



**Baylor Scott & White Health**

**Annual Report of Community Benefits**

**Baylor Scott & White - Sunnyvale**

**231 S. Collins Road,**

**Sunnyvale, TX 75182**

**Taxpayer ID # 51-0570864**

**For the Fiscal Year Ended June 30, 2016**

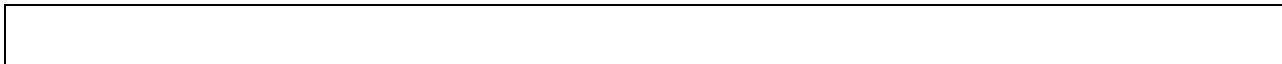


**BaylorScott&White**

**MEDICAL CENTER**

**SUNNYVALE**

Joint ownership with physicians



Baylor Scott & White Medical Center – Sunnyvale  
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June 30, 2016

Dear Fellow Texan:

Since opening in 2009, Baylor Scott & White Medical Center – Sunnyvale has been committed to delivering the high quality care the community expects and deserves. The Joint Commission has named the medical center as a *2014 Top Performer on Key Quality Measures*® recognized for attaining and sustaining excellence in heart attack, heart failure, pneumonia, surgical care, and perinatal care.

Originally founded as Texas Regional Medical Center at Sunnyvale, the hospital is a comprehensive medical center with 70 licensed beds. The hospital offers comprehensive services including cardiovascular care, orthopedics, neurosurgery, urology, general surgery and many other programs to meet the needs of the community.

The hospital community benefit plans are developed according to community needs identified by the 2013-2016 Baylor Health Care System Community Needs Assessment, as well as specific focus areas identified by Baylor Scott & White Health. Throughout each year, Baylor Scott & White– Sunnyvale engages in numerous community benefit efforts. In these efforts, we participate in local health fairs, support local non-for profit organizations, and increase community awareness of chronic health conditions. Our commitment is to provide high-quality healthcare to the community that we serve.

Enclosed is the community benefit report for Fiscal Year 2015 (reporting since the joint venture with Baylor Scott & White Health and Tenet Healthcare was finalized on January 1, 2016). I encourage you to give me feedback for this report. Please address comments to me, in care of Jennifer Coleman, Senior Vice President, Public Affairs, Baylor Scott and White Health, 3500 Gaston Avenue, Suite 150, Dallas, Texas 75246.

Sincerely,  
*Collin LeMaistre*  
Chief Executive Officer

Baylor Scott & White Health  
Baylor Scott & White Medical Center – Sunnyvale  
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For the Fiscal Year Ended June 30, 2016

I. Effective Dates of the Report

The annual report of community benefits provided is for the fiscal year ended June 30, 2016 (Fiscal Year 2016).

II. Hospital Description

Baylor Scott & White Medical Center – Sunnyvale (Hospital), an affiliate of Baylor Scott & White Health (BSWH), is a leading community and safety-net hospital in its service area. The Hospital is committed to delivering the high quality care the community expects and deserves. The Joint Commission has named the medical center as a 2014 *Top Performer on Key Quality Measures*<sup>®</sup> recognized for attaining and sustaining excellence in heart attack, heart failure, pneumonia, surgical care, and perinatal care.

The Hospital and its employees are deeply committed to giving back by caring for patients, providing educational opportunities and participating in local events and by taking an active role in sponsoring, hosting, facilitating and participating in many community activities and initiatives.

The Hospital uses its revenue after expenses to improve the health of Sunnyvale and surrounding communities through patient care, education, and community service. As part of the Hospital's commitment to the community, the Hospital provides financial assistance in the form of charity care to patients who are indigent and satisfy certain requirements. Additionally, the Hospital is committed to treating patients who are eligible for means tested government programs such as Medicaid and other government sponsored programs including Medicare, which is provided regardless of the reimbursement shortfall, and thereby relieves the state and federal government of the burden of paying the full cost of care for these patients. Often, patients are unaware of the federal, state and local programs open to them for financial assistance, or they are unable to access them due to the cumbersome enrollment process required to receive these benefits. The Hospital offers assistance in enrollment to these government programs or extends financial assistance in the form of charity care through the Hospital's Financial Assistance Policy which can be located on the Hospital's website at [BaylorScottandWhite.com/SunnyvaleFinancialAssistance](http://BaylorScottandWhite.com/SunnyvaleFinancialAssistance).

