

Finding Your Way

Baylor University Medical Center at Dallas

Campus

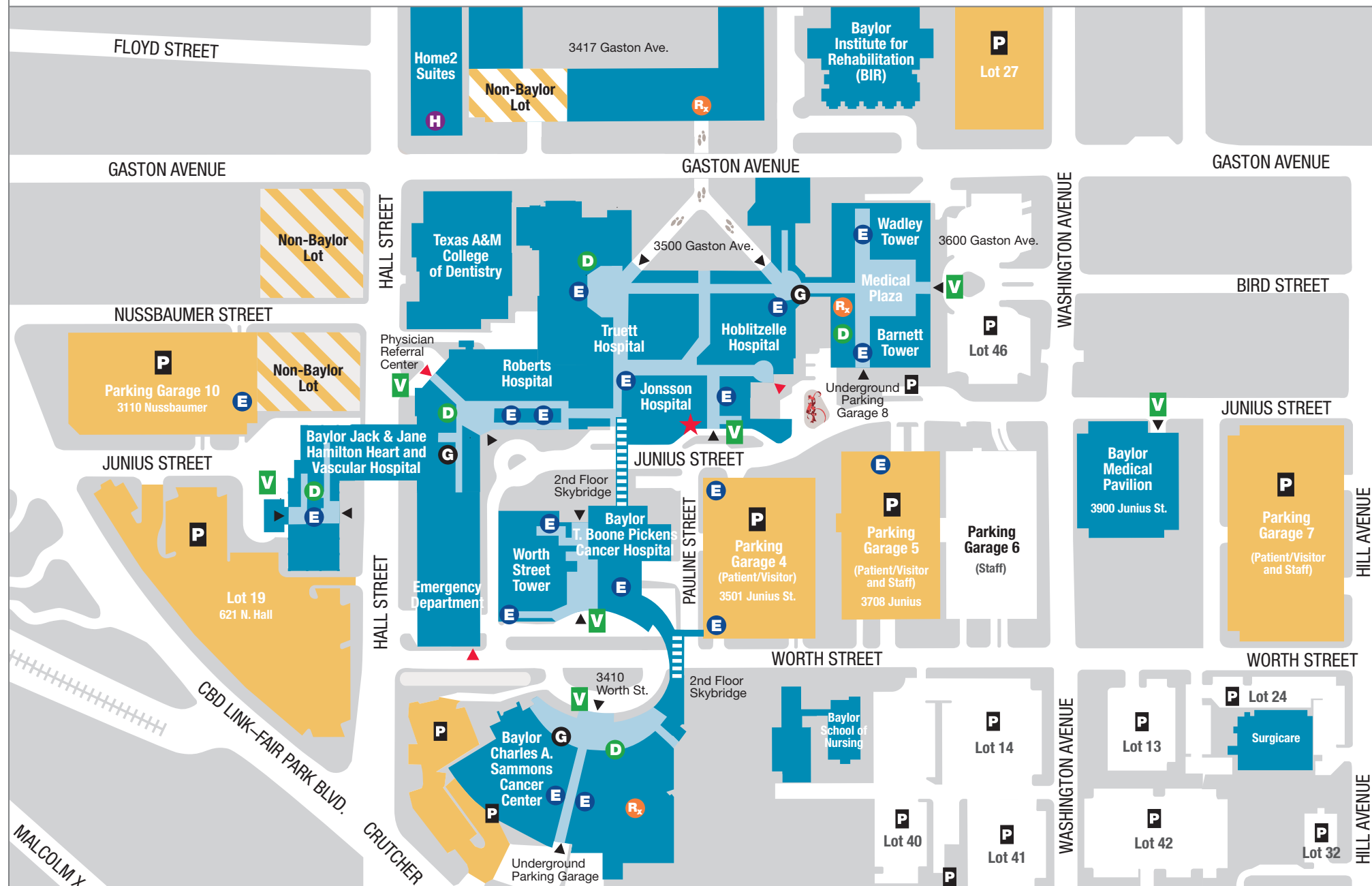
- Parking Garages and Lots
- Buildings
- ✓ Valet Parking
- P Self Parking
- P Non-Baylor Lots
- D Dining
- E Elevator
- ▶ Entrance
- ▶ 24 Hour Entrance
- H Hotel (Home2 Suites)
- G Gift Shop
- Rx Pharmacy
- ★ Admitting/Registration:
3501 Junius St.
Dallas, TX 75246



