



Baylor Scott & White Health
Baylor Scott & White The Heart Hospital - Plano
Annual Report of Community Benefits
1100 Allied Drive
Plano, TX 75093
Taxpayer ID #41-2101361
For the Fiscal Year Ended June 30, 2020

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June 30, 2020

Dear Fellow Texan:

Among many organizations, strategies and resources hard at work fighting heart disease, one in particular stands as a leader on the Collin County landscape with a mission to provide safe, quality, compassionate heart and vascular care to people from all walks of life – Baylor Scott & White The Heart Hospital – Plano (previously The Heart Hospital Baylor Plano) also known as BSWTHH-Plano. As of January 22, 2007, it is the culminating vision of two interventional cardiologists focused on creating a unique care model in the challenging battle against heart and vascular disease. In January 2020, the hospital is in its 13th year of providing cardiovascular care to the communities it serves.

Baylor Scott & White The Heart Hospital – Plano is the first and only freestanding, full-service hospital in this region dedicated solely to heart and vascular care. The hospital is a partnership between Baylor Scott & White Medical Center - Plano and 86 cardiovascular physicians and surgeons practicing in North Texas.

Using data from the most recent Dallas County Needs Assessment and focusing on our community service area north of 635 (LBJ Freeway), Baylor Scott & White The Heart Hospital – Plano has focused its community service efforts on cardiovascular disease. The hospital provides a variety of screenings to the public at health events on- and off-campus.

Baylor Scott & White The Heart Hospital – Plano has chosen to deliver and measure our community benefit efforts in the broader communities of the North Texas region that can benefit from cardiovascular health education and screenings.

I encourage you to give me feedback for this report. Please address comments to me, in care of Niki Shah, Vice President, Care Redesign and Equitable Health, Baylor Scott & White Health, 300 North Washington Avenue | Dallas, Texas 75246.

Sincerely,

A handwritten signature in cursive script that reads "Mark A. Valentine".

Mark A. Valentine

President

Baylor Scott & White The Heart Hospital - Denton

Baylor Scott & White The Heart Hospital – Plano

*Joint ownership with physicians

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I. Effective Dates of the Report

The annual report of community benefits provided is for the fiscal year ended June 30, 2020 (Fiscal Year 2020).

II. Hospital Description

Baylor Scott & White The Heart Hospital – Plano (Hospital) – previously The Heart Hospital Baylor Plano – an affiliate of Baylor Scott & White Health (BSWH), is a leading community and safety-net hospital in its service area. The Hospital, owned and operated through a joint venture partnership and controlled by Baylor Scott & White Medical Center – Plano (Baylor Plano), an affiliate of BSWH. Plano collaborated with local physicians to operate the Hospital to bring quality health care services to the Hospital’s community and to further Baylor Plano’s and BSWH’s charitable purpose and mission. The Hospital is the first and only freestanding, full-service hospital in this region dedicated solely to heart and vascular health care. Committed to providing safe, quality, compassionate care and five-star service, the 105-bed hospital offers a medical staff of 133 physician partners -- cardiovascular physicians and surgeons -- practicing in North Texas as well as an additional 600+ non-partner physicians representing multiple other specialties. The Hospital is located adjacent to Baylor Scott & White Medical Center – Plano and provides inpatient and outpatient care, including diagnostic, interventional, surgical, rehabilitation services, as well as wellness and prevention support and a 24-hour emergency department.

The Hospital uses its revenue after expenses to improve the health of Plano and surrounding communities through patient care, education, research, and community service. In the fiscal year ending June 30, 2020, the Hospital total adult admits 5,307 resulting in a total of 31,259 days of care; and there were 7,971 emergency department visits.

As part of the Hospital’s commitment to the community, the Hospital provides financial assistance in the form of charity care to patients who are indigent and satisfy certain requirements. Additionally, the Hospital is committed to treating patients who are eligible for means tested government programs such as Medicaid and other government sponsored programs including Medicare, provided regardless of the reimbursement shortfall, and thereby relieves the state and federal government of the

burden of paying the full cost of care for these patients. Often, patients are unaware of the federal, state and local programs open to them for financial assistance, or they are unable to access them due to the cumbersome enrollment process required to receive these benefits. The Hospital offers assistance in enrollment to these government programs or extends financial assistance in the form of charity care through the Hospital's Financial Assistance Policy, which can be located on the Hospital's website at BaylorHealth.com/Financial Assistance.

The Hospital is also committed to assisting with the preparation of future nurses at entry and advanced levels of the professions to establish a workforce of qualified nurses. Through the System's relationships with local Independent School Districts and four North Texas schools of nursing, the Hospital maintains strong affiliations with schools of nursing. In the fiscal year ending June 30, 2020, the Hospital invested in training 1,313 nurses. Total unreimbursed cost of these programs was \$153,528.00. Like physicians, nursing graduates trained at a System entity are not obligated to join the staff although many remain in the North Texas area to provide top quality nursing services to many health care institutions.

