

# Finding Your Way

Baylor University Medical Center at Dallas

- Parking Garages and Lots
- Buildings
- V Valet Parking
- P Self Parking

- ▬ Non-Baylor Lots
- D Dining
- E Elevator
- ▶ Entrance

- G Gift Shop
- P Pharmacy
- ★ Admitting/Registration:  
3501 Junius St.  
Dallas, TX 75246

**BAYLOR**  
University Medical Center  
at Dallas

Part of **BaylorScott&White** HEALTH

**Mailing Address:**  
3500 Gaston Ave.  
Dallas, TX 75246

**BSWHealth.com/Dallas**  
**214.820.0111**



## Frequently Visited Areas

<b>Baylor Medical Plaza</b>	Floor	<b>Baylor T. Boone Pickens</b>	Floor
<b>Barnett and Wadley Towers</b>		<b>Cancer Hospital</b>	
Diabetes Center	8-B	Dialysis	3
Foundation	1	Meditation Room	3
Guest Relations	2	Outpatient Treatment Center	1
Hotel Front Desk	1	Registration/Admitting	1
Human Resources	1		
Hyperbaric Medicine	2	<b>Roberts Hospital</b>	
Pharmacy	1	Atrium Market	1
Radiology	2	Emergency Department	B
Sleep Center	8-W	Gift Shop	1
Outpatient Clinic	6-B	Physician Referral Center	B
Volunteer Services	9-W	Radiology	1
		Surgery Waiting Area	2
<b>Baylor Hamilton Heart Hospital</b>			
Café	G	<b>Baylor Charles A. Sammons</b>	
Cath Lab	3	<b>Cancer Center</b>	
Chapel	G	Breast Center	7
Electrophysiology	3	Café/Coffee Bar	2
Non-invasive Lab	3	Cvetko Center	2
Radiology	1	Ernie's Gift Shop	2
		Lung Care Center	2
<b>Hoblitzelle Hospital</b>		Pharmacy – Outpatient Clinic	2
Labor & Delivery	1	Transplant – Heart/Lung	2
NICU	7	Transplant – Liver/Kidney	8
Simply Mom's Boutique	1		
		<b>Truett Hospital</b>	
<b>Junsson Hospital</b>		Cafeteria/Coffee Bar	B
Business Services	B	Endoscopy Center (GI/Pulmonary)	1
Medical Records	B	New Family Center	7
Pre-Admission Testing	1	Pastoral Care	1
Registration/Admitting	1		
Social Work	B		
Truett Surgery Waiting Area	5		

# At Your Service

## Visitor Assistance

To help assist you find your way, visitor information desks are located in lobby areas throughout the medical center.

- Jonsson Hospital: 5:30 a.m. to 4:30 p.m., Monday through Friday
- Pickens, Roberts and Truett Hospitals: 8 a.m. to 4:30 p.m., Monday through Friday
- Sammons Cancer Center: 7:30 a.m. to 4 p.m., Monday through Friday

## Patient and Family Services

Most issues can be resolved promptly by speaking with the nurse or health care professional involved in the patient's care. If you feel an issue has not been adequately addressed, call Guest Relations at 214.820.2833 or the Helpline at 214.818.7378.

## Parking Services

Parking at Baylor Dallas is available in parking garages, surface lots and also by valet. (See map.)

Discounted parking vouchers for self-parking garages and lots can be purchased (five for \$15; or a 7-day pass for \$20) at several locations on campus:

- Baylor Parking Services – 4005 Crutcher Street, Suite 160
- Ernie's Appearance Center – Sammons Cancer Center, Second Floor
- Jonsson Hospital Valet Stand – 3509 Junius Street
- Baylor T. Boone Pickens Hospital Valet Stand – 3535 Worth Street
- Wadley/Barnett Valet Stand – 3600 Gaston Avenue

## Safety and Security

Baylor Police provides security escorts on campus 24 hours a day. You may request assistance by calling 214.820.4444.

Between 9 p.m. and 5 a.m., buildings are closed to the general public. The emergency and maternity entrances are always open.