Baylor Scott & White
BAYLOR UNIVERSITY MEDICAL CENTER
DALLAS

Mailing Address:
3500 Gaston Ave., Dallas, TX 75246

BSWHealth.com/Dallas
214.820.0111



Frequently Visited Areas

| | | | |
|----------------------------------|---------|--|---------|
| Baylor Medical Plaza | Floor # | Baylor T. Boone Pickens Cancer Hospital | Floor # |
| Barnett and Wadley Towers | | Dialysis | 3 |
| Diabetes Center | 8-B | Meditation Room | 3 |
| Foundation | 1 | Outpatient Treatment Center | 1 |
| Freshii | 1 | Registration/Admitting | 1 |
| Guest Relations | 2 | | |
| Human Resources | 1 | Roberts Hospital | |
| Hyperbaric Medicine | 2 | Atrium Market (Dining) | 1 |
| Outpatient Clinic | 6-B | Emergency Department | B |
| Pharmacy | 1 | Gift Shop | 1 |
| Post Office | P1-B | Physician Referral Center | B |
| Radiology | 2 | Radiology | 1 |
| Sleep Center | 8-W | Surgery Waiting Area | 2 |
| Volunteer Services | 9-W | | |
| | | Baylor Hamilton Heart Hospital | |
| | | Café | G |
| | | Cath Lab | 3 |
| | | Chapel | G |
| | | Electrophysiology | 3 |
| | | Non-invasive Lab | 3 |
| | | Radiology | 1 |
| | | Hoblitzelle Hospital | |
| | | Labor & Delivery | 1 |
| | | NICU | 7 |
| | | Simply Mom's Boutique | 1 |
| | | Jonsson Hospital | |
| | | Business Services | B |
| | | Medical Records | B |
| | | Pre-admission Testing | 1 |
| | | Registration/Admitting | 1 |
| | | Social Work | B |
| | | Truett Surgery Waiting Area | 5 |
| | | Truett Hospital | |
| | | Cafeteria/Coffee Bar | B |
| | | Chapel | 1 |
| | | Endoscopy Center (GI/Pulmonary) | 1 |
| | | New Family Center | 7 |
| | | Pastoral Care | 1 |

At Your Service

Visitor Assistance

To help you find your way, visitor information desks are located in lobby areas throughout the medical center.

- Jonsson Hospital:
5:30 a.m. to 4:30 p.m., Monday through Friday
- Pickens, Roberts and Truett Hospitals:
8 a.m. to 4:30 p.m., Monday through Friday
- Sammons Cancer Center:
7:30 a.m. to 4 p.m., Monday through Friday

Patient and Family Services

Most issues can be resolved promptly by speaking with the nurse or health care professional involved in the patient's care. If you feel an issue has not been adequately addressed, call Guest Relations at 214.820.2833 or the Helpline at 214.818.7378.

Parking

Parking at Baylor Dallas is available in parking garages, surface lots and also by valet. (See map.)

Discounted parking vouchers for self-parking garages and lots can be purchased at several locations on campus:

- Baylor Parking Services – 4005 Crutcher Street, Suite 160
- Ernie's Appearance Center – Sammons Cancer Center, Second Floor
- Jonsson Hospital Valet Stand – 3509 Junius Street
- Baylor T. Boone Pickens Hospital Valet Stand – 3535 Worth Street
- Wadley/Barnett Valet Stand – 3600 Gaston Avenue

Safety and Security

Baylor Police provides security escorts on campus 24 hours a day. You may request assistance by calling 214.820.4444.

Between 9 p.m. and 5 a.m., buildings are closed to the general public. The emergency and maternity entrances are always open.

Spiritual Care

Chaplains are available 24 hours a day by calling 214.820.2542 or you may wish to visit a chapel or meditation area:

- Horner Family Chapel (Sammons Cancer Center, First Floor)
- Interfaith Meditation Room (Pickens Cancer Hospital, Third Floor)
- Interfaith Prayer Garden (Outdoors: Junius Street, between Roberts Hospital and Pickens Cancer Hospital)
- Lovie's Healing Garden (Outdoors: Sammons Cancer Center, corner of Worth St. and Hall St.)
- Penland Chapel (Truett Hospital, First Floor)
- Pilgrim Prayer Room (Hamilton Heart Hospital, Ground Floor)

Wireless Devices

The use of wireless devices such as cell phones, notebooks, and laptops can interfere with medical equipment and is restricted in patient care areas. Please restrict your use of these devices to visitor lounges and non-patient care areas.

