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Dear Fellow Texan:

Since opening in July 2012, Baylor Scott & White Medical Center – McKinney has dedicated itself to providing compassionate, quality care in a safe and efficient manner to our diverse population that includes adults residing in Collin County and the surrounding areas. It has also been our mission to work towards increasing the public's knowledge about their health risks and the services offered at the hospital to help meet these needs.

Baylor Scott & White – McKinney serves thousands of patients annually for emergency services, orthopedics, oncology, women’s services, pulmonology, diabetes management, gastroenterology, neuroscience, all digital imaging, rehabilitation and more. The hospital is committed to fulfilling its mission:

“Baylor Scott & White Health exists to serve all people by providing personalized health and wellness through exemplary care, education and research as a Christian ministry of healing.”

Throughout each year, Baylor Scott & White – McKinney hosts and participates in major community health fairs targeted at the underserved and supports local not-for-profit organizations as part of our community benefit efforts. Our community assessment reveals that key areas of focus include multiple chronic conditions, preventive health screenings, emergency and urgent care, access to care for low income/underserved, co-morbid medical conditions and prenatal care.

These areas addressed by the hospital through multiple channels include educational seminars and material, support groups, monetary grants, health fairs and screenings that help identify those at risk. Baylor Scott & White – McKinney is also proud to be a supporter of the United Way through employee donations. Additionally, many of our employees are members of community organizations and serve on various boards.

I encourage you to give me feedback for this report. Please address comments to me, in care of Niki Shah, Vice President, Care Redesign and Equitable Health, Baylor Scott and White Health, 8080 North Central Expressway, Suite 700, Dallas, Texas 75206.

Sincerely,

Kyle Armstrong, President
Baylor Scott & White Medical Center - McKinney
I. Effective Dates of the Report
The annual report of community benefits provided is for the fiscal year ended June 30, 2018 (Fiscal Year 2018).

II. Hospital Description
Baylor Scott & White Medical Center – McKinney is a 143-bed facility located at the northwest corner of University Drive (Highway 380) and Lake Forest Drive in McKinney, Texas. The 469,000 square-foot, full-service medical center opened in July 2012 and is dedicated to serving the residents of McKinney and surrounding communities.

The Hospital uses its revenue after expenses to improve the health of Fort Worth and surrounding communities through patient care, education, research, and community service. In the fiscal year ending June 30, 2018, the Hospital had 8,396 total adult and special care nursery admits, resulting in a total of 31,065.2 days of care; delivered 1,832 babies and there were 39,936 emergency department visits.

As part of the Hospital’s commitment to the community, the Hospital provides financial assistance in the form of charity care to patients who are indigent and satisfy certain requirements. Additionally, the Hospital is committed to treating patients who are eligible for means tested government programs such as Medicaid and other government sponsored programs including Medicare, provided regardless of the reimbursement shortfall, and thereby relieves the state and federal government of the burden of paying the full cost of care for these patients. Often, patients are unaware of the federal, state and local programs open to them for financial assistance, or they are unable to access them due to the cumbersome enrollment process required to receive these benefits. The Hospital offers assistance in enrollment to these government programs or extends financial assistance in the form of charity care through the Hospital’s Financial Assistance Policy, which can be located on the Hospital’s website at BaylorHealth.com/Financial Assistance.

In addition to the Hospital’s Financial Assistance Policy, as part of a large faith based integrated health care delivery System the areas of medical education, research, subsidized services and community health education and screenings are initiatives that take place across the System, and comprise a significant portion of the Hospital’s community benefit program.

The Hospital is committed to assisting with the preparation of future nurses at entry and advanced levels of the profession to establish a workforce of qualified nurses. Through the System’s relationships with six North Texas schools of nursing, the Hospital maintains strong affiliations with schools of nursing and allied health educators. In the fiscal year ending June 30, 2018, the Hospital invested in training 135 nurses and 231 allied health students. Total unreimbursed cost of these programs was $920,408.00. Like physicians, nursing graduates trained at a System entity are not
obligated to join the staff although many remain in the North Texas area to provide top quality nursing services to many health care institutions.