## Spiritual Care

Chaplains are available 24 hours a day by calling 214.820.2542 or you may wish to visit a chapel or meditation area:

- Horner Family Chapel (Sammons Cancer Center, First Floor)
- Interfaith Meditation Room (Pickens Cancer Hospital, Third Floor)
- Interfaith Prayer Garden (Outdoors: Junius Street, between Roberts and Pickens Cancer Hospital)
- Lovie's Healing Garden (Outdoors: Sammons Cancer Center, corner of Worth and Hall streets)
- Penland Chapel (Truett Hospital, First Floor)
- Pilgrim Prayer Room (Hamilton Heart Hospital, Ground Floor)

## Wireless Devices

The use of wireless devices such as cell phones, notebooks, and laptops can interfere with medical equipment and is restricted in patient care areas. Please restrict your use of these devices to visitor lounges and non-patient care areas.

## Tobacco Free Campus

Baylor Dallas is a smoke-free campus, providing a healthier and more comfortable environment. Smoking is not allowed on any Baylor property, including parking lots, sidewalks and garages.

# Guest and Visitor Information

## ATMs

- Baylor Medical Plaza: Near Baylor Plaza Pharmacy
- Hamilton Heart Hospital: Lobby near Registration
- Jonsson Hospital: Lobby near Registration
- Roberts Hospital: Lobby near Atrium Market
- Sammons Cancer Center: Second floor near Latte Hope
- Truett Hospital: Basement near Cafeteria

## Dining Options

- Truett Café (Truett Hospital, Basement Level) 6:30 a.m. to 7:30 p.m., Daily
- Espresso Impressions (Truett Hospital, Basement Level) 6 a.m. to 5:30 p.m., Monday through Friday
- Atrium Market (Roberts Hospital, First Floor) 6:30 a.m. to 1:30 a.m., Monday through Friday 7:30 a.m. to 1:30 a.m., Saturday through Sunday
- Café Charles (Sammons Cancer Center, Second Floor) 7 a.m. to 2 p.m., Monday through Friday
- Latte Hope (Sammons Cancer Center, Second Floor) 6:30 a.m. to 3 p.m., Monday through Friday
- A Beat Above Café (Hamilton Heart Hospital, Ground Floor) 7 a.m. to 2 p.m., Monday through Friday

## Gift Shops

- Roberts Gift Shop (Roberts Hospital, Lobby) 8 a.m. to 7:30 p.m., Monday through Friday 10 a.m. to 5 p.m., Saturday; 1 to 5 p.m., Sunday
- Simply Mom's Mother and Baby Boutique (Hoblitzelle Hospital, Lobby) 10 a.m. to 5 p.m., Monday through Friday 10 a.m. to 2 p.m., Saturday
- Ernie's Appearance Center (Sammons Cancer Center, Second Floor) 8:30 a.m. to 4:30 p.m., Monday through Friday

## Hotel

Families and visitors may wish to stay overnight at the hotel on campus.

- Baylor Plaza Hotel (Baylor Medical Plaza, Lobby) 214.820.7000

## Internet Access

Wireless internet can be accessed free of charge by connecting to the "Visitor Wireless Network."

## Pharmacies

- Baylor Medical Plaza (Baylor Medical Plaza, Lobby) 7:30 a.m. to 7 p.m., Monday through Friday 9 a.m. to 3 p.m., Saturday and Sunday, 214.820.3451
- Outpatient Clinic Pharmacy (Sammons Cancer Center, 2nd Floor) 9 a.m. to 3 p.m., Monday through Friday, 214.820.8400

## U.S. Postal Service

- Baylor Medical Plaza (Parking garage level P-1) 8:30 a.m. to 4 p.m., Monday through Friday

# Helpful Numbers

Admitting/Registration . . . . .	214.820.2264
Business Services/Billing . . . . .	214.820.6600
Chaplains/Pastoral Care . . . . .	214.820.2542
Customer Helpline . . . . .	214.820.7378
Emergency Department . . . . .	214.820.2505
Guest Relations/Translator . . . . .	214.820.2833
Health Information Management/ Medical Records . . . . .	214.820.2135
Hotel (Medical Plaza) . . . . .	214.820.7000
Interpreter/Translator . . . . .	214.820.2833
Lost and Found . . . . .	214.820.2357
Operator/Main Phone Number . . . . .	214.820.0111
Parking Services . . . . .	214.820.7275
Police/24-hour Safety Escort . . . . .	214.820.4444
Social Work . . . . .	214.820.3515
Registration/Admitting . . . . .	214.820.2264