

Baylor Scott & White Medical Center – Sunnyvale
Annual Report of Community Benefits
231 S. Collins Road,
Sunnyvale, TX 75182
Taxpayer ID # (51-0570864)
For the Fiscal Year Ended June 30, 2018
Table of Contents

- I. Effective Dates of the Report
- II. Hospital Description
- III. Hospital Mission Statement
- IV. Description of the Community Served
- V. Identified Community Health Needs by Priority
 - 1. Chronic Disease (Obesity), Physical Inactivity
 - 2. Dentists to Population Ratio
 - 3. Healthcare Costs/Affordability – Rate Uninsured
 - 4. Mental Health/Depression
 - 5. Preventable Admits: Adult Uncontrolled Diabetes
 - 6. Teen Births and Drug Poisoning Deaths
- VI. Programs Addressing Identified Community Health Needs
- VII. Other Types of Community Benefits Provided
 - A. Workforce Development
- VIII. Report of Community Benefits Provided During Fiscal Year 2018

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I. Effective Dates of the Report

The annual report of community benefits provided is for the fiscal year ended June 30, 2018 (Fiscal Year 2018).

II. Hospital Description

Baylor Scott & White Medical Center – Sunnyvale (Hospital), an affiliate of Baylor Scott & White Health (BSWH), is a leading community and safety-net hospital in its service area. The Hospital is committed to delivering the high quality care the community expects and deserves.

The Hospital and its employees are deeply committed to giving back by caring for patients, providing educational opportunities and participating in local events and by taking an active role in sponsoring, hosting, facilitating and participating in many community activities and initiatives.

The Hospital uses its revenue after expenses to improve the health of Sunnyvale and surrounding communities through patient care, education, and community service. As part of the Hospital's commitment to the community, the Hospital provides financial assistance in the form of charity care to patients who are indigent and satisfy certain requirements. Additionally, the Hospital is committed to treating patients who are eligible for means tested government programs such as Medicaid and other government sponsored programs including Medicare, which is provided regardless of the reimbursement shortfall, and thereby relieves the state and federal government of the burden of paying the full cost of care for these patients. Often, patients are unaware of the federal, state and local programs open to them for financial assistance, or they are unable to access them due to the cumbersome enrollment process required to receive these benefits. The Hospital offers assistance in enrollment to these government programs or extends financial assistance in the form of charity care through the Hospital's Financial Assistance Policy which can be located on the Hospital's website at BSWHealth.com/FinancialAssistance.

The Hospital uses its revenue after expenses to improve the health of Sunnyvale and Dallas County and surrounding communities through patient care, education, research, and community service. In the fiscal year ending June 30, 2018, the Hospital had 15,870 total adult admissions resulting in a total of 62,500 days of care; and there were 82,765 emergency department visits. (numbers represent totals through February 2018).

In addition to the Hospital's Financial Assistance Policy, as part of a large faith based integrated health care delivery system the areas of medical education, research, subsidized services and community health education and screenings are initiatives that take place across the system, and comprise a significant portion of the Hospital's community benefit program.

III. Hospital Mission Statement

Baylor Scott & White Health exists to serve all people by providing personalized health and wellness through exemplary care, education and research as a Christian ministry of healing.

"Personalized health" refers to our commitment to develop innovative therapies and procedures focusing on predictive, preventive and personalized care. For example, we'll use data from our electronic health record to help us predict the possibility of disease in a person or a population. And with that knowledge, we can put measures in place to either prevent the disease altogether or significantly decrease its impact on the patient or the population. We'll tailor our care to meet the individual medical, spiritual and emotional needs of our patients.

"Wellness" refers to our ongoing effort to educate the people we serve, helping them get healthy and stay healthy.