III. Hospital Mission Statement

*Founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.*

IV. Description of Community Served

The System is committed to serving a vast array of neighborhoods comprising its service area and recognizes the importance of preserving a local community focus to meet community needs.

For the 2017 assessment, the hospital has defined their community to be the geographical area of Collin, Dallas and Denton counties. The community served was determined based on the counties that make up at least 75 percent of each hospital’s inpatient and outpatient admissions.
The population of this community served expects to grow 7.4% (310,512 people) by 2020. The 7.4% population growth expects to be slightly higher than both the state growth rate (6.7%) and the national growth rate (3.5%). The ZIP Codes expected to experience the most growth in five years:

- 75070 McKinney (Collin County) – 11,518 people
- 75052 Grand Prairie (Dallas County) – 8,933 people

A majority (61%) of the community’s population was concentrated in Dallas County. Within the county, the city of Dallas expects to grow at a rate of 5.4% with a population increase of 66,887 people; the rest of Dallas County is growing faster at 6.6% (86,559 people). Both Collin and Denton counties will see growth approaching 10% over the next five years with a population increase of 77,000 and 79,000, respectively.

The sixty-five plus cohort expects to experience the most growth over the next five years. This is particularly true in Collin County (34% growth) and Denton County (37% growth). Overall, in this community the age 65+ population will grow by 116,000 people. Growth in this age cohort will likely contribute to increased utilization of services as the population continues to age. The age group that will experience the least amount of growth in the community is the 18-44 age cohort with an expected increase of 36,975 people.

Diversity in the community projects to increase. Collin and Denton counties expect to experience higher rates of growth in minority populations than in Dallas County. In 2015, the community, a majority of the population (60%) was white followed by black at 17%. Black and Asian/Pacific Islander populations will see significant growth over the next five years. Growth in these populations is projected to be greater than 20% in both Collin County (37,000 additional people between both races) and Denton County at (171,000 additional people between both races). The total population may be analyzed by race or by Hispanic ethnicity. The graphs below display the community’s total population breakdown by race (including all ethnicities) and by ethnicity (including all races).

Those of Hispanic ethnicity comprised 30% of the community’s population, just below the overall state proportion of Hispanics but above the national proportion. The Hispanic population in this community expects to increase 11%, or 142,000 people. Collin and Denton counties expect to experience higher growth rate of Hispanic population. Dallas County projects to experience 10% growth in this population.

The median household income for the community served was $60,384, greater than both the state and U.S. benchmarks. Sixty-one percent (61%) of the community are commercially insured, which equates to over 2.5 million lives. Commercial covered lives are expected to grow by over 212,000 lives (6%) over the next five years. Medicare and dual eligible lives (those receiving both Medicare and Medicaid benefits) will experience the highest growth rates at 27% (90,000 lives) and 22% (12,000 lives) respectively. The number of uninsured and Medicaid lives expect to decline slightly in all counties. Collin and Denton counties will see a greater percentage increase in Medicare, growing 33% (20,000 lives) and 37% (18,000 lives) respectively.

V. Identified Community Health Needs
During the fiscal year ending June 30, 2017, the Hospital conducted a CHNA to assess the health care needs of the community. The CHNA took into account input from persons who represent the broad interest of the community served by the Hospital, including those with special knowledge of or expertise in public health. The CHNA is widely available to the public and is located on the website at the following address, BSWHealth.com/CommunityNeeds.

To assess the health needs of the community served, a quantitative and qualitative approach was used. In addition to collecting data from a number of public and Truven Health Analytics proprietary sources, interviews and focus groups conducted were with individuals representing public health, community leaders/groups, public organizations, and other providers. This health assessment will serve as the foundation for community health improvement efforts for next three years.

The identified community health needs as outlined below were reviewed and prioritized with input from the Baylor Scott & White Health (BSWH) Senior Leadership, and approved by the BSWH Board of Trustees.

