



FAQ's

Q: Where does the class meet?

A: We meet on the back porch of the fitness center, located off of the back visitor parking lot through the gate. You can feel free to wait with your child in the picnic area with the table and chairs before class. The instructors will walk your child to their class in either pool at the start of class and return them to you after class is finished.

Q: Do parents get to watch the child's lesson?

A: We reserve the last day of class as our "Parent Observation Day". On this day we encourage you to support your child, take pictures or videos, and see the new skills they have acquired! We have found that children are less distracted and focus more on instruction when in their small groups with the instructors. We understand that this may be difficult on parents, but ask that you look at this as a small break for you.

Q: What should my child bring with them?

A: A towel for after class and goggles if needed, are all that is required!

Q: How are children grouped?

A: Swimmers are grouped by their skill level. Swimmers' skills are evaluated on the 1st and sometimes 2nd day, if you child changes instructors it is most likely because we have placed them in a better suited group.

Q: What is the instructor-to-student-ratio?

A: Typically 3-1 and 4-1 depending on skill level.

Q: How will I know what my child is working on if I can't watch the lessons?

A: We strongly encourage our instructors to build relationships with you as parents! We understand that you are not observing the lessons and therefore don't see the step by step progress your child might be making. Talk to your child's instructor. Ask your child questions. We also send home progress cards with your child's accomplishments throughout the session as well as areas to work on.

Q: Where can I change my child before or after their swim lesson?

A: The family changing room is located right off the deck of the small pool. We ask that you change your child in this area. Please do not change your child on the patio or pool area – we ask that you respect our membership and protect your child's privacy.

If you have any other questions, please feel free to contact
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