfaction. This simple frame of mind and the decision to go beyond the walls of our hospital to serve our community is our commitment to not only treat our patients, but to improve and maintain the overall health of the population.

The Community Benefit goal at Baylor Scott & White is to improve access to healthcare and empower citizens to make healthy life choices. At Baylor Scott & White Medical Center - Round Rock, we provide a multitude of community benefit activities including immunizations, health screenings, support groups, and free health education classes throughout our service area and place particular emphasis on supplying resources for the underserved and uninsured residents in the community.

To promote health of individuals, we must also promote the health of our community. Baylor Scott & White Medical Center - Round Rock conducts regular community health needs assessments and for this reporting year community benefit programs have focused on priority areas of need: chronic disease management, cancer, access to care, and mental health resources. As new assessments are completed in the coming years our areas of focus will shift to include any newly- identified needs. Now and going forward, we at Baylor Scott & White will continue to invest our resources, time and dedication back into the community.

I welcome your feedback on this report. Please address comments to me, in care of Tara Stafford, Director of Community Benefit, Baylor Scott & White Health, 2401 S. 31st Street, Mailstop: MS-09-C600A, Temple, TX 76508.

Sincerely,

Jay Fox
President
Baylor Scott & White Austin/Round Rock Region

Baylor Scott & White Medical Center - Round Rock
Annual Report of Community Benefits
300 University Boulevard, Round Rock, TX 78665
Taxpayer ID # 20-3749695

For the Fiscal Year Ended June 30, 2017

I. Mission Statement

Baylor Scott & White Medical Center - Round Rock, an affiliated hospital of Baylor Scott & White Health System (BSWHS), is committed to fulfilling its mission: “we exist to serve all people providing personalized health and wellness through exemplary care, education and research as a Christian ministry of healing.”

II. Effective Dates of the Plan

The annual report of community benefits provided is for the fiscal year ended June 30, 2017 (“Fiscal Year 2017”).

III. Description of the Community Served

Baylor Scott & White Medical Center - Round Rock serves children and families living in the Williamson County and north Travis County area. The majority of patients seeking care at the hospital reside in Williamson County and the hospital system has more than a dozen clinics serving the same area. Cities and towns located in Williamson County include Round Rock, Taylor, Georgetown, Cedar Park, Florence, Jarrell, Granger, Thrall, Weir, Hutto, Brushy Creek, Jollyville, Leander, Anderson Mill, Serenada and Bartlett.

IV. Prioritized Identified Community Health Needs from the 2016 Assessment

BSWHealth.com/CommunityNeeds

- A. Access to Primary Care
- B. Cancer
- C. Chronic Disease Management and Prevention
- D. Mental Health Services

V. Programs Addressing Community Health Needs

Programs Addressing Access to Care

Title: HealthSpeak for Children

Description: HealthSpeak for Children, a child-focused public educational series, allows providers to build relationships with parents and local community while educating on a topic that is in the provider's area of expertise. This valuable & helpful information assists in equipping parents through the child rearing years.

Title: Teddy Bear Clinic

Description: Teddy Bear Clinics are an opportunity for providers to build relationships with the parents and community while helping to remove the fear of, and acquaint the children with, the idea of going to the doctor. Supplies we use: Teddy Bear Clinic Check-Up Form; Stethoscope; Thermometer; Tongue

depressors; Coban; Band-aids.

Title: Drive Thru Flu

Description: Annual Drive Thru Flu Clinic to provide easy access to vaccinations for the entire community.

Title: Faith Community Health

Description: Faith Community Health is a branch of Faith In Action Initiatives in the Office of Mission and Ministries of Baylor Scott & White Health (BSWH). Faith Community Health strives to form relationships and collaborate with faith communities to improve the health of those people in their congregations and communities. Congregations and communities are supported by integrating faith and health through health educators, faith community nurses, home visits, and church volunteer members.

Objectives: This program is designed to help our communities reach optimal health through education, spiritual support, and guidance by integrating faith and health.

Title: FIA: Local Mission Initiatives

Description: Faith in Action supports Baylor clinical staff in local missions to areas in need.

Title: FIA: Second Life Resources

Description: In collaboration with other not-for-profit organizations, FIA's Second Life Resources program has stretched medical resources and expertise to communities across the state of Texas which are underserved or in need due to natural disaster or economic and government-imposed burdens.