Significant community health needs were identified through the weight of quantitative and qualitative data obtained when assessing the community. Needs which were supported by data showing the community to be worse than the state by a greater magnitude and were a frequent theme during interviews and focus groups were determined to be significant. These significant needs were prioritized based on input gathered from the focus groups and interviews. Participants of these focus groups and interviews were asked to rank the top three health needs of the community based on the importance they placed on addressing the need. Through this process, the health needs were prioritized based on the frequency they were listed as the top health care needs. The prioritized health needs of this community are below.

By addressing the prioritized needs via an implementation strategy, the Hospital aims to affect and elevate the overall health status of the community.

Identified Community Needs
- Access to care for middle to lower socioeconomic status
- Drug abuse
- Mental / behavioral health
- Lack of dental providers
- Preventable admissions: adult uncontrolled diabetes
- Teen births

VI. Programs Addressing Identified Community Health Needs

**Program Title:** Community Benefit Operations

**Description:** The Hospital provides assigned staff to carry out services that specifically benefit the community. This includes conducting a community health needs and/or assets assessment, dedicated staff to perform various services in the community as well as the provision of other services associated with community benefit strategy and operations.
Persons Served: 11,938

Partnerships Linked to this Program: Volunteer McKinney

Needs Addressed Under This Program:
- 2016 Access to care for middle to lower socioeconomic status

**Program Title:** Community Health Education and Outreach

**Description:** The Hospital provides community health improvement services which extend beyond patient care activities. These services subsidized by the Hospital include, but are not limited to, community health education, support groups, pastoral outreach programs, community based clinical services, caregiver training, and education on specific diseases. These services are offered to the broader community and are not limited to Hospital patients.

**Persons Served:** 2,374

**Partnerships Linked to this Program:**
- American Cancer Society Relay For Life - The American Cancer Society Relay For Life raises funds to support education, research and support for cancer patients in Collin County.
- McKinney Fire Department -The McKinney Fire Department began an innovative program of care for frequent users of the 911 system with the implementation of the Community Healthcare Paramedicine (CHP) program in partnership with Baylor McKinney. A key component of the CHP program is determining if 911 callers have an underlying unmet need. Baylor Scott & White – McKinney Emergency Services Medical Director Elizabeth Fagan MD serves as the Associate Medical Director for the CHP program.

**Needs Addressed Under This Program:**
- 2016 Access to care for middle to lower socioeconomic status

**Program Title:** Donations – In Kind

**Description:** The Hospital provides In-Kind Donations to the community mostly to non-profit organizations whose missions are similar to our own. Includes meeting room space for not-for-profit organizations and community groups, equipment and medical supplies, emergency medical care at a community event, and food donations.

**Persons Served:** 1,750

**Needs Addressed Under This Program:**
- 2016 Access to care for middle to lower socioeconomic status

**Program Title:** Enrollment Services

**Description:** The hospital provides assistance to enroll in public programs, such as SCHIP and Medicaid. These health care support services provided by the hospital increase access and quality of care in health services to individuals, especially persons living in poverty and those in vulnerable situations. The hospital provides staff to assist in the qualification of the medically under-served for programs that will enable their access to care, such as Medicaid, Medicare, SCHIP and other government programs or charity care programs for use in any hospital within or outside the hospital.

**Needs Addressed Under This Program:**
- 2016 Access to care for middle to lower socioeconomic status
**Program Title:** Purchased Services for Indigent Patients  
**Description:**  
The Hospital provides continuing care services for patients who do not qualify for means tested government programs, who are uninsured or under-insured and have no means of purchasing the care or services. These services include but are not limited to:  
1. Medications through Baylor Plaza pharmacy and Walgreens  
2. Skilled Nursing facility contracts  
3. Taxi vouchers  
4. Ambulances and wheelchair vans  
5. Home infusion services  

**Needs Addressed Under This Program:**  
- Access to care for middle to lower socioeconomic status

**Program Title:** Health Screenings  
**Description:** Similar to national trends, residents in the Hospitals' service area exhibit increasing diagnoses of chronic conditions. It is common that the pathology for one condition may also affect other body systems, resulting in co-occurrence or multiple chronic conditions (MCC). The presence of MCC's adds a layer of complexity to disease management. The Hospital conducts screenings for MCC's including body fat analysis, BMI, and injury prevention.  

