



Baylor Scott & White Health  
Annual Report of Community Benefits  
**Baylor Scott & White Heart & Vascular Hospital – Dallas**  
621 N. Hall Dallas, Texas 75226  
Taxpayer ID # 75-2834135  
For the Fiscal Year Ended June 30, 2020

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June 30, 2020

Dear Fellow Texan:

Baylor Scott & White Heart and Vascular Hospital is honored to serve the Greater Dallas, Fort Worth and surrounding communities. The hospital's mission is to operate an integrated heart and vascular health care delivery system, founded as a Christian ministry of healing that exists to serve people by offering a continuum of quality service committed to quality care and patient safety, medical education, research and community service.

As this community benefit report demonstrates, Baylor Scott & White Heart and Vascular Hospital provides quality care that includes subsidized services, medical education, and research. We also provide health education and screenings to the community.

The Hospital serves the communities of Downtown Dallas, East Dallas and South Dallas; Downtown Fort Worth, East Fort Worth and South Fort Worth. Using data from the Dallas County Needs Assessment, Baylor Scott & White Heart and Vascular Hospital – Dallas and Fort Worth, as an organization of Baylor Scott & White Health, we focus community outreach efforts in our areas of specialty, cardiovascular and peripheral vascular disease prevention, education and screening.

We deliver these benefits utilizing multiple tactics, including:

- Medical education and outreach including an annual cardiovascular symposium for heart and vascular clinicians
- Community education forums
- Health screenings
- Health fairs
- Educational television broadcasts

Baylor Scott & White Heart and Vascular Hospital also partners with Baylor University Medical Center in Dallas and Baylor Scott & White All Saints Medical Center in Fort Worth to provide cardiovascular support and education at community events throughout the service areas mentioned.

Sincerely,

A handwritten signature in dark ink, appearing to read "Nancy Vish".

Nancy Vish, PhD, RN, NEA-BC  
President and Chief Nursing Officer

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I. Effective Dates of the Report

The annual report of community benefits provided is for the fiscal year ended June 30, 2020 (Fiscal Year 2020).

II. Hospital Description

Baylor Scott & White Heart and Vascular Hospital, an affiliate of Baylor Scott & White Health (BSWH), is a leading community and safety-net hospital in its service area. Formerly known as Baylor Jack and Jane Hamilton Heart and Vascular Hospital, the dedicated specialty care hospital opened in 2002 as the first North Texas hospital dedicated solely to the care and treatment of heart and vascular patients. To serve the community, the hospital, licensed for 59 beds, takes cardiovascular preventive screenings to the underserved and uninsured through community events.

As a joint venture of Baylor Scott & White Health, Baylor Scott & White Heart and Vascular Hospital (BSWHVH) uses its revenue after expenses to improve the health of Dallas and Fort Worth and surrounding communities through patient care, education, research, and community service. In the fiscal year ending June 30, 2020, the combined patient registrations were 42,525 in fiscal year 2020.

As part of the hospital's commitment to the community, the hospital provides financial assistance in the form of charity care to patients who are indigent and satisfy certain requirements. Additionally, the hospital is committed to treating patients who are eligible for means tested government programs such as Medicaid and other government sponsored programs including Medicare, provided regardless of the reimbursement shortfall, and thereby relieves the state and federal government of the burden of paying the full cost of care for these patients. Often, patients are unaware of the federal, state and local programs open to them for financial assistance, or they are unable to access them due to the cumbersome enrollment process required to receive these benefits. The hospital offers assistance in enrollment to these government programs or extends financial assistance in the form of charity care through the Hospital's Financial Assistance Policy, which can be located at [BSWHealth.com/Financial Assistance](http://BSWHealth.com/FinancialAssistance).

In addition to the hospital's Financial Assistance Policy, as part of a large faith based integrated health care delivery system the areas of medical education, research, subsidized services and community health education and screenings are initiatives that take place across the System, and comprise a significant portion of the Hospital's community benefit program.