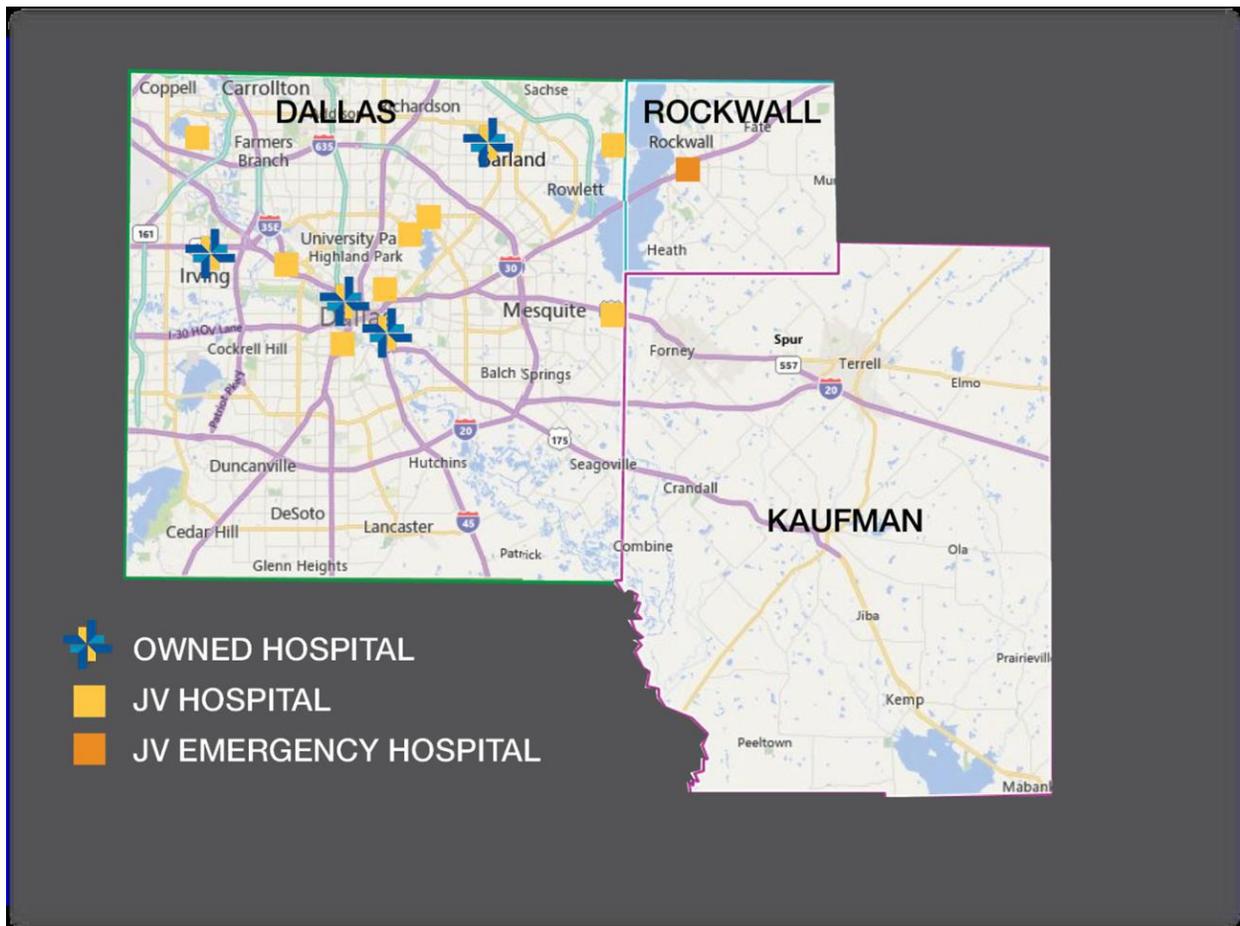
"Christian ministry" reflects the heritage of Baylor Health Care's founders and Drs. Scott and White, who showed their dedication to the spirit of servanthood — to equally serve people of all faiths and those of none.

IV. Description of Community Served

BSWH owns and operates multiple individual licensed hospital facilities serving the residents of North and Central Texas. Certain of these hospital facilities have overlapping communities and have collaborated to conduct a joint community health needs assessment. The current organization, BSWH, has chosen a common methodology and approach to define the communities served for each of its facilities.

The hospital facilities have defined its community to be the geographical area of Dallas, Kaufman and Rockwall counties. The community served was determined based on the counties that make up at least 75 percent of each hospital facility's inpatient and outpatient admissions.

*BSWH Community Health Needs Assessment
Map of Community Served*



According to population statistics, the community served is growing at a rate that is similar to the state growth rate and faster than the national growth rate. The community had a significantly higher median income than both state and national benchmarks along with a sizable racially diverse population. The senior population was below state and national benchmarks. A high proportion of the population faces social barriers as the community served exceeds state benchmarks and most national benchmarks.

The population of the community served is expected to grow 6% (169,664 people) by 2020. The 6% population growth is slightly lower compared to the state growth rate of 7% and higher compared to the national growth rate of 4%. The ZIP codes expected to experience the most growth in five years:

- 75052 Grand Prairie (Dallas County) – 8,933 people
- 75217 City of Dallas (Dallas County) – 5,692 people

Much of the community's population was concentrated in Dallas County (90%), although, the county is expected to grow at only 6% which is the lowest of the three counties. Rockwall County had the smallest population of the three counties that made up the community served

but is expected to grow the fastest at approximately 10% over the next five years. The ZIP codes projecting no growth over the next five years:

- 75247 Dallas (Dallas County)
- 75246 Dallas (Dallas County)
- 75210 Dallas (Dallas County)
- 75157 Rosser (Kaufman County)

The sixty-five plus cohort is expected to experience the most growth over the next five years, in all three counties at an estimated 69,000 people. Rockwall is projected to experience the most growth at nearly 32%. Growth in this population will likely contribute to an increase in the utilization of services as the population continues to age. The age group that will experience the least amount of growth is the cohort ranging from 18-44 years of age with an expected increase of 18,000 people.