**Persons Served:** 231  
**Needs Addressed Under This Program:**  
- 2016 Preventable admissions: adult uncontrolled diabetes  
- 2016 Access to care for middle to lower socioeconomic status

**Program Title:** Medical Education – Nursing Students  
**Description:** The Hospital is committed to assisting with the preparation of future nurses at entry and advanced levels of the profession to establish a workforce of qualified nurses. Through the System’s relationships with many North Texas schools of nursing, the Hospital maintains strong affiliations with schools of nursing. Like physicians, nursing graduates trained at the Hospital are not obligated to join the staff although many remain in the North Texas area to provide top quality nursing services to many health care institutions.  

**Persons Served:** 135  
**Needs Addressed Under This Program:**  
- 2016 Access to Care for Low Income/Uninsured

**Partnerships Linked to this Program:**  
- Baylor University  
- Capella University School of Nursing  
- Collin College  
- Collin County Community College School of Nursing  
- Texas A&M College of Nursing  
- Texas Women’s University School of Nursing  
- University of Arkansas School of Nursing  
- University of Texas at Tyler School of Nursing  
- Walden University School of Nursing
**Program Title:** Medical Education – Allied Health  
**Description:** The Hospital provides medical education to students other than nursing education and residency program students to assist in attaining medical degrees, certifications or licenses. These education programs include students of rehabilitation services and social work.  
**Persons Served:** 231  
**Needs Addressed Under This Program:**  
- Access to care for middle to lower socioeconomic status

**Program Title:** Medical Education – Physician Education  
**Description:** Baylor Scott & White - McKinney offers continuing medical education (CME) offered to physicians on subjects for which Baylor Scott & White Health has special expertise.  
**Persons Served:** 150  
**Needs Addressed Under This Program:**  
- Access to care for middle to lower socioeconomic status

**Program Title:** Workforce Development  
**Description:** Recruitment of physicians and other health professionals for areas identified as medically under-served (MUAs) or other community needs assessment. The age and characteristics of a state’s population has a direct impact on the health care system. The state’s population is growing at an explosive pace – twice as fast as the national average. During this 10-year period, Texas had the fourth highest percentage growth and ranked first in the number of residents added during this period. Like the rest of the country, the Texas population is aging and in need of more health care services, which puts added demands on the system. The Hospital seeks to allay the physician shortage, thereby better managing the growing health needs of the community.  
**Needs Addressed Under This Program:**  
- Access to care for middle to lower socioeconomic status

**Program Title:** Moms To Be  
**Description:** Health education classes for Moms To Be are offered to the general public and are designed to help prepare new parents for their upcoming arrival. Courses include prepared childbirth, baby care basics, and breastfeeding. Prepared Childbirth classes help moms to be and support person make informed choices, and feel prepared for the delivery. Baby Basics is a class to help first time parents develop realistic expectations while learning the basics of newborn care. Topics include feeding, diapering, and bathing baby, recognizing your baby’s cues, comforting and soothing a crying baby, choosing a health care provider, and growth, development and parenting tips. The breastfeeding class is designed to provide information to help mothers make an informed feeding choice while covering recent research, how to avoid problems and build confidence. Topics include the benefits of breastfeeding, getting ready, knowing when your baby is getting plenty of milk, working while nursing and pumping and storing milk.  
**Persons Served:** 1,962  
**Needs Addressed Under This Program:**  
- Access to care for middle to lower socioeconomic status
**Program Title:** News Media Generated Community Health Education

**Description:** The Public Relations Team uses news media and social media efforts to equip the community with the latest health and wellness information as well as information on when and how to connect with health care professionals, hospitals, and other health care institutions. The scope of the efforts includes but is not limited to: public health, disease-specific or injury-specific information, identifying community resources for meeting health needs, and the development of tools and resources needed to get credible information to patients. This is accomplished through: publishing educational and diagnostic opportunities; providing timely, relevant health content on social media sites; hosting electronic education events; maintaining health education blogs; promoting the System health library; monitoring and engaging government agencies and industry associations relative to connecting providers and patients; and promoting the tools and resources needed to improve the quality, cost-effectiveness, efficiency, patient-centeredness, safety and access to health care.