In addition to the Hospital's Financial Assistance Policy, as part of a large faith-based integrated health care delivery System, the areas of medical education, research, subsidized services and community health education and screenings are initiatives that take place across the System, and comprise a significant portion of the Hospital's community benefit program.

III. Hospital Mission Statement

Founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.

IV. Description of Community Served

The System is committed to serving a vast array of neighborhoods comprising its service area and recognizes the importance of preserving a local community focus to meet community needs.

For the 2019 assessment, the hospital has defined their community to be the geographical area of Collin, Dallas and Denton counties. The community served was determined based on the counties that make up at least 75 percent of each hospital's inpatient and outpatient admissions.

V. Identified Community Health Needs

During the fiscal year ending June 30, 2019, the Hospital conducted a CHNA to assess the health care needs of the community. The CHNA took into account input from persons who represent the broad interest of the community served by the Hospital, including those with special knowledge of or expertise in public health. The CHNA is widely available to the public and is located on the website at the following address, BSWHealth.com/CommunityNeeds.

By addressing the above-prioritized needs via an implementation strategy, the Hospital aims to affect and elevate the overall health status of the community.

Identified Community Needs

1. Accidental Poisoning Deaths from Opioid Involvement
2. Children Eligible for Free Lunch Enrolled in Public Schools
3. Percentage of Population Under Age 65 Without Health Insurance
4. Food Insecurity
5. Drug Poisoning Deaths
6. Ratio of Population to One Primary Care Physician
7. Corona Virus Pandemic (ancillary to the FY 2019 CHNA)

VI. Programs Addressing Identified Community Health Needs

Community benefit services include programs or activities providing treatment promote health and healing as response to identified community need and meet at least one of these objectives:

- Improve access to health care services
- Enhance public health
- Advance/increase general knowledge
- Relieve or reduce the burden of government to improve health.

VII. Charity Care and Government-Sponsored Indigent Health Care Provided

For Fiscal Year 2020, Baylor Scott & White The Heart Hospital - Plano provided \$15,059,542 in unreimbursed costs of charity care and government-sponsored indigent health care.

VIII. Government-Sponsored Health Care Provided

For Fiscal Year 2020, Baylor Scott & White The Heart Hospital - Plano provided \$ 31,022,879 in unreimbursed costs of government-sponsored health care.

IX. Other Types of Community Benefits Provided \$ 862,010

Baylor Scott & White The Heart Hospital - Plano is committed to improving the quality of life for the many citizens living and working in its area. Baylor Scott & White The Heart Hospital - Plano was pleased to allocate funds to the following community benefit activities.

A. Community Health and Wellness Improvement Services \$407,023

These activities improve community health, extend beyond patient care activities and receive hospital subsidy. Such services do not generate patient care bills and may include community health education activities; community based clinical services for under-insured and uninsured persons; support groups; enrollment services; transportation efforts; self-help programs; translation services; community-based chaplaincy programs and spiritual care.

B. Financial Donations and In-kind Donations \$ 232,581

These donations include funds and in-kind services donated to community organizations or to the community at large to address an identified need or serve a community benefit purpose. In-kind services could include hours contributed by staff while on hospital work time; the cost of meeting space provided to community groups and the food, equipment, and supplies.

C. Medical Education \$ 153,528

This category includes educational program for physician, interns and residents, medical students, nurse and nursing students, and other health professionals when that education is necessary for a degree, certificate or training that is required by state law, accrediting body or health profession society. It may also include a clinical setting for student training and internships for dietary professionals, technicians, physical therapists, social workers, pharmacists and other health professionals.

D. Subsidized Health Services \$ 68,878

Subsidized health services are clinical programs provided despite a financial loss so significant that negative margins remain after removing the effects of financial assistance, bad debt, and Medicaid shortfall. This includes donation of life vests, pharmaceutical support, and child-life specialist services. Nevertheless, the service is provided because it meets an identified community need and if no longer offered would be unavailable in the area, or fall to the responsibility of government or another tax-exempt organization to provide.

X. Report of Community Benefit Provided During Fiscal Year 2020

In a commitment to fulfill its mission, Baylor Scott & White The Heart Hospital - Plano benefit to the community, conservatively estimated, was \$46,944,431 for Fiscal Year 2020.

Through community benefit activities, BSWH-affiliated hospitals provided: quality patient care and subsidized services otherwise not available in the community; medical education, training for medical technicians, hospital chaplains, nurses, and future physicians; and medical research that will speed the time between scientific finding and its application to improving medical care.

Please address any comments or suggestions concerning the community benefit activities to of Niki Shah, Vice President, Care Redesign and Equitable Health, Baylor Scott & White Health, 300 North Washington Avenue | Dallas, Texas 75246