Title: FIA: Second Life Resources International

Description: In collaboration with other not-for-profit organizations, FIA's Second Life Resources program has stretched medical resources and expertise to regions around the globe which are underserved or in need due to natural disaster or economic and government-imposed burdens.

Title: For Women For Life

Description: Regular health exams and tests can help find problems before they start. They also can help find problems early, when the chances for treatment and cure are better. Through For Women For Life the Hospital provides health services, screenings, and treatments, assisting women in taking steps that help their chances for living a longer, healthier life. This annual event for women focusing on proactive health care including preventive health screenings, seminars and healthy lifestyle information.

Title: It's a Guy Thing

Description: Regular health exams and tests can help find problems before they start. They also can help find problems early, when the chances for treatment and cure are better. Through It's A Guy Thing, the Hospital provides health services, screenings, and treatments, assisting men in taking steps that help their chances for living a longer, healthier life. This annual event for men focusing on proactive health care including preventive health screenings, seminars and healthy lifestyle information.

Programs Addressing Cancer

Title:	HealthSpeak
Description:	Free health seminars and lectures conducted by Baylor Scott & White providers for community members covering a wide range of conditions and diseases including various types of cancer.
Title:	Civic Organization Health Seminars
Description:	Our providers give a health-related presentation on a topic of their expertise to the members of various civic organizations in the community including the Round Rock Kiwanis and Rotarians.
Title:	Community Health Education (general)
Description:	Baylor Scott & White Health consistently looks for opportunities to educate the community on health issues to support our mission and vision. The programs and services that fall into this category extend beyond patient care activities and include services directed to both individuals and larger populations in the community. They include such things as educational information about preventive health care, lectures, or presentations held by BSWH physicians and staff about health related topics like understanding various conditions and diseases, when to seek treatment, and the treatment options available.
Title:	Community Health Education - Cancer
Description:	BSWH supplies information on breast health to organizations and at events across the community. Information includes proper screening guidelines and how to access services to reduce the incidence of late stage cancer going undetected.
Title:	Health Screenings - Breast
Description:	Baylor Scott & White Health offers mammography screenings throughout the year to assist in the prevention and early identification of breast cancer. Some screenings are provided on a one-time basis or as a special event in the community and are available to those who are under insured, medically under served or for the broader community.
Title:	LAKEWAY - HealthSpeak Education Series
Description:	These free educational seminars are designed to provide information on particular disease and wellness topics. Presenters are providers who staff the Lakeway-area hospital and clinics.
Title:	SUPPORT GROUPS
Description:	Baylor Scott & White Health provides support group services for patients and their families that are specific to a disease or social concern.

Programs Addressing Chronic Disease Management and Prevention

Title: HealthSpeak Education Series

Description: These free educational seminars are designed to provide information on particular disease and wellness topics, conditions, and disease states.

Title: Community Outreach and Education

Description: Baylor Scott & White Health consistently looks for opportunities to educate the community on health issues to support our mission and vision. The programs and services that fall into this category extend beyond patient care activities and include services directed to both individuals and larger populations in the community. They include such things as educational information about preventive health care, lectures, or presentations held by BSWH physicians and staff about health related topics like understanding various conditions and diseases, when to seek treatment, and the treatment options available.

Title: Community Health Education - Diabetes

Description: BSWH provides diabetes education programs and presentations open to the public or for a specific group in need to educate the community about the signs and symptoms of diabetes and how to prevent diabetes from happening.

Title: Community Health Education - Heart

Description: Heart disease is the leading cause of death in our communities as well as at a national level. Screenings and education assist in early detection and treatment

Title: Community Health Fairs/Employee Health Expos

Description: Employee health expos are hosted by respective employers for their employees to provide them with screenings and helpful information. Educational material is distributed and offered. In addition, the following screenings are conducted (dependent upon provider availability and expo size): Blood Pressure; Posture and Grip Strength screenings as well as Auricular and Massage Therapy.

Title: DONATION: Health Improvement

Description: BSWH donates funds often to local charitable, not for profit organizations whose efforts to improve community health align with the identified health needs in our community. We do so to support their efforts to improve the overall health of the community through education, prevention, health advocacy, or disease management education. Funds that go to improving the health infrastructure of our community are counted after subtracting the fair market value of participation by employees or the organization.