**Persons Served:** 5,000

**Needs Addressed Under This Program:**
- Access to care for middle to lower socioeconomic status

**Program Title:** Donations – Financial

**Description:** The Hospital provides funds in the community at large whose mission compliments the mission of the Hospital. These funds include gifts to other not for profit organizations, contributions to charity events after subtracting the fair market value of participation by employees or the organization and help to extend the services of the hospital beyond its walls.

**Community Partners:**

**Name: American Cancer Society** - The American Cancer Society (ACS) is the largest nongovernmental funder of cancer research in the United States, having spent more than $4 billion since 1946 to find cures. The ACS funds both external research projects through grants and scholarships as well as conduct our own research into cancer epidemiology, surveillance, and health policy. The ACS funds beginning researchers with cutting-edge ideas in their careers -- 47 of whom have gone on to win the Nobel Prize, the highest accolade in scientific achievement. Baylor Scott & White McKinney provides a financial donation to the ACS Relay For Life event.

**Outcomes:** The American Cancer Society has contributed to the 22% decline in cancer mortality in the past 2 decades, preventing more than 1.5 million cancer deaths during that time. The American Cancer Society focuses on saving more lives from cancer every day. In the community education, the Society's 80% by 2018 initiative in colorectal screening awareness aims to have 80% of those 45 and older screened for colorectal cancer and therefore substantially reducing colorectal cancer as a major public health problem. Our current estimated rate for colorectal cancer screens in the population in North Texas is around 2 million, saving more lives from colorectal cancer with an increase to screening. with our mission: HPV Cancer Free project, we intend to work with partners to prevent HPV- associated cancers and pre-cancers by increasing and sustaining U.S. HPV vaccination from the current 50% to the goal of 80%. The Human Papillomavirus or HPV vaccine prevents a viral infection that can cause six types of cancer and represents a new era of cancer prevention.

**Needs Addressed Under This Program:**
- Access to care for middle to lower socioeconomic status
**Name: CASA** - Court Appointed Special Advocates (CASA) of Collin County serves abused and neglected children by providing advocates for them.

**Outcomes:** CASA has trained an additional 55 advocates to add to the 240 active advocates currently with cases and meet the growing numbers of abused children needing a CASA advocate. These additional advocates ensure that CASA will serve 100% of the children removed from their homes for abuse and neglect and entering the foster care system here in Collin County.

**Name: Collin College** - The scholarships provided through this grant will ease student financial burdens, which not only improves their student success but also speeds their completion of the program so they can enter the local health care workforce as soon as possible and serve the community as registered nurses.

**Outcomes:** This gift of $2,500 has made it possible to fund $1,250 scholarships for two outstanding nursing students for the upcoming academic year. Our state and nation continue to struggle with major shortages in the pipeline of registered nurses. In response, Collin College has significantly increased the number of nurses produced for the local healthcare workforce, growing the nursing program by 25% over the past three years. The program now admits students three times a year and has decreased time to entry into the nursing profession from 24 to 15-months. The program recently switched to year-round attendance for nursing students without summer break, which allows students to graduate one semester sooner no matter which season they began.

