

Welcome to our practice!

Thank you for choosing Texas Urogynecology Associates. We look forward to providing you with professional health care in a friendly and welcoming environment. This letter is designed to provide you with important information that most new patients at our office will find valuable. Please take a moment to read this information. If you have any questions, we will be happy to discuss them with you.


Your first visit

- Please allow approximately 1 - 1.5 hours for the first visit.
- At your first visit, please arrive 15 minutes prior to your scheduled appointment time. There will be some brief administrative work to be completed at your first appointment.
- We will collect a urine specimen from you when you check in.

What to bring

- Completed new patient paper work (5-page questionnaire & registration forms)
- Your insurance card and photo ID
- Your medication lists

Appointments

- If you are unable to keep your appointment or you are going to be late, please call our office as soon as possible. This courtesy allows us to be of service to other patients.
- Due to the complex nature of specialty care that we provide, *we will make every effort to inform you of any delays or any changes to our provider's schedules* ahead of time.
- If you have a  MyBSWHealth account, please make sure to **E-Check-in 2 days** prior to your appointment to have a faster check-in process.

Insurance

For all insurance plans except for traditional Medicare, please make sure to verify that our practice is in your network. Our tax identification number for your reference is **752536818**.

If you plan to have surgery in the future, please contact your insurance to make sure the following facilities are in your network

- **Baylor Regional Medical Center:** Plano, TX (Dr. Roshanravan & Dr. Boreham)
- **Baylor University Medical Center:** Dallas, TX (Dr. Carley & Dr. Boreham)
- **Baylor Scott & White Medical Center:** Irving, TX (Dr. Kinman)