Title: Diabetes Boot Camp

Description: Measurably improve diabetes control by enhancing diabetes knowledge, skills and attitudes! This program contains the same material presented in our six-month cycle classes, but it is compressed into a single month to allow participants to complete it faster during four 2.5-hour classes.

SESSION 1 TOPICS
Diabetes symptoms, treatment goals, glucose monitoring, carbohydrate basics, reading a food label and benefits of exercise

SESSION 2 TOPICS
Hypo/hyperglycemia causes, symptoms and treatments; healthy food choices, portion control and dining out

SESSION 3 TOPICS
Foot care, lowering sodium and choosing healthy types of fats

SESSION 4 TOPICS
Stress reduction, benefits of fiber and omega-3s, healthy weight loss and dietary supplements

The American Diabetes Association recognizes this education service as meeting the National Standards for Diabetes Self-Management Education.

Title: Faith Community Health

Description: Faith Community Health is a branch of Faith In Action Initiatives in the Office of Mission and Ministries of Baylor Scott & White Health (BSWH). Faith Community Health strives to form relationships and collaborate with faith communities to improve the health of those people in their congregations and communities. Congregations and communities are supported by integrating faith and health through health educators, faith community nurses, home visits, and church volunteer members.

Title: For Women For Life

Description: Regular health exams and tests can help find problems before they start. They also can help find problems early, when the chances for treatment and cure are better. Through For Women For Life the Hospital provides health services, screenings, and treatments, assisting women in taking steps that help their chances for living a longer, healthier life. This annual event for women focusing on proactive health care including preventive health screenings, seminars and healthy lifestyle information.

Title: HEALTH FAIRS

Description: BS&W regularly participates in health fairs all over the communities we serve in order to provide access to educational materials that will help impact healthy lifestyle habits.

Title: HEALTH SCREENINGS

Description: Baylor Scott & White Health offers screenings throughout the year to assist in the prevention and early identification of potential disease states. Some screenings are provided on a one-time basis or as a special event in the community and are available to those who are under insured, medically under served or for the broader community.

Title: Health Screenings - Diabetes

Description: Baylor Scott & White Health regularly administers diabetes risk assessment tests, glucose screenings and one on one education and counseling when needed for events both on site and out in the community.

Title: It's a Guy Thing

Description: Regular health exams and tests can help find problems before they start. They also can help find problems early, when the chances for treatment and cure are better. Through It's A Guy Thing, the Hospital provides health services, screenings, and treatments, assisting men in taking steps that help their chances for living a longer, healthier life. This annual event for men focusing on proactive health care including preventive health screenings, seminars and healthy lifestyle information.

Title: LAKEWAY - Community Outreach

Description: Educational outreach done both in unit and out in the community promoting health and wellness and targeting obesity and chronic diseases.

Title: LAKEWAY - Community Talks

Description: Community events and speaking engagements that BSWMC-Lakeway providers or staff participate in.

Title: LAKEWAY - Educational Seminars
Description: Educational lecture series given by BSWH providers on various health conditions to improve the health of community members.

Title: LAKEWAY - HealthSpeak Education Series
Description: These free educational seminars are designed to provide information on particular disease and wellness topics. Presenters are providers who staff the Lakeway-area hospital and clinics.

Title: LAKEWAY - Stroke
Description: Outreach and educational efforts to help community members learn to identify signs, risk factors and symptoms of stroke and what actions to take.

Title: SUPPORT GROUPS
Description: Baylor Scott & White Health provides support group services for patients and their families that are specific to a disease or social concern.

Title: Walk with a Doc
Description: BS&W hosts monthly walk sessions at San Gabriel Park. Community members are invited to join a provider for a 2-mile walk and brief health lecture.

Title: WELLNESS PROGRAMS: Community Based
Description: Baylor Scott & White Healthcare offers free and/or reduced cost services and programs geared towards enhancing the well-being of individuals in the community

Programs Addressing Mental Health

Title: Faith Community Health
Description: Faith Community Health is a branch of Faith In Action Initiatives in the Office of Mission and Ministries of Baylor Scott & White Health (BSWH). Faith Community Health strives to form relationships and collaborate with faith communities to improve the health of those people in their congregations and communities. Congregations and communities are supported by integrating faith and health through health educators, faith community nurses, home visits, and church volunteer members.