In addition to the Hospital's Financial Assistance Policy, as part of a large faith based integrated health care delivery System the areas of medical education, research, subsidized services and community health education and screenings are initiatives that take place across the System, and also comprise a significant portion of the Hospital's community benefit program.

III. Hospital Mission Statement

*Baylor Scott & White Health exists to serve all people by providing personalized health and wellness through exemplary care, education and research as a Christian ministry of healing.*

“Personalized health” refers to a commitment to develop innovative therapies and procedures focusing on predictive, preventive and personalized care. For example, data from the electronic health record helps to predict the possibility of disease in a person or a population. And with that knowledge, measures are put into place to either prevent the disease altogether or significantly decrease its impact on the patient or the population. Care is tailored to meet the individual medical, spiritual and emotional needs of patients.

“Wellness” refers to the Hospital’s ongoing effort to educate the people served, helping them get healthy and stay healthy.

“Christian ministry” reflects the heritage of Baylor Health Care’s founders and Drs. Scott and White, who showed their dedication to the spirit of servanthood — to equally serve people of all faiths and those of none.

#### IV. Description of Community Served

The System is committed to serving a vast array of neighborhoods comprising its service area and recognizes the importance of preserving a local community focus to effectively meet community needs.

Located in Dallas County, the Hospital serves the Central Region of the System, and its total service area (TSA) includes zip codes from Dallas, Collin, Denton, Ellis, Henderson, Hunt, Kaufman, Rockwall and Tarrant Counties.

Based on population alone, Texas is the second largest state in the nation with more than 25 million people. From 2000 to 2010, Texas experienced a 20 percent growth in population, as compared to only a 9.7 percent increases nationally. Originally, the North Texas Region was defined to include Collin, Dallas, Denton, Ellis, Fannin, Grayson, Kaufman, Navarro, and Rockwall counties. There is considerable in-migration from the original counties to Dallas County for health care services.

The community inpatient payer mix is comprised of the following: 35.1 percent Managed care, 18.8 percent Medicaid, 34.7 percent Medicare, 11 percent Self Pay/Charity Care, and 0.5 percent Other.

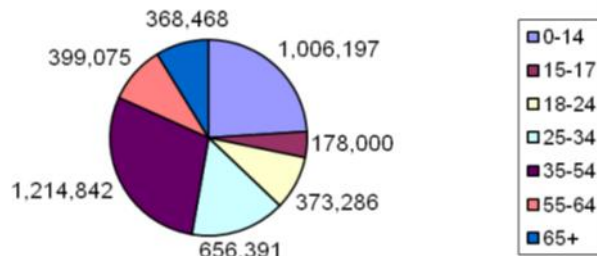
White non-Hispanics represent 48.1 percent of the population, followed by Hispanics, Black non-Hispanics, Asians, and others, respectively. Approximately 44 percent of Dallas-Fort Worth residents are New Americans (defined as either foreign born or the children of foreign born) of which 46 percent are undocumented. English is not the language spoken in 32 percent of homes in North Texas and over 239 languages are spoken in the North Texas Area, with more than 1/3 reflecting African cultures new to the region.

The most prevalent age group is 35-54 years (27.6 percent), followed by the 0-14 age group (20.2 percent).

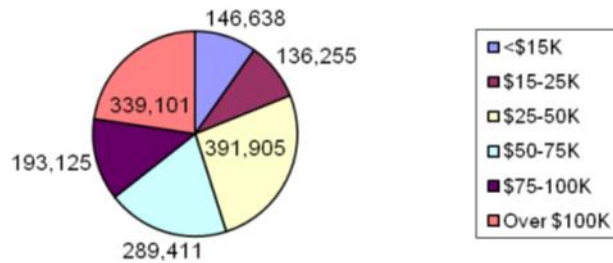
While 15.1 percent of adults have less than some high school level of education, approximately 85 percent of adults have at least a high school degree.

Medically underserved: The Hospital service area contains 25 medically underserved areas or populations. Dallas County has significant Health Professional Shortage Area (HPSA) and Medically Underserved Areas (MUA) that overlap and Kaufman County is a county- level HPSA with no MUAs.

