



Baylor Scott & White Health

Baylor Scott & White Medical Center – Lake Pointe

Annual Report of Community Benefits

6800 Scenic Drive

Rowlett, TX 75088

Taxpayer ID # 260194016

For the Fiscal Year Ended June 30, 2016

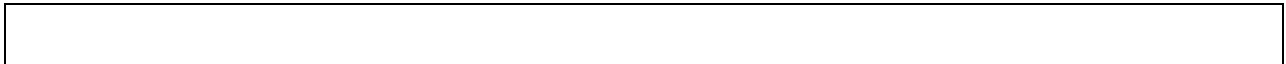


BaylorScott&White

MEDICAL CENTER

LAKE POINTE

Joint ownership with physicians



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Dear Fellow Texan:

Since opening in 1987, Baylor Scott & White Medical Center – Lake Pointe has been dedicated to providing compassionate, quality care in a safe and efficient manner to our diverse population that includes adults residing in Rockwall County and the surrounding areas. It has also been our mission to actively work towards increasing the public's knowledge about their health risks and the services offered at the hospital to help meet these needs.

Baylor Scott & White – Lake Pointe serves thousands of patients annually for cardiovascular care, orthopedics and sports medicine, gastroenterology, neuroscience, oncology, women's services, neonatal intensive care, vascular surgery, wound care, all digital imaging, rehabilitation and more. The hospital is committed to fulfilling its mission:

"Making our patients better today, and healthier tomorrow."

Our community health needs assessment reveals that key areas of focus include multiple chronic conditions, preventive health screenings, and access to care for low income populations. Based on this assessment, Baylor Scott & White – Lake Pointe participates annually in a number of health fairs targeted at the underserved and supports local not-for-profit organizations with similar missions such as heart disease, oncology, stroke, chronic respiratory disease, accidents, and diabetes. These areas continue to be addressed by the hospital through multiple channels including educational seminars and material, support groups, monetary grants, health fairs and screenings that help identify those at risk. Baylor Scott & White – Lake Pointe is proud to be a supporter of many local charities. Additionally, many of our employees are members of community organizations and serve on various local boards. As a preferred community partner, our commitment is to provide advanced health care for the ever-changing needs of our community.

I encourage you to give me feedback for this report. Please address comments to me, in care of Jennifer Coleman, Senior Vice President, Public Affairs, Baylor Scott and White Health, 3500 Gaston Avenue, Suite 150, Dallas, Texas 75246.

Sincerely,



Brett Lee
CEO, Baylor Scott & White Medical Center – Lake Pointe

Baylor Scott & White Medical Center – Lake Pointe

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6800 Scenic Drive
Rowlett, TX 75088
Taxpayer ID# 260194016
For the Fiscal Year Ended June 30, 2016

I. Effective Dates of the Report

The annual report of community benefits provided is for the fiscal year ended June 30, 2016 (Fiscal Year 2016).

II. Hospital Description

Baylor Scott & White Medical Center – Lake Pointe (Hospital), an affiliate of Baylor Scott & White Health (BSWH), is a leading community and safety-net hospital in its service area. Baylor Scott & White – Lake Pointe is a 112-bed acute care hospital located in Rowlett and has served the region’s healthcare needs since 1987. Baylor Scott & White – Lake Pointe serves thousands of patients annually for cardiovascular care, orthopedics and sports medicine, gastroenterology, neuroscience, oncology, women’s services, neonatal intensive care, vascular surgery, wound care, all digital imaging, rehabilitation and more. With a medical staff of over 500 physicians, Baylor Scott & White – Lake Pointe provides most specialty services. The hospital has been designated as a Pathway To Excellence Facility three times by the American Nurse Credentialing Center. The hospital holds CIGNA Center of Excellence Designations for Chronic Obstructive Pulmonary Disease (COPD), General Cardiac Medical (heart attack, heart failure, irregular heartbeat), Stroke and Vaginal Delivery. The hospital is designated as a Primary Stroke Center by the Joint Commission and a Level IV Trauma Center by the Texas Department of State Health Services. The hospital is accredited by the Joint Commission, the nation’s oldest and largest hospital accreditation agency, licensed by the state of Texas and certified for participation in the Medicare and Medicaid programs.

The Hospital uses its revenue after expenses to improve the health of Rowlett and surrounding communities through patient care, education, and community service. As part of the Hospital’s commitment to the community, the Hospital provides financial assistance in the form of charity care to patients who are indigent and satisfy certain requirements. Additionally, the Hospital is committed to treating patients who are eligible for means tested government programs such as Medicaid and other government sponsored programs including Medicare, which is provided regardless of the reimbursement shortfall, and thereby relieves the state and federal government of the burden of paying the full cost of care for these patients. Often, patients are unaware of the federal, state and local programs open to them for financial assistance, or they are unable to access them due to the cumbersome enrollment process required to receive these benefits. The Hospital offers assistance in enrollment to these government programs or extends financial assistance in the form of charity care through the Hospital’s Financial Assistance Policy which can be located on the Hospital’s website at BaylorHealth.com/Financial Assistance.