The hospital is also committed to assisting with the preparation of future nurses at entry and advanced levels of the profession to establish a workforce of qualified nurses. Through the System's relationships with six North Texas schools of nursing, the hospital maintains strong affiliations with schools of nursing. In the fiscal year ending June 30, 2020, the hospital invested in training 82 nurses. In addition, the hospital provided training for 67 allied health students entering fields such as radiologic technology, pharmacy, sonography techs and patient care techs. Total unreimbursed cost of these programs was \$997,923.00. Neither physicians nor

nursing graduates trained at the hospital are obligated to join the staff although many remain in the North Texas area to provide top quality nursing services to many health care institutions.

### III. Hospital Mission Statement

*Founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.*

### IV. Description of Community Served

The System is committed to serving a vast array of neighborhoods comprising its service area and recognizes the importance of preserving a local community focus to meet community needs.

For the 2019 assessment, the hospital has defined their community to be the geographical area of Collin, Dallas and Denton counties. The community served was determined based on the counties that make up at least 75 percent of each hospital's inpatient and outpatient admissions.

### V. Identified Community Needs

During the fiscal year ending June 30, 2019, the Hospital conducted a CHNA to assess the health care needs of the community. The CHNA took into account input from persons who represent the broad interest of the community served by the Hospital, including those with special knowledge of or expertise in public health. The CHNA is widely available to the public and is located on the website at the following address,

<https://www.BSWHealth.com/communityneeds>.

- Accidental Poisoning Deaths Where Opioids Were Involved
- No Vehicle Available
- Ratio of Population to One Dentist
- Ratio of Population to One Mental Health Provider
- Ratio of Population to One Non-Physician Primary Care Provider
- Ratio of Population to One Primary Care Physician
- Corona Virus Pandemic (Ancillary to the 2019 CHNA)

By addressing the prioritized needs via an implementation strategy, the Hospital aims to affect and elevate the overall health status of the community.

### VI. Programs Addressing Identified Community Health Needs

Community benefit services include programs or activities providing treatment promote health and healing as response to identified community need and meet at least one of these objectives:

- Improve access to health care services
- Enhance public health
- Advance/increase general knowledge
- Relieve or reduce the burden of government to improve health.

### VII. Charity Care and Government-Sponsored Indigent Health Care Provided

For Fiscal Year 2020, Baylor Scott & White Heart & Vascular Hospital – Dallas provided \$8,173,031.00 in unreimbursed costs of charity care and government-sponsored indigent health care.

VIII. Other Categories of Community Benefits Provided \$ 1,304,024

Baylor Scott & White Heart & Vascular Hospital – Dallas is committed to improving the quality of life for the many citizens living and working in its area. Baylor Scott & White Heart & Vascular Hospital – Dallas was pleased to allocate funds to the following community benefit activities.

A. Community Health and Wellness Improvement Services \$ 93,467.00

These activities improve community health, extend beyond patient care activities and receive hospital subsidy. Such services do not generate patient care bills and may include community health education activities; community based clinical services for under-insured and uninsured persons; support groups; enrollment services; transportation efforts; and self-help programs; community-based chaplaincy programs and spiritual care.

B. Financial Donations and In-kind Donations \$ 137,836.00

These donations include funds and in-kind services donated to community organizations or to the community at large to address an identified need or serve a community benefit purpose. In-kind services could include hours contributed by staff while on hospital work time; the cost of meeting space provided to community groups and the donation of food, equipment, and supplies.

C. Medical Education \$ 997,923.00

This category includes educational program for physician, interns and residents, medical students, nurse and nursing students, and other health professionals when that education is necessary for a degree, certificate or training that is required by state law, accrediting body or health profession society. It may also include a clinical setting for student training and internships for dietary professionals, technicians, physical therapists, social workers, pharmacists and other health professionals.

IX. Report of Community Benefit Provided During Fiscal Year 2020

In a commitment to fulfill its mission, Baylor Scott & White Heart & Vascular Hospital – Dallas benefit to the community, conservatively estimated, was \$9,477,056.00 for Fiscal Year 2020.

Through community benefit activities, BSWH-affiliated hospitals provided: quality patient care and subsidized services otherwise not available in the community; medical education, training for medical technicians, hospital chaplains, nurses, and future physicians; and medical research that will speed the time between scientific finding and its application to improving medical care.

Please address any comments or suggestions concerning the community benefit activities to Niki Shah Mehta, Vice President, Care Redesign and Equitable Health, Baylor Scott and White Health, 8080 N. Central Expressway, Suite 700, Dallas, Texas 75206.