**Needs Addressed Under This Program:**
- Access to care for middle to lower socioeconomic status

**Name: Community Health Center of McKinney** - This comprehensive program addressed healthcare needs of the low-income uninsured population of Collin County (excluding Plano) in an outpatient setting rather than the emergency room. Creating a medical home for hundreds of patients helps to improve health-related outcomes and increases behavioral improvements. Our program-utilized resources with our partnerships to give patients the tools they need to succeed in self-management of their healthcare. Statistics show that patients will have a greater quality of life with fewer hospitalizations by having a medical home. Providers created an interactive patient care plan with not only the patient but also family and caregivers. CHC utilized community resources and other partners to deliver additional services at no cost to the patient. The goal of the provider was to provide effective, timely, patient-centered and efficient care. Providers set support strategies, goals, and follow-up with each patient on labs and medication compliance.

**Outcomes:** Since September 1, 2017, when the program began with use of this funding, CHC saw 1,512 patient visits and 595 unique patients. Patients at CHC suffer from a number of chronic health issues with 30.5% patients with diabetes, 28.6% with hypertension and 13.3% with hyperlipidemia. This funding was utilized for nurse practitioner’s salary, medical supplies and equipment needed to provide quality patient care and to purchase medications for patients in need.
Needs Addressed Under This Program:
• Access to care for middle to lower socioeconomic status

Name: Community Lifeline – Community Lifeline is a 501c3 organization dedicated to providing assistance, information and referral services to the residents of McKinney and northern Collin County. Community Lifeline provides emergency assistance to families in crisis (job loss, illness, separation) with a focus on helping them become self-supporting again as quickly as possible. Assistance ranges from financial help for rent, utilities, food, and medical needs, to job search training, credit and budget counseling and advocacy.

Outcomes: Funds from Baylor Scott & White allowed Community Lifeline Center to staff and stock our Lifeline Market and provide Case Manager support and financial assistance to our clients during the holiday season. With your help and the assistance of area churches, families also received the fixings to prepare their own holiday meals. The 352 individuals helped include 313 financial assists, 217 through our Lifeline Market (food/hygiene/health) and assistance with 100 holiday meal kits.

Name: Holy Family School - Holy Family School provides a loving environment for children, meeting the needs of McKinney and surrounding area’s diverse population. Holy Family School’s mission is to offer the highest quality childcare and learning environment for Collin County’s diverse population without financial bias. Holy Family School is licensed through the Texas Department of Family & Protective Services (formerly the Texas Department of Protective & Regulatory Services).

Outcomes: This event netted $18,502 for the scholarship fund. One hundred per cent of the funds go directly to assist low-income families with small children who are in need of a quality, loving preschool environment. Runners and their cheering teams were able to hear our mayor, George Fuller, and his wife, MayLee Fuller, not only sing, “The National Anthem” but also talk about the importance of early childhood development and quality preschool in our city. The outcome of the race was directly in line with our hopes and expectations. We had a huge crowd, folks had a ton of fun, we emphasized the healthy aspects of a family-oriented post-Thanksgiving race, and the little children who attend Holy Family School received desperately needed funding. It was a WIN all the way around, and we couldn't have done it without Baylor Scott and White!

Name: Hope Women's Center – The Hope Women's Center is a women's medical clinic that provides counseling and support to women through their reproductive clinic.

Outcomes: This allows us to continue to provide free medical and educational services to women in unplanned pregnancies throughout the City of McKinney and Collin County. We also had a large percentage of first time guests who were introduced to Hope’s work throughout the community, many who chose to partner with us in our mission.

Name: Hugs Café – Hugs Café provides employment and on-the-job training for adults with special needs. Baylor Scott & White – McKinney sponsored their Boot Scootin’ for Hugs Gala.
Outcomes: Expand the Hugs Prep Program designed to train additional adults with special needs for full employments in life/kitchen skills. Launch the Hugs Greenhouse, scheduled for opening in spring of 2018. The greenhouse will serve as an additional venue to employ many more adults with special needs including those who may be physically challenged. Expand Hugs Café; catering.

Name: ManeGait Therapeutic Horsemanship – ManeGait provides children and adults with disabilities the opportunity to move beyond their boundaries through the healing power of the horse and the dedication of a professional, caring community. The 10th Annual Gala raised a record amount of funds for our therapeutic riding program. This funding will enable ManeGait to continue to serve 140 riders each week and provide more than 4,000 hours of service each year. As a result, our riders will receive the many mind and body benefits of therapeutic riding.