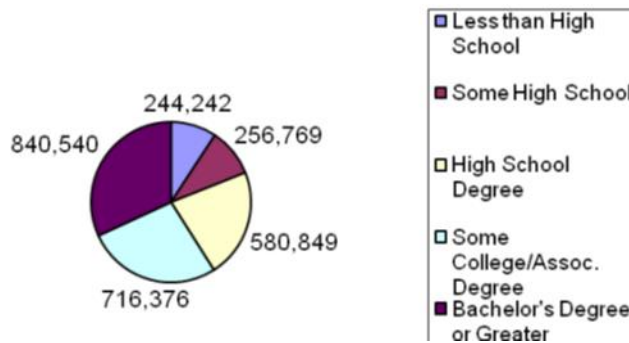
**Population Distribution by Age Group**



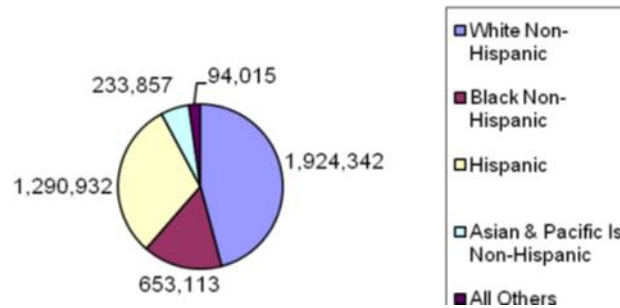
**Current Households by Income Group**



**Population Age 25+ by Education Level**



### Population Distribution by Race/Ethnicity



#### V. Identified Health Needs by Priority

During the fiscal year ending June 30, 2013, the Hospital conducted a Community Health Needs Assessment (CHNA) to assess the health care needs of the community. The CHNA took into account input from persons who represent the broad interest of the community served by the Hospital, including those with special knowledge of or expertise in public health.

The CHNA has been made widely available to the public and is located on the website at the following address, [BSWHealth.org/CommunityNeeds](http://BSWHealth.org/CommunityNeeds). A summary of the CHNA is outlined below including the list of the needs identified in the assessment. Creating healthy communities requires a high level of mutual understanding and collaboration with community individuals and partner groups. The development of this assessment brings together information from community health leaders and providers along with local residents for the purposes of researching, prioritizing and documenting the community health needs for the geographies served by the Hospital. This health assessment will serve as the foundation for community health improvement efforts for the three years beginning with fiscal year 2013 (July 1, 2013) and ending with fiscal year 2016 (June 31, 2016).

The FY 2013 CHNA brings together a variety of health status information. This assessment consolidates information from the recent community health needs assessment conducted for the Texas' Regional Healthcare Partnership Region 9 (Region 9 RHP), the Dallas County Community Health Needs Assessment and the Consumer Health Report conducted by the National Research Corporation (NRC) for Baylor Dallas each of which takes into account input from person who represent the broad interest of the community including those with special knowledge of or expertise in public health.

The identified community health needs as outlined below were reviewed and prioritized with input from the BSW Senior Leadership, the BSW Mission and Community Benefit Committee and approved by the BSW Board of Trustees. The methodology for prioritization can be found in the CHNA executive summary. Although each identified need is prioritized as high, medium or low, the Hospital will address all identified needs in the Plan.

The importance and benefits of compiling information from other recognized assessments are follows: 1) Increases knowledge of community health needs and resources, 2) Creates a

common understanding of the priorities of the community's health needs, 3) Enhances relationships and mutual understanding between and among stakeholders, 4) Provides a basis upon which community stakeholders can make decisions about how they can contribute to improving the health of the community, 5) Provides rationale for current and potential funders to support efforts to improve the health of the community, 6) Creates opportunities for collaboration in delivery of services to the community and 7) Provides guidance to the hospital how it can align its services and community benefit programs to best meet needs.

In developing a plan to address all identified community health needs, the Hospital and the System found that aggregating the needs allows for significant, crosscutting initiatives. Therefore, this community health implementation plan organizes the needs as follows:

- A. Access to Care for Low Income Population
- B. Behavioral Health
- C. Emergency and Urgent Care
- D. Health Care Infrastructure
- E. Multiple Chronic Conditions
- F. Patient Safety and Hospital Acquired Conditions
- G. Preventive Health Screenings

## VI. Programs Addressing Identified Community Health Needs

### Program Title: **Community Benefits Operations**

Description: The Hospital is represented through the Dallas/Fort Worth Hospital Council which produces an annual Community Needs Assessment. The Hospital also provides dedicated staff for managing or overseeing community benefit program activities that are not included in other categories of community benefit. This staff provides internal tracking and reporting community benefit, as well as, managing or overseeing community benefit program activities.