The total population can be analyzed by race or by Hispanic ethnicity. Dallas County accounts for over 48% of the white population and 96% of the total Hispanic population. The Hispanic population is expected to grow 10% over the next five years at 106,000 people in the community. The Asian / Pacific Islander, two plus races, and populations identified as “Other” are expected to grow the fastest across all three counties.

The median household income for the community served is \$82,936, much higher than the median income of Texas of \$56,653. Fifty-three percent (53%) of the community was commercially insured which is slightly more than half of the population. The number of uninsured and Medicaid lives is expected to remain flat over the next five years in the community served. Privately (commercial) insured lives are projected to grow approximately 7%. Medicare and dual eligible lives will see the most growth at 18% and 22%, respectively. Private insurance will show the highest growth in terms of covered lives followed by Medicare. Dallas County will experience a growth of 7% in privately insured lives compared to 8% in Kaufman and 9% in Rockwall. Rockwall County will experience higher growth in Medicare lives at 30% as compared to 23% in Dallas County and 22% in Kaufman County.

The community includes three (3) Health Professional Shortage Areas and one (1) Medically Underserved Area as designated by the U.S. Department of Health and Human Services Health Resources Services Administration.

V. Identified Community Health Needs

During the fiscal year ending June 30, 2017, the Hospital conducted a CHNA to assess the health care needs of the community. The CHNA took into account input from persons who represent the broad interest of the community served by the Hospital, including those with special knowledge of or expertise in public health. The CHNA has been made widely available to the public and is located on the website at the following address, BSWHealth.com/CommunityNeeds.

To assess the health needs of the community served, a quantitative and qualitative approach was taken. In addition to collecting data from a number of public and Truven Health Analytics proprietary sources, interviews and focus groups were conducted with individuals representing public health, community leaders/groups, public organizations, and other providers. This health assessment will serve as the foundation for community health improvement efforts for next three years.

The identified community health needs as outlined below were reviewed and prioritized with input from the Baylor Scott & White Health (BSWH) Senior Leadership, and approved by the BSWH Board of Trustees.

Significant community health needs were identified through the weight of quantitative and qualitative data obtained when assessing the community. Needs which were supported by data showing the community to be worse than the state by a greater magnitude and also were a frequent theme during interviews and focus groups were determined to be significant. These significant needs were prioritized based on input gathered from the focus groups and interviews. Participants of these focus groups and interviews were asked to rank the top three health needs of the community based on the importance they placed on addressing the need. Through this process, the health needs were prioritized based on the frequency they were listed as the top health care needs. The prioritized health needs of this community are below.

By addressing the above prioritized needs via an implementation strategy, the Hospital aims to impact and elevate the overall health status of the community.

Identified Community Needs:

1. Health care costs/affordability
2. Mental Health – proportion of the population with depression
3. Chronic disease – proportion of the population that is obese
4. Lack of dentists
5. Teen births and Drug poisoning deaths

VI. Programs Addressing Identified Community Health Needs

Program Title: Workforce Development

Description: The Hospital recruits physicians and other health professionals for areas identified as medically underserved. The Hospital seeks to allay the physician shortage, thereby better managing the growing health needs of the community.

VII. Other Types of Community Benefits Provided \$55,555

Baylor Scott & White Medical Center – Sunnyvale is committed to improving the quality of life for the many citizens living and working in its area. Baylor Scott & White – Sunnyvale was pleased to allocate funds to the following community benefit activities:

A. Workforce Development

\$55,555

VIII. Report of Community Benefit Provided During Fiscal Year 2018

In a commitment to fulfill its mission, Baylor Scott & White Medical Center – Sunnyvale benefit to the community, conservatively estimated, was \$55,555 for Fiscal Year 2018. Baylor Scott & White Medical Center – Sunnyvale is filing its Annual Statement of Community Benefits Standard (Statement) as a consolidated system with the other affiliated hospitals of BSWH excluding those that qualify as Medicaid disproportionate share hospitals).

Through community benefit activities, BSWH-affiliated hospitals provided: quality patient care and subsidized services otherwise not available in the community; medical education, training for medical technicians, hospital chaplains, nurses, and future physicians; and medical research that will speed the time between scientific finding and its application to improving medical care.

Any comments or suggestions in regard to the community benefit activities are greatly welcomed and may be addressed to Nikki Moll, Senior Vice President, Consumer Affairs, Baylor Scott and White Health, 3600 Gaston Avenue, Suite 150, Dallas, Texas 75246.