In addition to the Hospital’s Financial Assistance Policy, as part of a large faith based integrated health care delivery System the areas of medical education, research, subsidized services and community health education and screenings are initiatives that take place across the System, and also comprise a significant portion of the Hospital’s community benefit program.

III. Hospital Mission Statement

Baylor Scott & White Health exists to serve all people by providing personalized health and wellness through exemplary care, education and research as a Christian ministry of healing.

“Personalized health” refers to our commitment to develop innovative therapies and procedures focusing on predictive, preventive and personalized care. For example, we’ll use data from our electronic health record to help us predict the possibility of disease in a person or a population. And with that knowledge, we can put measures in place to either prevent the disease altogether or significantly decrease its impact on the patient or the population. We’ll tailor our care to meet the individual medical, spiritual and emotional needs of our patients.

“Wellness” refers to our ongoing effort to educate the people we serve, helping them get healthy and stay healthy.

“Christian ministry” reflects the heritage of Baylor Health Care’s founders and Drs. Scott and White, who showed their dedication to the spirit of servanthood — to equally serve people of all faiths and those of none.

IV. Description of Community Served

Located in Dallas County, the Hospital serves the Eastern Region of the System. Its TSA includes zip codes from Wylie, Rowlett, Sachse, Mesquite and Murphy. The service area comprises:

An urban/suburban geographic area

Service area population: 639,648

Service area ethnicity: White Non-Hispanic = 45.3 percent; Black Non-Hispanic = 16.3 percent; Hispanic = 29.5 percent; Asian and Pacific Islanders Non-Hispanic = 6.3 percent; All others = 2.5 percent

Service area payer mix: managed care = 33.3 percent; Medicaid = 20.6 percent; Medicare = 33.9 percent; self-pay/charity = 11.4 percent; other = 0.8 percent

Service area household average income = \$67,316

Service area living below the Federal Poverty Level (FPL): 10.5 percent (compared to 10.5 percent living below the FPL in the Dallas/Fort Worth Metroplex, and 10.2 percent living below the FPL in the United States)

Number of other hospitals serving the community: six hospitals other than The Hospital
Medically underserved: The Hospital service area does not contain any medically underserved areas or populations.

Service area education: less than high school = 7.2 percent; some high school = 9.7 percent; high school diploma = 26.8 percent; some college/associates degree = 31.0 percent; bachelor’s degree or greater = 25.3 percent

Service area male population = 318,890; service area female population = 320,758

Service area age: 0-14 = 24.6 percent; 15-17 = 4.4 percent; 18-24 = 9.2 percent; 25-34 = 14.7 percent; 35-54 = 28.8 percent; 55-64 = 9.4 percent; 65+ = 8.9 percent

V. Identified Community Health Needs

During the fiscal year ending June 30, 2013, the Hospital conducted a Community Health Needs Assessment (CHNA) to assess the health care needs of the community. The CHNA took into account input from persons who represent the broad interest of the community served by the Hospital, including those with special knowledge of or expertise in public health. The CHNA has been made widely available to the public and is located on the website at the following address, BaylorHealth.com/Community. A summary of the CHNA is outlined below including the list of the needs identified in the assessment.

Creating healthy communities requires a high level of mutual understanding and collaboration with community individuals and partner groups. The development of this assessment brings together information from community health leaders and providers along with local residents for the purposes of researching, prioritizing and documenting the community health needs for the geographies served by the Hospital. This health assessment will serve as the foundation for community health improvement efforts for next three years.

The FY 2013 CHNA brings together a variety of health status information. This assessment consolidates information from the recent community health needs assessment conducted for the Texas' Regional Healthcare Partnership Region 9 (Region 9 RHP), the Dallas County Community Health Needs Assessment and the Consumer Health Report conducted by the National Research Corporation (NRC) for the Hospital, each of which takes into account input from persons who represent the broad interest of the community including those with special knowledge of or expertise in public health.

The identified community health needs as outlined below were reviewed and prioritized with input from the BSWH Senior Leadership, the BHCS Mission and Community Benefit Committee and approved by the BHCS Board of Trustees. The methodology for prioritization can be found in the CHNA executive summary. Although each identified need is prioritized as high, medium or low, the Hospital will address all identified needs in the Plan.

