

The Pulse

August 2019

Our community, your hospital

We are excited to share more information about new services and improvements at Baylor Scott & White Medical Center – Lakeway in the second edition of The Pulse.

We believe you shouldn't have to travel outside of our community to receive quality healthcare. That's why over the last three years, we have invested millions of dollars to improve our facility and create a healthcare experience centered around quality, safety and service. This is *your* hospital for quality

primary, emergency and specialty care close to home.

We work hard every day to gain your trust as we strive to provide quality care and a first-class experience. We love hearing from our community with any suggestions, questions or concerns you may have.

We look forward to serving you! ▾

Philippe Bochaton
President
Baylor Scott & White - Lakeway

More services and providers

We have recently introduced ScriptCenter[®], a prescription medicine kiosk located in our main lobby that makes picking up prescriptions 24/7 easy and convenient. Call 512.509.3600 for more information or to transfer your prescriptions.

In mid-August, a new medical office building opened across from our campus, housing a number of physicians on the medical staff at Baylor Scott & White Medical Center – Lakeway.

Meanwhile, this fall we will begin a \$3.5 million renovation of our



main medical office building. The renovation will feature several new amenities while refreshing the look of many areas and clinic spaces in the facility.

Welcoming new medical staff members

We are pleased to welcome new physicians who joined the medical staff in summer 2019:

Maya Lele, MD (allergy)
Kelly Martinez, MD (breast surgery)
Ned Snyder, MD (breast surgery)
Rachel McAndrews, MD (derm.)
Erik Anderson, MD (general surgery)
Michael Krol, MD (geriatric care)
Matt Casstevens, MD (hand surgery)

Tapasdip Gajjar, MD (hospitalist)
Rachel Mehendale, MD (neurology)
Justin Mussomeli, MD (neurology)
Alyson Vokes, DO (OB/GYN)
Emily Fisher, MD (primary care)
Richard Auzenne, MD (radiology)
Ashley Hadaway, MD (urology) ▾

Please join us for these events



Heart dinner and seminar

Date: Monday, September 16
Time: 5:00 – 6:30 PM
Location: Baylor Scott & White – Lakeway
RSVP: 512.654.5470

HealthSpeak: Move better with joint wellness

Date: Thursday, September 19
Time: 6:00 – 7:00 PM
Location: Baylor Scott & White – Lakeway
RSVP: 512.654.5470

Labor & Delivery: Meet the Docs event

Date: Thursday, September 19
Time: 6:00 PM
Location: Baylor Scott & White – Lakeway (2nd floor)
RSVP: Come and go



Innovation brought to the bedside

Telehealth: We are expanding our telehealth services to new critical care areas. This technology enables specialists located off-site to remotely evaluate critical patients and provide input on the care plan.

Robotic-assisted surgery: This advanced technology assists surgeons in the operating room in performing a wide range of minimally invasive procedures with greater precision, potentially helping speed recovery and reduce scarring.

Electrophysiology: Our electrophysiology lab is helping a growing number of patients manage heart rhythm issues (e.g., atrial fibrillation) through pacemaker and ICD implementation, among other advanced procedures.

Interventional radiology for cancer: We are the only hospital in the Lakeway/Hill Country area to offer interventional radiology for transcatheter chemoembolization. This minimally invasive technique uses advanced imaging technology and small flexible tubes called catheters to deliver chemotherapy agents directly to the blood vessels feeding tumors. ▼

Just for her

Baylor Scott & White Medical Center – Lakeway is proud to offer an expanding array of advanced women’s health services capabilities, along with new team members.

New providers – We are pleased to welcome Alyson Vokes, DO, a board-certified OB/GYN to our medical staff.

Breast surgery and reconstruction – Board-certified breast surgeon, Kelly Martinez, MD, and reconstructive surgeon, Ned Snyder, MD, who are on our medical staff have decades of experience managing breast disease. They offer both minimally invasive procedures to preserve the breast when possible, and if needed, breast surgery in concert with reconstructive surgery in order to restore the appearance and feel of breasts.

3D mammography – Women in need of an annual screening mammogram should consider our new 3D mammography technology, which can help increase breast cancer detection rates while decreasing potential cancer false alarms. ▼

Emergency care for kids and for the better

Our Emergency Department (ED) is available 24/7 and treats kids and adults of all ages. Should additional specialty care be needed for children, our team can make all the arrangements necessary for families. Staffed 24/7 by experienced, board-certified emergency medicine physicians on the medical staff, our ED consistently ranks near the top on national benchmarks for quality and patient experience¹. Our high ratings are made possible in part by our Patient Advisory Board—comprised of former patients and family members— which provides feedback about our ED experience. The next board meeting is September 26 at 6:00 PM.

Get involved, stay informed

For more about joining our Patient Advisory Board, to share your feedback about the medical center, or to receive a copy of The Pulse newsletter in your email, contact Christin Cross at 512.654.5454 or Christin.Cross@BSWHealth.org. ▼

¹Based on Press Ganey national patient satisfaction scores