VI. Charity Care and Government-Sponsored Indigent Health Care Provided
For Fiscal Year 2017 Baylor Scott & White Medical Center - Round Rock provided \$14,741,721 in unreimbursed costs of charity care and government-sponsored indigent health care.

VII. Government-Sponsored Health Care Provided
For Fiscal Year 2017, Baylor Scott & White Medical Center – Round Rock provided \$6,322,506 unreimbursed costs of government-sponsored health care.

VIII. Other Types of Community Benefits Provided

Baylor Scott & White Medical Center - Round Rock is committed to improving the quality of life for the many citizens living and working in its area and was pleased to allocate a total of \$492,526 to the following community benefit activities.

A. Community Health Improvement Services \$291,610

These are costs associated with programs and services that extend beyond patient care activities and include services directed to both individuals and larger populations in the community. These services include such things as educational information about preventive health care and treatment for specific diseases, informational health lectures to help understand various conditions and diseases as well as available treatment options, opportunities that promote healthy activity and wellness initiatives, health fairs and screenings, and support groups.

B. Health Professions Education \$2,681

Baylor Scott & White provides opportunities for further education and training of health professionals including clinical education and supervision for clinical rotations for medical students, nursing students, and other health care professions. Opportunities include but are not limited to Baylor Scott & White employees.

C. Financial and In Kind Donations \$168,752

Baylor Scott & White provides community benefit grants and support to other non-profit organizations through dedicated community benefit funds as well as donations of staff time, medical supplies or equipment to other non-profit organizations.

D. Other Community Benefit \$29,483

Baylor Scott & White provides other services with the goal of improving the overall health of the community including ongoing assessment of community health needs and evaluation of community health programs and services.

IX. Total Operating Expenses and Calculation of the Ratio of Cost to Charge

As required by Section 311.046 (a) (4), Baylor Scott & White Medical Center - Round Rock reports \$182,014,494 in total operating expenses for the prior audited fiscal year ending June 30, 2016. As required by Section 311.046(1) (5), the ratio of cost to charges was 20.03%. Please see the attached worksheet for the full calculation.

X. Report of Community Benefit Provided During Fiscal Year 2017

In a commitment to fulfill its mission, Baylor Scott & White Medical Center - Round Rock benefit to the community, conservatively estimated, was **\$21,556,753** for Fiscal Year 2017. Baylor Scott & White Medical Center - Round Rock is filing its Annual Statement of Community Benefits Standard (Statement) as a consolidated system with the other affiliated hospitals of BSWHS (excluding those that qualify as Medicaid disproportionate share hospitals).

Through community benefit activities, BSWHS - affiliated hospitals provided: quality patient care and subsidized services otherwise not available in the community; medical education, training for medical technicians, hospital chaplains, nurses, and future physicians; and medical research that will speed the time between scientific finding and its application to improving medical care.

Any comments or suggestions in regard to the community benefit activities are greatly welcomed and may be addressed to Tara Stafford, Director of Community Benefit, Baylor Scott & White Health, 2401 S. 31st Street, Temple, TX 76508.

Total Operating Expenses and Calculation of the Ratio of Cost to Charge

Baylor Scott & White Health
Baylor Scott & White Medical Center - Round Rock
(including Baylor Scott & White Medical Center – Lakeway)

Total Operating Expenses
Section 311.046(a)(4)

For the Fiscal Year Ended June 30, 2016 182,014,494

Calculation of the Ratio of Cost to Charge
Section 311.046(a)(5)

Total Patient Revenues (a) 1,095,041,540
(from 2016 Medicare Cost Report, Worksheet G-3, Line 1)

Total Operating Expenses (b) 214,250,915
(from 2016 Medicare Cost Report, Worksheet A, Line 118, Col. 7)

Initial Ratio of Cost to Charge ((b) divided by (a)) (c) 19.57%

Application of Initial Ratio of Cost to Charge to Bad-Debt Expense

Bad Debt Expense (d) 25,960,937
(from 2017 audited financial statements)

Multiply "Bad Debt Expense" by "Initial Ratio of Cost to Charge" ((d)*(c)) (e) 5,080,555

Add the allowable "Bad-Debt Expense" to "Total Operating Expenses" ((b) + (e)) (f) 219,331,470

Calculation of Ratio of Cost to Charge ((f) divided by (a)) (g) 20.03%