Number Served: 1,061

Needs Addressed Under This Program:

- Multiple Chronic Conditions

### Program Title: **Health Screenings – Blood Pressure**

Description: The Hospital provides blood pressure screenings to improve cardiovascular health and quality of life through prevention, detection and treatment of risk factors through focusing particularly on hypertension and cholesterol in men and women and minority groups at high risk for disease development. The key to preventing cardiovascular disease, also called coronary artery disease (CAD), is managing risk factors such as high blood pressure, high total cholesterol or high blood glucose. Regular cardiovascular screening is important because it helps detect risk factors in their earliest stages and identify lifestyle changes and pharmacotherapies, if appropriate, before it ultimately leads to the development of cardiovascular disease.

Number Served: 8

Needs Addressed Under This Program:

- Multiple Chronic Conditions
- Preventative Health Screening

Baylor Scott & White Medical Center – Sunnyvale

Community Benefit Report: FY 2016

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**Program Title: Health Screenings - Oncology**

Description: The Hospital participates in community health screenings to aid in reducing the number of un-diagnosed cancer cases, as well as illness, disability, and death caused by cancer. Screening tests can help find cancer at an early stage, before symptoms appear. When abnormal tissue or cancer is found early, it may be easier to treat or cure.

Number Served: 144

Needs Addressed Under This Program:

- Multiple Chronic Conditions
- Preventative Health Screening

**Program Title: Donations - In Kind**

Description: The Hospital supports other not for profit organizations with in kind donation, such as serviceable equipment or supplies. Also provided are in kind donations such as meeting room overhead and space for not for profit organizations and social service networks; equipment and medical supplies; costs for coordinating events not sponsored by health care organizations; employee costs associated with board and community involvement on work time; food donations; etc. These donations extend the hospital services beyond the walls of the hospital.

Organizations supported with turkey donations during Rowlett tornado relief efforts:

- Sharing Life
- Forney Food Pantry
- Helping Hands
- Life Message
- The Stewpot

Number Served: 100

Needs Addressed Under This Program:

- Behavioral Health

**Program Title: Health Care Support Services**

Description: Health care support services are provided by the Hospital to increase access and quality of care in health services to individuals, especially persons living in poverty and those in vulnerable situations. The Hospital provides staff to assist in the qualification of the medically under-served for programs that will enable their access to care, such as Medicaid, Medicare, SCHIP and other government programs or charity care programs for use in any hospital within or outside the Hospital.

Number Served: 809

Needs Addressed Under This Program:

- Access to Care for Low Income Population

**VII. Charity Care and Government-Sponsored Indigent Health Care Provided**

For Fiscal Year 2016, Baylor Scott & White – Sunnyvale provided \$1,384,365 in unreimbursed costs of charity care and government-sponsored indigent health care.

VIII. Other Types of Community Benefits Provided (total of A-H) \$35,959.00

Baylor Scott & White – Sunnyvale is committed to improving the quality of life for the many citizens living and working in its area. Baylor Scott & White – Sunnyvale was pleased to allocate funds to the following community benefit activities.

A. Community Benefit Operations	\$832
B. In Kind Donations	\$1,800
C. Health Screenings	\$10,060
D. Health Care Support Services	\$23,267

XI. Report of Community Benefit Provided During Fiscal Year 2016

In a commitment to fulfill its mission, Baylor Scott & White – Sunnyvale benefit to the community, conservatively estimated, was \$1,420,324 for Fiscal Year 2016. Baylor Scott & White – Sunnyvale is filing its Annual Statement of Community Benefits Standard (Statement) as a consolidated system with the other affiliated hospitals of BSWH excluding those that qualify as Medicaid disproportionate share hospitals).

Through community benefit activities, BSWH-affiliated hospitals provided: quality patient care and subsidized services otherwise not available in the community; medical education, training for medical technicians, hospital chaplains, nurses, and future physicians; and medical research that will speed the time between scientific finding and its application to improving medical care.

Any comments or suggestions in regard to the community benefit activities are greatly welcomed and may be addressed to Jennifer Coleman, Senior Vice President, Consumer Affairs, Baylor Scott and White Health, 3600 Gaston Avenue, Suite 150, Dallas, Texas 75246.