Outcomes: Serve 140 riders each week; provides more than 4,000 hours of service.

Comments from recipients: “I have so many moments of excitement while watching my child in therapy at ManeGait. He has a severe language deficit as well as a profound working memory deficit. Both have improved immensely. Overall, his confidence has skyrocketed. He has fallen in love with horses and plans to have a related career when he is grown. Previously he believed his future was grim. ManeGait has been a perfect balance of therapy, challenge, acceptance, and positive relationships. Thank you for changing the course of my son’s future.” “It has been nothing short of an amazing experience seeing the growth in Jessica in so many areas... strength, behavior, pride, confidence, maturity, speech, communication... She has so much fun and adores everyone at ManeGait. We are so happy to be a part of such a wonderful program!” “ManeGait helps the parents just as much as the kids by giving us a bit of respite and encouragement each week. We, too, need to hear and see our kids being encouraged, because in so many other areas we only hear their weaknesses.”

Needs Addressed Under This Program:
• Mental/Behavioral Health

Name: McKinney Kiwanis – McKinney Kiwanis is a local service organization. Every year they host the Historic McKinney Kiwanis Triathlon. Funds raised through this event benefit local charities service children in the community including CASA, Community Health Clinic, and youth scholarship programs.

Outcomes: The Kiwanis Club disperses all funds raised to needs in the community. Two notable projects are our T-Ball league for special needs children and the wheelchair ramp program we run to provide, free of charge, ramps for those who need mobility outside of their homes. Without the funds to help, these citizens would go without.

Needs Addressed Under This Program:
• Mental/Behavioral Health

Name: Samaritan Inn - The Samaritan Inn is the largest homeless shelter in Collin County. The Inn Bloom Luncheon was to raise funds and awareness for the only
program in Collin County that provides shelter and life-changing skills to those experiencing homelessness. The hospital also supported the Samaritan Inn Gala.

**Outcomes:** Our signature spring luncheon affected several constituents by educating over 250 people on the growing issue of homelessness within Collin County. Prior to this event, the majority of the guests in the room had no idea that 1,454 children were homeless among the five largest school districts in Collin County. Through this program, several people are now helping residents of The Samaritan Inn with a hand up, not a hand out. Since the luncheon we've been able to assist more people in the community, even offering sack lunches to those not part of our program but still in need. We will continue to make a positive impact by ensuring each of our residents complete our financial literacy and career development programs preparing them for the job market and learning how to live within their means based on current Collin County rates. The response to this fundraising/ awareness event was overwhelmingly successful and we are preparing to have even more guests at our event in 2019. This is not possible without the support of businesses in our community. The support of Baylor Scott & White Health of The Samaritan Inn's 11th Annual Gala helps with funding life-changing programs for nearly 600 residents who live at the Inn each year. These programs provide shelter, counseling, case management, job readiness and financial literacy. Our current capacity is 160 residents, and 1/3 of those are children. We are incredibly grateful for the support of Baylor, Scott & White Health and look forward to an ongoing partnership.

**Needs Addressed Under This Program:**
- Mental/Behavioral Health

**Name: Volunteer McKinney** – Baylor Scott & White - McKinney partners with Volunteer McKinney to provide volunteer services in the McKinney Community, through hands-on participation in volunteer outreach, financial assistance, and support of programs that recognize and honor local volunteers. Baylor Scott & White – McKinney supports the annual Make a Difference Day. The purpose of the event is to bring together people from all walks of life and all ages to complete projects that benefit others. This event is often the person's first time to volunteer and we hope that the positive experience will encourage them to get involved on a more regular basis with a local nonprofit.

**Outcomes:** Over 730 volunteers participate in 24 different projects that benefited 17 local nonprofits and their clients.