Smoke-free Campus

Baylor Dallas is a smoke-free campus, providing a healthier and more comfortable environment. Smoking is not allowed on any Baylor property, including parking lots, sidewalks and garages.

Guest and Visitor Information

ATMs

- Baylor Medical Plaza: Near Baylor Plaza Pharmacy
- Hamilton Heart Hospital: Lobby Near Registration
- Jonsson Hospital: Lobby Near Registration
- Roberts Hospital: Lobby Near Atrium Market
- Sammons Cancer Center: Second floor Near Latte Hope
- Truett Hospital: Basement Near Cafeteria

D Dining Options

- Truett Café (Truett Hospital, Basement Level)
6:30 a.m. to 7:30 p.m., Daily
- Espresso Impressions (Truett Hospital, Basement Level)
6 a.m. to 5:30 p.m., Monday through Friday
- Atrium Market (Roberts Hospital, First Floor)
6:30 a.m. to 1:30 a.m., Monday through Friday
7:30 a.m. to 1:30 a.m., Saturday through Sunday
- Freshii (Baylor Medical Plaza, First Floor)
7 a.m. to 8 p.m., Monday through Friday
9 a.m. to 5 p.m., Saturday
- Café Charles (Sammons Cancer Center, Second Floor)
7 a.m. to 2 p.m., Monday through Friday
- Latte Hope (Sammons Cancer Center, Second Floor)
6:30 a.m. to 3 p.m., Monday through Friday
- A Beat Above Café (Hamilton Heart Hospital, Ground Floor)
7 a.m. to 2 p.m., Monday through Friday

G Gift Shops

- Roberts Gift Shop (Roberts Hospital, Lobby)
8 a.m. to 7:30 p.m., Monday through Friday
10 a.m. to 5 p.m., Saturday; 1 to 5 p.m., Sunday
- Simply Mom's Mother and Baby Boutique (Hoblitzelle Hospital, Lobby)
10 a.m. to 5 p.m., Monday through Friday
10 a.m. to 2 p.m., Saturday
- Ernie's Appearance Center (Sammons Cancer Center, Second Floor)
8:30 a.m. to 4:30 p.m., Monday through Friday

H Hotel

Families and visitors may wish to stay overnight at a hotel on campus.

- Home2 Suites by Hilton
3301 Gaston Avenue
214.765.2690

Internet Access

Wireless internet can be accessed free of charge by connecting to the "Visitor Wireless Network."

R_x Pharmacies

- Baylor Medical Plaza (Baylor Medical Plaza, Lobby)
7:30 a.m. to 7 p.m., Monday through Friday
9 a.m. to 3 p.m., Saturday and Sunday, 214.820.3451
- Outpatient Pharmacy (Sammons Cancer Center, Third Floor)
9 a.m. to 3 p.m., Monday through Friday, 214.820.8400
- Retail Pharmacy (3417 Gaston Avenue)
7 a.m. to 10 p.m., Monday through Friday
9 a.m. to 5 p.m., Saturday and Sunday, 214.818.1611

Post Office

- Baylor Medical Plaza (Parking garage level P-1)
8:30 a.m. to 4 p.m., Monday through Friday

Helpful Numbers

| | |
|---|--------------|
| Admitting/Patient Registration | 214.820.2264 |
| Business Services/Billing | 214.820.6600 |
| Chaplains/Pastoral Care | 214.820.2542 |
| Emergency Department | 214.820.2505 |
| Guest Relations/Translator | 214.820.2833 |
| Health Information Management/ Medical Records | 214.820.2135 |
| Hotel (Home2 Suites) | 214.765.2690 |
| Interpreter/Translator | 214.820.2833 |
| Lost and Found | 214.820.2357 |
| Operator/Main Phone Number | 214.820.0111 |
| Parking Services | 214.820.7275 |
| Police/24-hour Safety Escort | 214.820.4444 |
| Registration/Admitting | 214.820.2264 |
| Social Work | 214.820.3515 |