



Baylor Scott & White The Heart Hospital - Denton  
Annual Report of Community Benefits  
2801 South Mayhill Road, Denton, Texas 76208  
Taxpayer ID #26-3603862  
For the Fiscal Year Ended June 30, 2020

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June 30, 2020

Dear Fellow Texan:

Among the many organizations, strategies and resources hard at work fighting heart disease, Baylor Scott & White The Heart Hospital – Denton, known as a leader on the Denton County landscape, has a mission to provide safe, quality, compassionate heart and vascular care to people from all walks of life. Having opened its doors on May 31, 2013, modeled after Baylor Scott & White The Heart Hospital – Plano\*, which originally culminated through the vision of two interventional cardiologists focused on creating a unique care model in the challenging battle against heart and vascular disease.

BSWTHH - Denton is the first and only freestanding, full-service hospital in Denton County dedicated solely to heart and vascular care. The hospital, inspired and created by BSWTHH - Plano, incorporates the same proven practices that brought national recognition for medical excellence and five-star service to the Plano location.

Using data from the most recent Denton County Needs Assessment and considering our community service area that includes Denton County, north of Grapevine Lake, east Wise County, and south Cooke County, BSWTHH - Denton has focused its community service efforts on cardiovascular disease. The hospital provides screenings to the public at health events on- and off-campus. The Heart Hospital is also proud to coordinate charitable projects to support families, such as Casa and the annual back to school "Fill a Backpack."

BSWTHH - Denton has chosen to deliver and measure our community benefit efforts in the broader communities of the North Texas region that can benefit from cardiovascular health education and screenings.

Comments or suggestions concerning this report of community benefit activities are most welcomed. Please address any concerns to Niki Shah, Vice President, Care Redesign and Equitable Health, Baylor Scott & White Health, 300 North Washington Avenue | Dallas, Texas 75246.

Sincerely,

A handwritten signature in black ink that reads "Mark A. Valentine". The signature is written in a cursive style with a large, looped initial "V".

Mark A. Valentine

President

Baylor Scott & White The Heart Hospital - Denton

Baylor Scott & White The Heart Hospital – Plano

\*Joint ownership with physicians

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2801 South Mayhill Road, Denton, Texas 76208  
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For the Fiscal Year Ended June 30, 2020

I. Effective Dates of the Report

The annual report of community benefits provided is for the fiscal year ended June 30, 2020 (Fiscal Year 2020).

II. Hospital Description

Baylor Scott & White The Heart Hospital - Denton (BSWTHH - Denton) (Hospital), an affiliate of Baylor Scott & White Health (BSWH), is a leading community and safety-net hospital in its service area. BSWTHH - Denton, a licensed as a 22-bed cardiovascular specialty hospital is modeled after Baylor Scott & White The Heart Hospital - Plano, Joint ownership with physicians, its mission is to provide safe, quality, compassionate care and five-star service to guests. The facility offers comprehensive surgical and interventional, noninvasive, diagnostic cardiac and vascular services, and cardiovascular rehabilitation services to Denton County and the fast-growing North Texas region. A Comprehensive Wound Center with hyperbaric oxygen therapy offers wound care management to help improve each patient's quality of life.

The Hospital uses its revenue after expenses to improve the health of Denton and surrounding communities through patient care, education, research, and community service. In the fiscal year ending June 30, 2020, the Hospital had 690 total adult and admits resulting in a total of 3,060 days of care; and there were 1,682 emergency department visits.

As part of the Hospital's commitment to the community, the Hospital provides financial assistance in the form of charity care to patients who are indigent and satisfy certain requirements. Additionally, the Hospital is committed to treating patients who are eligible for means tested government programs such as Medicaid and other government sponsored programs including Medicare, provided regardless of the reimbursement shortfall, and thereby relieves the state and federal government of the burden of paying the full cost of care for these patients. Often, patients are unaware of the federal, state and local programs open to them for financial assistance, or they are unable to access them due to the cumbersome enrollment process required to receive these benefits. The Hospital offers assistance in enrollment to these government programs or extends financial assistance in the form of charity care through the Hospital's Financial Assistance Policy, which can be located on the Hospital's website at [BaylorHealth.com/Financial Assistance](http://BaylorHealth.com/Financial Assistance).

