



Parent Guidelines

FACILITY INFORMATION AND WHAT TO BRING TO THE LESSONS

- The therapy pool is a comfortable 91 degrees, however, be sure to bring towels for your child/children to wrap up in after class.
- Inflatable objects will not be allowed during class time, no life jackets or floaties.
- Children may bring goggles, however, we request that no face masks (those that cover the nose) be brought.

ON LESSON DAYS

Please note that these policies are applicable to both members of the facility as well as non-members. This assists us with safety as well as orderliness.

- Please bring your child to the Aquatics Department gate, located in the rear of the building off of the back visitor parking lot. Each day, please plan to arrive 5-10 minutes prior to session time so they may be in their group and ready to enter the building promptly. The staff member working the check-in that session will assist you with finding the appropriate group for your child.
- Unless working out as a member of the facility, parents and siblings are asked to wait in the BTLFC atrium or Landry Park during lesson time. We ask parents to leave because they can often be a distraction to the learning process.
- Please be aware that the park is *off limits* to non-members. Children are not to be left to wander the park at any time. Please help us by keeping anyone not attending lessons in the overhang area with the picnic tables. You may enjoy the grassy area right off the patio, but please restrict yourself or your other children to that area of the park only.
- The last day of your child's session is "Observation Day". Parents, siblings and any other interested parties are encouraged to watch the lesson. An instructor will take you back to the pool once the children have been settled into the pool and will then lead you back to the pool area where you may take photos and shoot videos.
- **Missed lesson policy:** We do not offer make-up lessons. Due to the nature of the learning environment we find it disruptive to have children in and out of new groups and with different instructors, as well as its impact on our teacher-to-student ratio.