

BSW Sunnyvale Visitor Guidelines – 8/10/2020

DEFINITIONS

End of Life - For purposes of this policy, end-of-life in-person visitation is understood to meet one or more of the following clinical criteria *and* the responsible physician believes that in person visitation is beneficial (emotionally, socially, or spiritually) to the patient and/or to the effective function of the treatment team:

1. In person visitation for serious illness goals of care or advance care planning conversations in which decisions near the end-of-life may be made such as but not limited to decisions about maintenance or withdrawal of life sustaining treatments or decisions about attempted CPR.
2. Death is expected by one or more responsible physicians or advance practice professionals in the next 72 hours with or without maintenance of life sustaining treatments.

GUIDELINE

- Starting Monday August 10th, 2020, Baylor Scott & White Medical Center – Sunnyvale has implemented the following visitor restrictions based upon the guidance from the Center for Disease Control and Prevention (“CDC”), the Centers for Medicare and Medicaid Services (“CMS”), and Federal, state and local authorities to protect the health and safety risk of patients and staff during the COVID-19 pandemic.
- Upon arrival, visitors are screened by a facility employee using Center for Disease Control and Prevention (“CDC”) guidance for identifying respiratory illnesses, including COVID-19.
- All patients will continue to be screened at the ER Front Entrance.
- Baylor Scott & White Medical Center – Sunnyvale will not restrict Federal, state, or local government personnel in the performance of their official duties.
- The hospital public waiting areas have been measured and marked off to accommodate the 6 ft. rule for appropriate social distancing.

PROCEDURE

Limiting Entry Points

We have temporarily closed various entrances to our facilities. Signage is placed at closed entrances directing all to the open entrances. All patients and visitors will still be asked to enter through the ER front entrance. All staff, physicians, and vendors will continue to enter through the Materials Management or Physician Parking entrance.

Visitor Masking and Infection Control Measures

All visitors will be required to wear a mask and comply with applicable infection prevention and control measures (e.g., hand hygiene, PPE etc.). Appropriate hand sanitation stations will be in place to accommodate the increase in visitor traffic.

If no exception applies and a visitor refuses to wear a mask, the visitor is prohibited from entering into the facility.

Visitor Guidelines

General Patient (Non-PUI or COVID-19 Patient)

A patient is allowed one (1) visitor designated care giver over the age of 16, surrogate-decision maker, or, if a pediatric patient, one (1) parent or legal guardian.

For End-of-Life situations, the facility may allow more than one (1) visitor, a visitor under the age of 16, or a member of the clergy.

BSW Sunnyvale Visitor Guidelines – 8/10/2020

PUI or Confirmed COVID-19 Patient

No visitors are allowed for PUI or patients confirmed with COVID-19, except one (1) designated care giver over the age of 16, surrogate decision-maker, or, if a pediatric patient, one (1) parent or legal guardian in the following circumstances:

- Disabled/impaired patient
- End-of-Life
- As otherwise determined by local facility leadership

For End-of-Life situations, the facility may allow more than one (1) visitor, a visitor under the age of 16, or a member of the clergy.

A log must be kept of all visitors who enter a positive Covid-19 patient room per CDC Guidelines.

Visiting Restrictions for Inpatient Areas (Med Surg, CSU, ICU)

The following visitation restrictions should apply to both general and PUI/COVID-19 patients:

- Only one (1) designated visitor per patient allowed in a 24 hour period.
- The one (1) visitor is not allowed to rotate with other visitors during each day, but a patient can have a different visitor the following day.
- The visitor must remain in the patient's room or a designated waiting area if asked to step out for a procedure.
- The visitor must wear the appropriate mask and/or personal protective equipment (PPE).
- The visitor must complete the appropriate screening.

If the visitor refuses to comply with any of the above restrictions, the visitor will be asked to leave the facility.

Visiting Restrictions for Procedure Areas (Surgery, Endo, Cath Lab)

The following visitation restrictions should apply:

- Only one (1) designated visitor per patient per procedure.
- The one (1) visitor is not allowed to rotate with other visitors.
- The visitor is allowed to remain with the patient upon arrival through the Pre-Op process. The visitor will be asked to leave the facility once the patient is taken to surgery.
- The visitor must wear the appropriate mask and/or personal protective equipment (PPE).
- The visitor must complete the appropriate screening.

If the visitor refuses to comply with any of the above restrictions, the visitor will be asked to leave the facility.

Visiting Restrictions for the Emergency Room

The following visitation restrictions should apply:

- Only one (1) designated visitor per patient per visit.
- The one (1) visitor is not allowed to rotate with other visitors during the visit.
- Due to space restrictions in the waiting area, the visitor will be asked to wait in their vehicle while the patient waits in the waiting room. Once the patient is brought to a care area, the visitor can accompany the patient.
- The visitor must wear the appropriate mask and/or personal protective equipment (PPE).
- The visitor must complete the appropriate screening.

If the visitor refuses to comply with any of the above restrictions, the visitor will be asked to leave the facility.

BSW Sunnyvale Visitor Guidelines – 8/10/2020

Visiting Restrictions for Outpatient Exams (Lab, Imaging, Therapy, Pre-OP)

The following visitation restrictions should apply:

- At this time, no visitors are allowed for patients coming to the hospital for outpatient exams or treatment.

Visiting Restrictions for the Medical Office Building (HR, Medical Records, Finance)

The following visitation restrictions should apply:

- Only one (1) designated visitor per patient per visit.
- The visitor must wear the appropriate mask and/or personal protective equipment (PPE).
- The visitor must complete the appropriate screening.

If the visitor refuses to comply with any of the above restrictions, the visitor will be asked to leave the facility.

Screening all Visitors

Visitors to the hospital will undergo a short screening at the ER front entrance. Visitors to the MOB will undergo a short screening upon entering the hospital MOB suite. This screening is based on CDC guidelines for identifying respiratory illnesses, including COVID-19.

Patients will continue to be screened upon arrival to the facility.

If a visitor answers “yes” or otherwise screens positive, the screener will ask if they need medical assistance. If yes, the visitor should be masked and transported to the ED/appropriate COVID-19 screening area. If the patient refuses or declines, the facility staff will kindly ask that they return home and contact their primary care provider.

Visitors answering “yes” or screening positive will not be permitted to visit patients.