In addition to the Hospital's Financial Assistance Policy, as part of a large faith based integrated health care delivery System the areas of medical education, subsidized services and community health education and screenings are initiatives that take place across the System, and comprise a significant portion of the Hospital's community benefit program.

III. Hospital Mission Statement

*Founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.*

#### IV. Description of Community Served

The System is committed to serving a vast array of neighborhoods comprising its service area and recognizes the importance of preserving a local community focus and meeting community needs.

For the 2019 assessment, the hospital has defined their community to be the geographical area of Collin, Dallas and Denton counties. The community served was determined based on the counties that make up at least 75 percent of each hospital's inpatient and outpatient admissions.

#### V. Identified Community Health Needs

During the fiscal year ending June 30, 2019, the Hospital conducted a CHNA to assess the health care needs of the community. The CHNA took into account input from persons who represent the broad interest of the community served by the Hospital, including those with special knowledge of or expertise in public health. The CHNA is widely available to the public and is located on the website at the following address, [BaylorHealth.com/CommunityNeeds](http://BaylorHealth.com/CommunityNeeds).

By addressing the prioritized needs via an implementation strategy, the Hospital aims to impact and elevate the overall health status of the community.

#### Identified Community Needs

1. Depression in the Medicare Population
2. Ratio of Population to One Primary Care Physician Providers
3. Schizophrenia & Other Psychotic Disorders in Medicare Population
4. Corona Virus Pandemic (ancillary to FY 2019 CHNA)

#### VI. Programs Addressing Identified Community Health Needs

Community benefit services include programs or activities providing treatment promote health and healing as response to identified community need and meet at least one of these objectives:

- Improve access to health care services
- Enhance public health
- Advance/increase general knowledge
- Relieve or reduce the burden of government to improve health.

#### VII. Charity Care and Government-Sponsored Indigent Health Care Provided

For Fiscal Year 2020, Baylor Scott & White The Heart Hospital - Denton provided \$2,162,118 in unreimbursed costs of charity care and government-sponsored indigent health care.

#### VIII. Government-Sponsored Health Care Provided

For Fiscal Year 2020, Baylor Scott & White The Heart Hospital - Denton provided \$6,569,433 in unreimbursed costs of government-sponsored health care.

IX. Other Types of Community Benefits Provided \$ 343,946

Baylor Scott & White The Heart Hospital - Denton is committed to improving the quality of life for the many citizens living and working in its area. Baylor Scott & White The Heart Hospital - Denton was pleased to allocate funds to the following community benefit activities.

A. Community Health and Wellness Improvement Services \$298,166

These activities improve community health, extend beyond patient care activities and receive hospital subsidy. Such services do not generate patient care bills and may include community health education activities; community based clinical services for under-insured and uninsured persons; support groups; enrollment services; transportation efforts; translation services; and self-help programs; community-based chaplaincy programs and spiritual care.

B. Financial Donations \$ 24,430

These donations include funds and in-kind services donated to community organizations or to the community at large to address an identified need or serve a community benefit purpose. In-kind services could include hours contributed by staff while on hospital work time; the cost of meeting space provided to community groups and the donation of food, equipment, and supplies.

D. Subsidized Health Services \$ 21,350

Subsidized health services are clinical programs provided despite a financial loss so significant that negative margins remain after removing the effects of financial assistance, bad debt, and Medicaid shortfall. Nevertheless, the service is provided because it meets an identified community need and if no longer offered would be unavailable in the area, or fall to the responsibility of government or another tax-exempt organization to provide.

X. Report of Community Benefit Provided During Fiscal Year 2020

In a commitment to fulfill its mission, Baylor Scott & White The Heart Hospital - Denton benefit to the community, conservatively estimated, was \$9,075,497 for Fiscal Year 2020.

Through community benefit activities, BSWH-affiliated hospitals provided: quality patient care and subsidized services otherwise not available in the community; medical education, training for medical technicians, hospital chaplains, nurses, and future physicians; and medical research that will speed the time between scientific finding and its application to improving medical care.

Comments or suggestions concerning this report of community benefit activities are most welcomed. Please address any concerns to Niki Shah, Vice President, Care Redesign and Equitable Health, Baylor Scott & White Health, 8080 N. Central Expressway Suite 700, Dallas, Texas 75206.