VII. Charity Care and Government-Sponsored Indigent Health Care Provided

For Fiscal Year 2018, Baylor Scott & White Medical Center – McKinney provided $13,590,819 in unreimbursed costs of charity care and government-sponsored indigent health care.
VIII. Government-Sponsored Health Care Provided

For Fiscal Year 2018, Baylor Scott & White Medical Center – McKinney provided $25,122,569 in unreimbursed costs of government-sponsored health care.

IX. Other Types of Community Benefits Provided

Baylor Scott & White Medical Center – McKinney is committed to improving the quality of life for the many citizens living and working in its area. Baylor Scott & White Medical Center – McKinney was pleased to allocate funds to the following community benefit activities.

A. Community Health and Wellness Improvement Services $15,213
B. Community Benefit Operations $46,829
C. Financial Donations $49,464
D. In Kind Donations $1,820
E. Enrollment Services $62,013
F. Health Screenings $16,850
G. Medical Education $922,208
H. Subsidized Health Services $238,969
I. Workforce Development (Physician Recruitment) $125,194

X. Total Operating Expenses and Calculation of the Ratio of Cost to Charge

As required by Section 311.046(a)(4), Baylor Scott & White Medical Center – McKinney reports $148,903,937 in total operating expenses. As required by Section 311.046(1)(5), the ratio of cost to charges was 29.16%. Please see the attached worksheet for the full calculation.

XI. Report of Community Benefit Provided During Fiscal Year 2018

In a commitment to fulfill its mission, Baylor Scott & White Medical Center – McKinney benefit to the community, conservatively estimated, was $40,191,948 for Fiscal Year 2018. Baylor Scott & White Medical Center – McKinney is filing its Annual Statement of Community Benefits Standard (Statement) as a consolidated system with the other affiliated hospitals of BSWH excluding those that qualify as Medicaid disproportionate share hospitals.)
Through community benefit activities, BSWH-affiliated hospitals provided: quality patient care and subsidized services otherwise not available in the community; medical education, training for medical technicians, hospital chaplains, nurses, and future physicians; and medical research that will speed the time between scientific finding and its application to improving medical care.

Any comments or suggestions concerning the community benefit activities are greatly welcomed and may be addressed to Niki Shah, Vice President, Care Redesign and Equitable Health, Baylor Scott and White Health, 8080 North Central Expressway, Suite 700, Dallas, Texas 75206.
## Baylor Medical Center at McKinney
### Total Operating Expenses
#### Section 311.046(a)(4)
For the Fiscal Year Ended June 30, 2017

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<th>Description</th>
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<tbody>
<tr>
<td>Total Patient Revenues</td>
<td>486,965,090</td>
</tr>
<tr>
<td>(from 2017 Medicare Cost Report, Worksheet G-3, Line 1)</td>
<td></td>
</tr>
<tr>
<td>Total Operating Expenses</td>
<td>135,657,752</td>
</tr>
<tr>
<td>(from 2017 Medicare Cost Report, Worksheet A, Line 118, Col. 7)</td>
<td></td>
</tr>
<tr>
<td>Initial Ratio of Cost to Charge ((b) divided by (a))</td>
<td>27.86%</td>
</tr>
</tbody>
</table>
```

### Calculation of the Ratio of Cost to Charge
#### Section 311.046(a)(5)

```
<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bad Debt Expense</td>
<td>22,700,922</td>
</tr>
<tr>
<td>(from 2018 audited financial statements)</td>
<td></td>
</tr>
<tr>
<td>Multiply &quot;Bad Debt Expense&quot; by &quot;Initial Ratio of Cost to Charge&quot; ((d)*(c))</td>
<td>6,324,476</td>
</tr>
<tr>
<td>Add the allowable &quot;Bad-Debt Expense&quot; to &quot;Total Operating Expenses&quot; ((b) + (e))</td>
<td>141,982,228</td>
</tr>
<tr>
<td>Calculation of Ratio of Cost to Charge ((f) divided by (a))</td>
<td>29.16%</td>
</tr>
</tbody>
</table>
```