The importance and benefits of compiling information from other recognized assessments are as follows: 1) Increases knowledge of community health needs and resources, 2) Creates a common understanding of the priorities of the community's health needs, 3) Enhances relationships and mutual understanding between and among stakeholders, 4) Provides a basis upon which community stakeholders can make decisions about how they can contribute to improving the health of the community, 5) Provides rationale for current and potential funders to support efforts to improve the health of the community, 6) Creates opportunities for collaboration in delivery of services to the community and 7) Provides guidance to the hospital on how it can align its services and community benefit programs to best meet needs.

In developing a plan to address all identified community health needs, the Hospital and the System found that aggregating the needs allows for significant, crosscutting initiatives. Therefore, this community health implementation plan organizes the needs as follows:

Identified Community Needs

- A. Access to care for Low Income/Underserved
- B. Multiple Chronic Conditions
- C. Preventive Health Screenings

- D. Behavioral Health
- E. Patient Safety and Hospital Acquired Conditions
- F. Emergency Department and Urgent Care
- G. Healthcare Infrastructure

VI. Programs Addressing Identified Community Health Needs

Program Title: Community Education and Outreach - Diabetes

Description: Diabetes education is the cornerstone of diabetes management, because diabetes requires day-to-day knowledge of nutrition, exercise, monitoring, and medication. Diabetes is unlike other diseases, such as cholesterol and hypertension, where medication alone can often times be successfully treated. There are many components to diabetes, such as: the diabetes disease process, nutritional management, physical activity, medications, glucose monitoring, and psycho-social adjustment. Diabetes education increases awareness of diabetes, what is required for its treatment, and enhances the power to control it. Diabetes education enhances incorporation of positive lifestyle changes.

Persons Served: 48

Needs Addressed Under This Program:

- Access to care for Low Income/Underserved
- Multiple Chronic Conditions

Program Title: Community Education and Outreach – Fall Prevention

Description: Fall-related injuries among older adults, especially among older women, are associated with substantial economic costs. As the number of older adults increases dramatically over the next few decades, so will economic burden of falls. Falls are preventable. Today, there are effective fall prevention interventions that can be used in community settings. By offering effective fall prevention programs in our communities, the Hospital can be instrumental in reducing falls and helping older adults live better, longer lives.

Persons Served: 100

Needs Addressed Under This Program:

- Multiple Chronic Conditions
- Emergency Department and Urgent Care
- Patient Safety and Hospital Acquired Conditions

Program Title: Community Education and Outreach – Parkinson’s

Description: Community health education activities are carried out at the Hospital and in the community to improve community health and extend beyond patient care activities. These services do not generate patient care bills and include such activities as community health education, community-based clinical health services and screenings for under-insured and uninsured persons, support groups, and self-help programs.

Persons Served: 40

Needs Addressed Under This Program:

- Access to care for Low Income/Underserved
- Multiple Chronic Conditions
- Need Title

Program Title: Community Education – Breast Cancer

Description: The Hospital participates in community health education to promote the importance of breast cancer screenings, avoiding risk factors, and the need for education, especially among minorities. Breast Cancer is the most prevalent cancer among American women. On average, every woman has a one in eight (12%) chance of developing breast cancer at some time in her life. According to the American Cancer Society, there will be an estimated 240,000 new cases of breast cancer diagnosed in the United States in 2007. About 180,000 of these will be invasive breast cancer.

Persons Served: 12

Needs Addressed Under This Program:

- Multiple Chronic Conditions

VII. Charity Care and Government-Sponsored Indigent Health Care Provided

For Fiscal Year 2016, Baylor Scott & White Medical Center – Lake Pointe provided \$1,313,850 in unreimbursed costs of charity care and government-sponsored indigent health care.

VIII. Other Types of Community Benefits Provided \$61,612

Baylor Scott & White Medical Center – Lake Pointe is committed to improving the quality of life for the many citizens living and working in its area. Baylor Scott & White – Lake Pointe was pleased to allocate funds to the following community benefit activities.

A.	Community Health and Wellness Improvement Services	\$583
B.	Community Benefit Operations	\$14,410
C.	Financial Donations	\$30,116
D.	Health Care Support Services	\$16,503

X. Report of Community Benefit Provided During Fiscal Year 2016

In a commitment to fulfill its mission, Baylor Scott & White Medical Center – Lake Pointe benefit to the community, conservatively estimated, was \$1,375,462 for Fiscal Year 2016. Baylor Scott & White Medical Center – Lake Pointe is filing its Annual Statement of Community Benefits Standard (Statement) as a consolidated system with the other affiliated hospitals of BSWH excluding those that qualify as Medicaid disproportionate share hospitals).

Any comments or suggestions in regard to the community benefit activities are greatly welcomed and may be addressed to Jennifer Coleman, Senior Vice President, Consumer

Affairs, Baylor Scott and White Health, 3600 Gaston Avenue, Suite 150, Dallas, Texas
75246.